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## May 2026 Community Report



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### Local Agency Updates:

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#### Licking County Updates:



#### **New! Licking County Transit Saturday Routes.**

The New Saturday route service began Saturday, May 2nd.

Licking County Transit rolled out a new Saturday route service pilot on Routes #1, #2, and #4 to help you stay connected on the weekend!

Service will run on Saturday's from 9:00 AM – 4:00 PM.

Designed to make your Saturday travel easier and more convenient.

Be sure to check out the new updated route guide by visiting LCT website to download it at *Licking County Transit* .

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#### Knox County Updates:

## **KNO-HO-CO-Ashland CAC Health Services has moved!**

The new address is 1641 Venture Drive Suite B , Mount Vernon. They can be reached at 740-397-0145.

KNO-HO-CO-Ashland Health Services offers comprehensive women's health care, health screenings, and testing, contraception options, and various other health-related services.

All services rendered are kept confidential. Family Planning services are based on a sliding fee scale and no one is denied service due to inability to pay.

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## **Current Events**

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### **May is Mental Health Awareness Month .**

The 2026 theme is More Good Days, Together. The focus is to encourage people to reflect on what a good day looks like for them and their communities.

Important dates include:

#### **Local Resources:**

*Licking and Knox  
County -  
Mental Health &  
Recovery for Licking  
and Knox Counties  
1435 West Main  
Street*

- May 15th - Mental Health Day of Action. Ask Congress to fund mental health prevention and early intervention.

Suite B  
Newark, 43055  
740-522-1232  
info@mhrlk.org

For more information and toolkits, or to join Be Seen in Green fundraiser visit Mental Health America at *Mental Health Month 2026* .

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## Pathways News:

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### **Funding Updates/Agency Updates!**

Funding cuts are impacting vital services across the community, leaving many individuals and families without the support they rely on. As resources shift or shrink, it's more important than ever to keep 211 informed. If your organization provides services, please ensure your 211 listing is current—so those in need can still find help when it matters most. Update your information today to help us connect people with the resources that remain available.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours. You can also reach out to our Resource Database Assistant , Sara Gigliotti to request your login/password directly. You can email her at [sgigliotti@pathwaysco.org](mailto:sgigliotti@pathwaysco.org).

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### **Knox and Licking County Call Totals for the Past 12 Months**

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	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26
<b>Total Calls w/Follow Ups</b>	1533	1581	1684	1859	1607	1720	1943	1696	1601	1828	1687	1894	1622
<b>Knox</b>	238	259	330	352	265	300	261	276	346	354	339	371	376
<b>Licking</b>	1177	1212	1194	1335	1342	1260	1505	1296	1130	1271	1154	1390	1113

For more detailed monthly reports on calls to our 211/988 Crisis Hotline, visit [pathways.211counts.org/](http://pathways.211counts.org/)

## April Unmet Needs from Call Stats

### **Licking County**

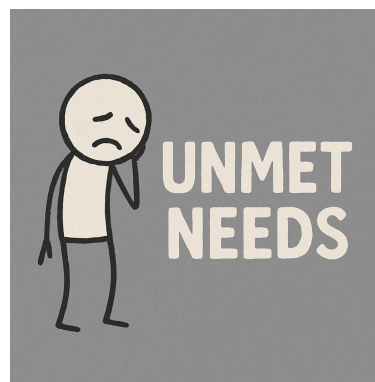
[Homeless Transportation Programs](#)

[Housing Search Assistance](#)

### **Knox County**

[Automotive Repair and Maintenance](#)

[Gas Service Payment Assistance](#)



## Unmet Needs; Why they matter to 211 and to you!

"Unmet needs" refer to requests for help that 211 cannot fulfill due to a lack of available resources, services, or program capacity in the community. These can include things like housing, transportation, childcare, or utility assistance that callers urgently need but cannot access.

Tracking unmet needs is critical for a 211 agency. It helps identify service gaps, highlight emerging trends, and inform local agencies and funders about where more support or investment is needed. Understanding what needs go unmet empowers local agencies to advocate for systemic solutions, support community planning, and ultimately, help close those gaps to better serve individuals and families in crisis.

## 2026 Agency Updates

Did you know that you can login to the 211 database at any time to review your agency and service information? Just click the 211 Online Resource Directory button to the right, scroll down and click Service Provider Tools.



If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and

*Updating your agency listing is vital to keeping our database current!*

password. You should receive a reply within 24 business hours.

Don't forget to check your email for the 2026 Agency Update Request from Sara Gigliotti, RD Assistant at [sgigliotti@pathwaysco.org](mailto:sgigliotti@pathwaysco.org). Please check your Spam/Junk Mail folder, also. Requests are sent out annually to agencies that have given us a current email address.

*Thank you for your help in providing the most accurate information for our callers !!*

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**For anyone in need, the 211/988 Crisis Hotline is available 24/7/365.**

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### **Help Promote 211 and 988 in Licking and Knox Counties!**

Pathways has supplies of 211 and 988 cards, rack cards, magnets and posters for distribution in the community. Help us spread the word about these numbers to connect your neighbors to local resources.

Call 740-345-6166 x229 or email your request to [mpaulik@pathwaysco.org](mailto:mpaulik@pathwaysco.org).

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### **Pathways Facebook page**

Join our 1,300 followers by liking us on Facebook and keep up with current news and information in our communities!



Click the logo to go to our page. >>>



The 211 Community Monthly Report provides statistics regarding calls received and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Sara Gigliotti at [sgigliotti@pathwaysco.org](mailto:sgigliotti@pathwaysco.org) or 740-345-6166 x306.

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There are 3 ways to contact us for free, confidential assistance:

CALL 211, 345-HELP, 1-800-544-1601

TEXT your zip code to 898211

VISIT [211pathways.org](http://211pathways.org)



211/988 Crisis Hotline Program Director, Michaela Paulik, is available to answer questions and provide public awareness to your organization about the 211/Crisis Hotline and the services provided.

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Michaela Paulik, MS  
740-345-6166 ext. 229  
[mpaulik@pathwaysco.org](mailto:mpaulik@pathwaysco.org)



211/Crisis Hotline Resource Database Assistant, Sara Gigliotti, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

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Sara Gigliotti, RDA  
740-345-6166 ext. 306  
[sgigliotti@pathwaysco.org](mailto:sgigliotti@pathwaysco.org)



211/Crisis Hotline Certified Resource Database Curator, Lyn Romano, works alongside our Database Assistant to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

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Lyn Romano, CRS-DC  
740-345-6166 ext. 200  
[lromano@pathwaysco.org](mailto:lromano@pathwaysco.org)





United Way of  
Licking County



Pathways of Central Ohio | 1627 Bryn Mawr Drive | Newark, OH 43055 US

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