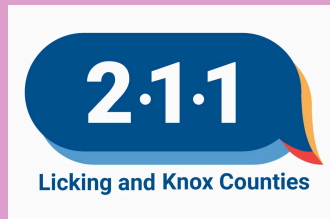


April 2026 Community Report



Local Agency Updates:

Licking County Updates:



Safely dispose of unneeded medications by bringing them to a Drug Take Back Day location on April 25th from 10am - 2pm. This is a free and anonymous service at the following locations in Licking County:

- Newark Kroger - 1155 North 21st Street, Newark 43055
 - Pataskala Kroger - 350 East Broad Street, Pataskala 43062
 - Heath Kroger - 910 Hebron Road, Heath 43056
 - Hebron Police Department - 934 West Main Street, Hebron 43025
-

Knox County Updates:



Knox County residents will also have the opportunity to safely dispose of medications and help prevent misuse or environmental harm on April 25th from 10am-2pm. The following locations will be accepting unused, unwanted, or expired medications and syringes. No liquids, please:

- Centerburg - Foster's Pharmacy at 4584 Columbus Road
- Danville - Danville Police Department at 512 South Market Street
- Fredericktown - Fredericktown Police Department at 182 South Main Street
- Mount Vernon - Mount Vernon Health Center at 202 West Vine Street
- Mount Vernon (2nd location) - Knox Public Health at 11660 Upper Gilchrist Road

Residents may also request a free Detera Drug Deactivation Bag by calling Knox Public Health at 740-392-2200.

Current Events

APRIL IS CHILD ABUSE PREVENTION MONTH

Every child deserves a safe, loving environment.



April is Child Abuse Prevention Month .

The 2026 theme is Pinwheel's of Possibility. This year's theme highlights prevention and the importance of making sure families have access to support and resources before a crisis develops.

Important dates include:

- April 10th - Wear Blue Day
- April 13th -17th - National Week of Action
- April 20th-24th - National Home Visiting Week
- April 28th - National Day of Giving

Local Resources:

Licking County -

Licking County Job and Family Services
Child Abuse Reporting: 740-670-8888
24/7. Licking County Sheriff's Office After Hours/Emergency

Knox County -

Knox County Department of Job and Family Services
After hours Hotline - 740-392-5437 (KIDS).
During work hours call Social Services Reception - 740-397-7177 option 2.

Pathways News:



Funding Updates/Agency Updates!

Funding cuts are impacting vital services across the community, leaving many individuals and families without the support they rely on. As resources shift or shrink, it's more important than ever to keep 211 informed. If your organization provides services, please ensure your 211 listing is current—so those in need can still find help when it matters most. Update your information today to help us connect people with the resources that remain available.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours. You can also reach out to our Resource Database Assistant , Sara Gigliotti to request your login/password directly. You can email her at sgigliotti@pathwaysco.org.

Knox and Licking County Call Totals for the Past 12 Months

	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26
Total Calls w/Follow Ups	1473	1533	1581	1684	1859	1607	1720	1943	1696	1601	1828	1687	1894
Knox	244	238	259	330	352	265	300	261	276	346	354	339	371
Licking	1130	1177	1212	1194	1335	1342	1260	1505	1296	1130	1271	1154	1390

For more detailed monthly reports on calls to our 211/988 Crisis Hotline, visit pathways.211counts.org/

March Unmet Needs from Call Stats

Licking County

Senior Housing Information and Referral
Pest Information

Knox County

Automotive Repair and Maintenance
Gas Service Payment Assistance



Unmet Needs; Why they matter to 211 and to you!

"Unmet needs" refer to requests for help that 211 cannot fulfill due to a lack of available resources, services, or program capacity in the community. These can include things like

housing, transportation, childcare, or utility assistance that callers urgently need but cannot access.

Tracking unmet needs is critical for a 211 agency. It helps identify service gaps, highlight emerging trends, and inform local agencies and funders about where more support or investment is needed. Understanding what needs go unmet empowers local agencies to advocate for systemic solutions, support community planning, and ultimately, help close those gaps to better serve individuals and families in crisis.

2026 Agency Updates

Did you know that you can login to the 211 database at any time to review your agency and service information? Just click the 211 Online Resource Directory button to the right, scroll down and click Service Provider Tools.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours.

Don't forget to check your email for the 2026 Agency Update Request from Sara Gigliotti, RD Assistant at sgigliotti@pathwaysco.org. Please check your Spam/Junk Mail folder, also. Requests are sent out annually to agencies that have given us a current email address.



Updating your agency listing is vital to keeping our database current!

Thank you for your help in providing the most accurate information for our callers !!

For anyone in need, the 211/988 Crisis Hotline is available 24/7/365.



Help Promote 211 and 988 in Licking and Knox Counties!

Pathways has supplies of 211 and 988 cards, rack cards, magnets and posters for distribution in the community. Help us spread the word about these numbers to connect your neighbors to local resources.

Call 740-345-6166 x229 or email your request to mpaulik@pathwaysco.org.

Pathways Facebook page

Join our 1,300 followers by liking us on Facebook and keep up with current news and information in our communities!



Click the logo to go to our page. >>>



The 211 Community Monthly Report provides statistics regarding calls received and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Sara Gigliotti at sgigliotti@pathwaysco.org or 740-345-6166 x306.

There are 3 ways to contact us for free, confidential assistance:

CALL 211, 345-HELP, 1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



211/988 Crisis Hotline Program Director, Michaela Paulik, is available to answer questions and provide public awareness to your organization about the 211/Crisis Hotline and the services provided.



211/Crisis Hotline Resource Database Assistant, Sara Gigliotti, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.



211/Crisis Hotline Certified Resource Database Curator, Lyn Romano, works alongside our Database Assistant to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

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United Way of
Licking County



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