# **August 2025 Community Report**





# **Local Agency Updates:**

# **Licking County Updates:**

# Medical Loan Closet Extended Hours!

The Newark Central Christian Church's Medical Loan Closet has extended their operating hours! They will be open on Wednesdays and Fridays from 10am-3pm.

587 Mount Vernon Road Newark, Ohio 43055

Contact for more information: 740-366-7438





Tala's Closet is a free resource boutique for survivors of domestic violence. Items available include clothes for survivors, baby clothes, formula, hygiene products and more.

The closet will operate Monday, Wednesday, and Fridays from 12pm-1pm. Survivors can also make an appointment to shop privately if they choose.

Located at the Water's Edge Community Center - 4852 Walnut Road, Buckeye Lake.

Contact for more information: 740-323-4429

# **Knox County Updates:**



#### **Back-to-School Immunization Clinic's**

Knox Public Health is helping families prepare for the new school year by offering a series of Back-to-School Immunization Clinics across the county. These clinics provide an opportunity for students to receive the vaccines required for school attendance, as outlined in the Ohio Revised Code (ORC 3313.671)

The immunization clinics will be held at both health center locations in Mount Vernon and Danville, as well as at the Fredericktown Community Library and the Public Library of Mount Vernon and Knox County. Evening hours and multiple dates are available to accommodate busy family schedules.

#### Clinic Schedule

#### Wednesday, Jul. 30:

8:00 am – 11:45 am – Mount Vernon Health Center 1:00 pm – 4:00 pm – Danville Health Center

Wednesday, Aug. 6:

8:00 am - 11:45 am - Danville Health Center

3:00 pm – 5:00 pm – Fredericktown Community Library

Thursday, Aug. 7

11:00 am – 1:00 pm – Mount Vernon Public Library

4:30 pm - 6:00 pm - Mount Vernon Health Center & Danville Health Center

Wednesday, Aug. 20:

8:00 am – 11:45 am – Danville Health Center

1:00 pm - 4:00 pm - Mount Vernon Health Center

Thursday, Sep. 4

4:30 pm – 6:00 pm – Mount Vernon Health Center & Danville Health Center **Thursday, Oct. 2** 

4:30 pm - 6:00 pm - Mount Vernon Health Center & Danville Health Center

#### HEAP SUMMER CRISIS PROGRAM

The Home Energy Assistance Summer Crisis Program provides a one-time benefit to eligible Ohioans with cooling assistance during the summer months. The program runs from July 1 to Sept. 30.

The focus of the Summer Crisis
Program is to help with electric utility
bills, central air conditioning repairs,
and air conditioning unit and/or fan
purchases. Households with a
household member who is either 60
years of age or older, has a certified
medical condition, and households
who have a disconnect notice, have
been shut off, or are trying to establish
new electric service may be eligible for
assistance.

The Summer Crisis Program assists low-income households or those that have a disconnection notice, have been shut off, are trying to establish new service on their electric bill, require air conditioning, or those with an elderly household member (60 years or older) who can provide physician documentation that cooling assistance is needed for their health.



#### **Local Resources:**

Licking County -LEADS Community Action Mon-Fri 8:30am-4pm 159 Wilson Street, Newark 740-349-8606 www.leadscaa.org

Knox County -Kno-Ho-Co-Ashland Community Action Mon-Fri 8am-4:30pm 309 South Main Street, Mount Vernon 740-397-0378 knohoco.org/heapsummer-crisisprogram-available

# Pathways News:



# **Funding Updates/Agency Updates!**

Funding cuts are impacting vital services across the community, leaving many individuals and families without the support they rely on. As resources shift or shrink, it's more important than ever to keep 211 informed. If your organization provides services, please ensure your 211 listing is current—so those in need can still find help when it matters most. Update your information today to help us connect people with the resources that remain available.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours. You can also reach out to our Resource Database Manager, Michaela Paulik to request your login/password directly. You can email her at mpaulik@pathwaysco.org

#### Knox and Licking County Call Totals for the Past 12 Months

	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25
Total Calls w/Follow Ups	1446	1455	1293	1371	1197	1351	1514	1269	1473	1533	1581	1684	1859
Knox	305	294	242	270	230	284	260	194	244	238	259	330	352
Licking	1141	1161	1051	1101	967	1067	1254	932	1130	1177	1212	1194	1335

For more detailed monthly reports on calls to our 211/988 Crisis Hotline, visit pathways.211counts.org/

July Unmet Needs from Call Stats

#### Licking County

General Yard Work Gas Money Housekeeping Assistance

#### Knox County

**Bus Fair** 



# Unmet Needs; Why they matter to 211 and to you!

"Unmet needs" refer to requests for help that 211 cannot fulfill due to a lack of available resources, services, or program capacity in the community. These can include things like housing, transportation, childcare, or utility assistance that callers urgently need but cannot access.

Tracking unmet needs is critical for a 211 agency. It helps identify service gaps, highlight emerging trends, and inform local agencies and funders about where more support or investment is needed. Understanding what needs go unmet empowers local agencies to advocate for systemic solutions, support community planning, and ultimately, help close those gaps to better serve individuals and families in crisis.

## 2025 Agency Updates

Did you know that you can login to the 211 database at any time to review your agency and service information? Just click the 211 Online Resource Directory button to the right, scroll down and click Service Provider Tools.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 24 business hours.

Don't forget to check your email for the 2025 Agency Update Request from Michaela Paulik, RD Manager at mpaulik@pathwaysco.org. Please check your Spam/Junk Mail folder, also. Requests are sent out annually to agencies that have given us a current email address.



Updating your agency listing is vital to keeping our database current!

Thank you for your help in providing the most accurate information for our callers!!

# For anyone in need, the 211/988 Crisis Hotline is available 24/7/365.





### Help Promote 211 and 988 in Licking and Knox Counties!

Pathways has supplies of 211 and 988 cards, rack cards, magnets and posters for distribution in the community. Help us spread the word about these numbers to connect your neighbors to local resources.

Call 740-345-6166 x322 or email your request to mpaulik@pathwaysco.org.

#### Pathways Facebook page

Join our 1,300 followers by liking us on Facebook and keep up with current news and information in our communities!



Click the logo to go to our page. >>>



The 211 Community Monthly Report provides statistics regarding calls

received and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Michaela Paulik at mpaulik@pathwaysco.org or 740-345-6166 x322.

There are 3 ways to contact us for free, confidential assistance:

CALL 211, 345-HELP, 1-800-544-1601 TEXT your zip code to 898211 VISIT <u>211pathways.org</u>



211/Crisis Hotline Resource Database Manager, Michaela Paulik, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

Michaela Paulik, MS, RDM 740-345-6166 ext. 322 mpaulik@pathwaysco.org



211/Crisis Hotline Certified Resource Database Curator, Lyn Romano, works alongside our Database Manager to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

> Lyn Romano, CRS-DC 740-345-6166 ext. 200 lromano@pathwaysco.org





















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