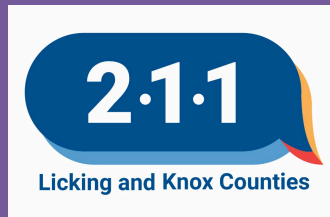


June 2026 Community Report



Local Agency Updates:

Licking and Knox County Update:



Update to BHP Services.

You may have heard about or read in the Newark Advocate about changes coming to Behavioral Healthcare Partners' services. BHP is updating their listing in our online resource directory soon. You can check here for updates:
<https://tinyurl.com/mr2rvvwp>.

We encourage you to contact BHP directly with any questions at 740-522-8477.

Licking County Updates:



Licking County Transit Seasonal Bus Stop - Heath City Water Park.

Licking County Transit is offering a new seasonal bus stop on the #4 Earthworks Circulator. The bus stop location is Sergeant Simpson Parkway near the Heath Municipal Offices. The stop is served between 9am and 3pm as part of the regular route. After 3pm call (740) 670-5185 to request that the #4 bus services the stop on its next loop.

This Seasonal pilot program runs through Labor Day , September 7, 2026.

Knox County Updates:



Commodity Supplemental Food Program.

Interchurch Social Services has started distribution of a government senior food program for people 60 and older, at or below 150 percent of the Federal poverty guidelines. Interested Knox County residents may contact Interchurch at 740-397-4825 or stop in at 306 West Gambier Street, Mount Vernon for details and an application.

Current Events



June is Alzheimer's and Brain Awareness Month .

Alzheimer's and Brain Awareness Month was established to encourage a conversation surrounding the brain, Alzheimer's and dementia. The Alzheimer's Association is encouraging people of all ages to focus on their brain health, and learn about health habits and the importance of early detection.

Visit their website for more information, sign up for a 6-step challenge, and find ways to promote brain health.

Alzheimer's Association offers a 27/7 helpline at 800-272-3900. The helpline offers information and support to all those who need assistance.

Local Resources:

Licking County -

Licking County Aging Partners - Alzheimer's Support Group. For more information or to get involved call 740-345-0821.

Knox County -

Northwest Ohio Alzheimer's and Dementia Support Group call 800-272-3900 for more information.

Pathways News:



Funding Updates/Agency Updates!

Funding cuts are impacting vital services across the community, leaving many individuals and families without the support they rely on. As resources shift or shrink, it's more important than ever to keep 211 informed. If your organization provides services, please ensure your 211 listing is current—so those in need can still find help when it matters most. Update your information today to help us connect people with the resources that remain available.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours. You can also reach out to our Resource Database Assistant , Sara Gigliotti to request your login/password directly. You can email her at sgigliotti@pathwaysco.org.

Knox and Licking County Call Totals for the Past 12 Months

	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Total Calls w/Follow Ups	1581	1684	1859	1607	1720	1943	1696	1601	1828	1687	1894	1622	1743
Knox	259	330	352	265	300	261	276	346	354	339	371	376	457
Licking	1212	1194	1335	1342	1260	1505	1296	1130	1271	1154	1390	1113	1134

For more detailed monthly reports on calls to our 211/988 Crisis Hotline, visit pathways.211counts.org/

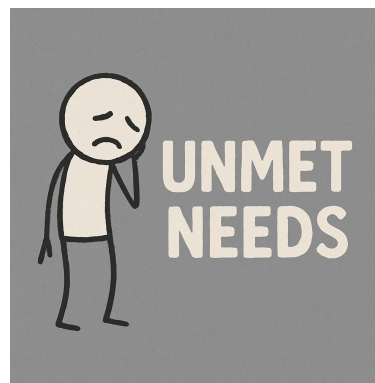
May Unmet Needs from Call Stats

Licking County

Pest Control Services
Housing Expense Assistance
Motor Vehicle Registration

Knox County

Burial/Cremation Expense Assistance



Unmet Needs; Why they matter to 211 and to you!

"Unmet needs" refer to requests for help that 211 cannot fulfill due to a lack of available resources, services, or program capacity in the community. These can include things like housing, transportation, childcare, or utility assistance that callers urgently need but cannot access.

Tracking unmet needs is critical for a 211 agency. It helps identify service gaps, highlight emerging trends, and inform local agencies and funders about where more support or investment is needed. Understanding what needs go unmet empowers local agencies to advocate for systemic solutions, support community planning, and ultimately, help close those gaps to better serve individuals and families in crisis.

2026 Agency Updates

Did you know that you can login to the 211 database at any time to review your agency and service information? Just click the 211 Online Resource Directory button to the right, scroll down and click Service Provider Tools.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours.

Don't forget to check your email for the 2026 Agency Update Request from Sara Gigliotti, RD Assistant at sgigliotti@pathwaysco.org. Please check your Spam/Junk Mail folder, also. Requests are sent out annually to agencies that have given us a current email address.



Updating your agency listing is vital to keeping our database current!

Thank you for your help in providing the most accurate information for our callers !!

For anyone in need, the 211/988 Crisis Hotline



Help Promote 211 and 988 in Licking and Knox Counties!

Pathways has supplies of 211 and 988 cards, rack cards, magnets and posters for distribution in the community. Help us spread the word about these numbers to connect your neighbors to local resources.

Call 740-345-6166 x229 or email your request to mpaulik@pathwaysco.org.

Pathways Facebook page

Join our 1,300 followers by liking us on Facebook and keep up with current news and information in our communities!



Click the logo to go to our page. >>>



The 211 Community Monthly Report provides statistics regarding calls received and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Sara Gigliotti at sgigliotti@pathwaysco.org or 740-345-6166 x306.

There are 3 ways to contact us for free, confidential assistance:

CALL 211, 345-HELP, 1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



211/988 Crisis Hotline Program Director, Michaela Paulik, is available to answer questions and provide public awareness to your organization about the 211/Crisis Hotline and the services provided.

Michaela Paulik, MS
740-345-6166 ext. 229
mpaulik@pathwaysco.org



211/Crisis Hotline Resource Database Assistant, Sara Gigliotti, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

Sara Gigliotti, RDA
740-345-6166 ext. 306
sgigliotti@pathwaysco.org



211/Crisis Hotline Certified Resource Database Curator, Lyn Romano, works alongside our Database Assistant to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC
740-345-6166 ext. 200
lromano@pathwaysco.org



United Way of Licking County



Pathways of Central Ohio | 1627 Bryn Mawr Drive | Newark, OH 43055 US

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