September 2026 Community Report



Grow connection. Grow hope.

Local Agency Updates:

Licking County Updates:

Moving Forward Together - Steps Toward Safer Aging

Licking County Health Department invites older adults, caregivers, families, and community supporters to an older adult falls prevention and healthy aging event.

The free community event happens Friday, September 25 from 10am-2pm at Licking County Aging Partners 1058 East Main Street, Newark. This event coincides with National Falls Prevention Awareness Week.

Join for interactive learning experiences, demonsrations, screenings, educational resources and more.

For questions call 740-345-0821 or 740-349-6535.

Knox County Updates:

Sam Ingraham Senior and Caregiver Resource Day

Knox County Task Force for Older Adults presents the Sam Ingraham Senior and Caregiver Resource Day September 16, 2026 from 10am-1pm at the First Church of the Nazarene located at 807 Coshocton Avenue, Mount Vernon.

This is a free event with no registration required. There will be resource information from Knox Community Hospital, Knox Community Health Department, home health agencies, senior centers, medical supplies, and more.

Lunch will be provided and door prizes available.

Current Events



Local Resources:

September is National Suicide Prevention Month.

Every September, SAMHSA and other organizations observe Suicide Prevention Awareness Month.

This year's theme highlights the importance of:

- Strengthening connections that protect people before a crisis occurs
- Making sure everyone knows where to turn and knows it before they need it
- Building communities where people feel safe reaching out for help
- Supporting recovery and healing long after a crisis has ended

Visit ***https://www.samhsa.gov/about/digital-toolkits/suicide-prevention-month***
For weekly themes, key messages, and more.

Licking and Knox County -

Register to attend these local events to support the Knox County Suicide Coalition

Thursday, September 10, 2026
Suicide Loss Survivor Awareness and Dinner
6:00pm
Ramser 4H Building

Saturday, September 12, 2026
Suicide Prevention 5k/10k
3:30pm Registration
5:00pm Race/Walk
Ariel Foundation Park

Mental Health America of Licking County is sharing The Suicide Prevention Foundation Webinar, CHANGING THE NARRATIVE ON SUICIDE: Starting Conversations Across Borders.

Saturday, September 12, 2026
Registration Link
3pm-4:30pm EDT

Ohio 211 News:

New School Year Nerves - 211 Can Connect You With Support.

New year nerves are normal. Support is available too. Starting a new school year can bring anxiety for kids and teens, whether it is a new building, new classmates, or just the pressure of a new routine. Ohio 211 can connect families to local mental health resources and counseling support so kids do not have to carry that stress alone.

Call 211 to find mental health resources near you.

Be sure to visit the dashboard at *Ohio 211 dashboard* to see how individuals accross the state are using 211 services. Visit *Ohio211.org*.

Pathways News:



Pathways of Central Ohio Recognizes 988 Day.

Join us on September 8th (9/8) to spread awareness, reduce stigma, and make compassionate care accessible to anyone in need.

The 988 Suicide & Crisis Lifeline is available 24/7 for anyone in emotional distress, facing substance use challenges, or even loneliness.

When you contact 988, you receive:
• Support from someone who cares
• Help creating a plan to stay safe
• Information about local resources and options for follow-up

On 988 Day, we're inviting everyone to help amplify this critical resource. Wear teal or purple and then share with the hastags #pathwaysofcentralohio and #988day.

We look forward to creating a memorable #988Day with all of you.

988 Reasons: Your reason is reason enough.

Funding Updates/Agency Updates!

Funding cuts are impacting vital services across the community, leaving many individuals and families without the support they rely on. As resources shift or shrink, it's more important than ever to keep 211 informed. If your organization provides services, please ensure your 211 listing is current—so those in need can still find help when it matters most. Update your information today to help us connect people with the resources that remain available.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours. You can also reach out to our Resource Database Assistant , Sara Gigliotti to request your login/password directly.
You can email her at sgigliotti@pathwaysco.org.

Knox and Licking County Call Totals for the Past 12 Months

	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	Aug 26
Total Calls w/Follow Ups	1607	1720	1943	1696	1601	1828	1687	1894	1622	1743	1543	1820	1782
Knox	265	300	261	276	346	354	339	371	376	457	384	313	375
Licking	1342	1260	1505	1296	1130	1271	1154	1390	1113	1134	1009	1303	1232

For more detailed monthly reports on calls to our 211/988 Crisis Hotline, visit pathways.211counts.org/

June Unmet Needs from Call Stats

Licking County

Automotive Repair and Maintenance
Car Payment
Pest Control Services

Knox County

Burial/Cremation Expense Assistance
Transportation Expense Assistance
Rent Payment Assistance



Unmet Needs; Why they matter to 211 and to you!

"Unmet needs" refer to requests for help that 211 cannot fulfill due to a lack of available resources, services, or program capacity in the community. These can include things like

housing, transportation, childcare, or utility assistance that callers urgently need but cannot access.

Tracking unmet needs is critical for a 211 agency. It helps identify service gaps, highlight emerging trends, and inform local agencies and funders about where more support or investment is needed. Understanding what needs go unmet empowers local agencies to advocate for systemic solutions, support community planning, and ultimately, help close those gaps to better serve individuals and families in crisis.

2026 Agency Updates

Did you know that you can login to the 211 database at any time to review your agency and service information? Just click the 211 Online Resource Directory button to the right, scroll down and click Service Provider Tools.



If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours.

Don't forget to check your email for the 2026 Agency Update Request from Sara Gigliotti, RD Assistant at sgigliotti@*pathwaysco.org*. Please check your Spam/Junk Mail folder, also. Requests are sent out annually to agencies that have given us a current email address.

Updating your agency listing is vital to keeping our database current!

Thank you for your help in providing the most accurate information for our callers !!

For anyone in need, the 211/988 Crisis Hotline is available 24/7/365.





Help Promote 211 and 988 in Licking and Knox Counties!

Pathways has supplies of 211 and 988 cards, rack cards, magnets and posters for distribution in the community. Help us spread the word about these numbers to connect your neighbors to local resources.

Call 740-345-6166 x229 or email your request to *mpaulik@pathwaysco.org*.

Pathways Facebook page

Join our 1,300 followers by liking us on Facebook and keep up with current news and information in our communities!

Click the logo to go to our page. >>>



The 211 Community Monthly Report provides statistics regarding calls received and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Sara Gigliotti at sgigliotti@pathwaysco.org or 740-345-6166 x306.

There are 3 ways to contact us for free, confidential assistance:

CALL 211, 345-HELP, 1-800-544-1601
TEXT your zip code to 898211
VISIT **211pathways.org**



211/988 Crisis Hotline Program Director, Michaela Paulik, is available to answer questions and provide public awareness to your organization about the 211/988 Crisis Hotline and the services provided.

Michaela Paulik, MS
740-345-6166 ext. 229
mpaulik@pathwaysco.org



211/988 Crisis Hotline Resource Database Assistant, Sara Gigliotti, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

Sara Gigliotti, RDA
740-345-6166 ext. 306
sgigliotti@pathwaysco.org



211/988 Crisis Hotline Certified Resource Database Curator, Lyn Romano, works alongside our Database Assistant to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC
740-345-6166 ext. 200
lromano@pathwaysco.org

PATHWAYS OF CENTRAL OHIO

Inform USA ACCREDITED

United Way
United Way of Licking County

Mental Health & Recovery for Licking and Knox Counties

LICKING COUNTY FOUNDATION
Celebrating 65 years of compassion in action.

Ohio Department of Behavioral Health

Pathways of Central Ohio | 1627 Bryn Mawr Drive | Newark, OH 43055 US

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