

February 2025 Community Report



Program Highlight:

Tax Season has Begun!



Licking County Tax Assistance Locations:

- Licking County Aging Partners
 - 740-345-0821
- Mary E. Babcock Library - Johnstown
 - 740-967-2982
- Buckeye Lake Library
 - 740-641-2387
- Licking County Coalition for Housing (VITA)
 - 740-345-1970 ext. 200
- City of Newark Tax Department
 - 740-670-7580

Knox County Tax Assistance Locations:

- Mount Vernon Public Library
 - 740-392-2665
- United Way of Knox County
 - 740-397-5721
- City of Mount Vernon Tax Department
 - 740-393-9524



	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25
Total Calls w/Follow Ups	1314	1131	1156	1203	1358	1183	1446	1455	1293	1371	1197	1351	1514
Knox	307	264	271	273	290	223	305	294	242	270	230	284	260
Licking	1007	867	885	930	1068	960	1141	1161	1051	1101	967	1067	1254

For more detailed monthly reports on calls to our 211/988 Crisis Hotline, visit pathways.211counts.org/

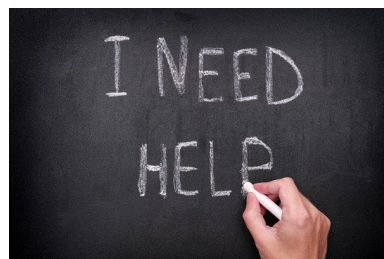
January Unmet Needs from Call Stats

Licking County

Automobile Insurance Payment Assistance

Gas Money

Burial/Cremation Expense Assistance



Knox County

Extreme Cold Warming Centers

Gas Money



Lower Lights Health Center

In Licking County you can visit Lower Light Christian Health Center for screenings and treatment of high blood pressure, high cholesterol, and heart disease! Among many other clinical and medical needs. Contact them at 614-274-1455 for more information.

Knox Community Health Center

In Knox County you can visit Knox Community Health Center (in both Mount Vernon and Danville) for chronic disease management, including heart disease! Among many other clinical and medical needs.

Contact them at 740-399-8008 for more information.



2025 Agency Updates

Did you know that you can login to the 211 database at any time to review your agency and service information? Just click the 211 Online Resource Directory button to the right, scroll down and click Service Provider Tools.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 72 business hours.

Don't forget to check your email for the 2025 Agency Update Request from Michaela Paulik, RDA at mpaulik@pathwaysco.org. Please check your Spam/Junk Mail folder, also. Requests are sent out annually to agencies that have given us a current email address.



Updating your agency listing is vital to keeping our database current!

Thank you for your help in providing the most accurate information for our callers !!

For anyone in need, the 211/988 Crisis Hotline is available 24/7/365.



Help Promote 211 and 988 in Licking and Knox Counties!

Pathways has supplies of 211 and 988 cards, rack cards, magnets and posters for distribution in the community. Help us spread the word

about these numbers to connect your neighbors to local resources.

Call 740-345-6166 x322 or email your request to
mpaulik@pathwaysco.org.

Pathways Facebook page

Join our 1,300 followers by liking us on Facebook and keep up with current news and information in our communities!



Click the logo to go to our page. >>>



The 211 Community Monthly Report provides statistics regarding calls received and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Michaela Paulik at mpaulik@pathwaysco.org or 740-345-6166 x322.

There are 3 ways to contact us for free, confidential assistance:

CALL 211, 345-HELP, 1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



211/Crisis Hotline Program Director, Amanda Dawoodarry, is available to answer questions and provide public awareness to your organization about the 211/Crisis Hotline and the services provided.

Amanda Dawoodarry, MSW
740-345-6166 ext. 229
adawoodarry@pathwaysco.org



211/Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC
740-345-6166 ext. 200
lromano@pathwaysco.org



211/Crisis Hotline Resource Database Assistant, Michaela Paulik, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

Michaela Paulik, RDA
740-345-6166 ext. 322
mpaulik@pathwaysco.org



United Way of Licking County



United Way of Knox County



LICKING COUNTY
FOUNDATION



Knox County Commissioners

Pathways of Central Ohio | 1627 Bryn Mawr Drive | Newark, OH 43055 US

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