
January 2025 Community Report



New and Updated Programs:

UWLC - ID REPLACEMENT PROGRAM

New ID REPLACEMENT PROGRAM to help individuals experiencing homelessness or financial hardship. The initiative provides critical identification services, such as Ohio driver's licenses and birth certificates, to empower individuals to access resources, secure employment, and work toward stable housing.



United Way of Licking County
22 South 1st Street, Newark
Mon-Thu 8am-5pm; Fri 8am-12pm
740-345-6685 Please call ahead.

www.unitedwaylc.org



NEW LOCATION: Knox ReStore was formerly located on Wooster Road, and they have now moved to Chestnut Street.

Habitat for Humanity - ReStore
405 West Chestnut Street, Mt. Vernon

The ReStore is a nonprofit home improvement stores and donation centers that sell new and gently used

Wed-Sat 8am-4pm beginning Feb 1st
740-392-9214

www.hfhknoxoh.org

furniture, appliances, home accessories, building materials and more to the public at a fraction of the retail price. All proceeds benefit Habitat for Humanity.

The Home Energy Assistance Program (HEAP) is a federally funded program that provides eligible Ohioans assistance with their home energy bills. This one-time benefit is applied directly to the customer's utility bill or bulk fuel bill.



Ohioans with a household size of seven or less, and income at or below 175 percent of the federal poverty guidelines, are eligible for the program.

To apply for HEAP in Licking or Knox Counties, contact:

Knox County:
Kno-Ho-Co-Ashland Community Action
309 South Main Street Mount Vernon
Mon-Fri 8am-4:30pm
740-397-0378
knohoco.org

Licking County:
LEADS Community Action
159 Wilson Street
Newark
Mon-Fri 8:30am-4pm
740-345-1391
www.leadscas.org

	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24
Total Calls w/Follow Ups	1250	1314	1131	1156	1203	1358	1183	1446	1455	1293	1371	1197	1351
Knox	210	307	264	271	273	290	223	305	294	242	270	230	284
Licking	1040	1007	867	885	930	1068	960	1141	1161	1051	1101	967	1067

For more detailed monthly reports on calls to our 211/Crisis Hotline, visit www.pathways.211counts.org

Knox and Licking County Call Totals for the Past 12 Months

December Unmet Needs from Call Stats

- Licking County*
- Holiday Gifts/Toys*
- Extreme Cold Warming Center*
- Health Related Temporary Housing*

Knox County



DID YOU KNOW?

Have you ever wondered why our noses turn red in the cold? It's because the blood vessels in our skin constrict to conserve heat, and the pigment in our noses shows through more prominently. So, a rosy nose is just nature's way of keeping us warm!

With these frigid temperatures on the rise, it's a good time to review winter safety tips. Older adults are especially vulnerable as they have a higher risk of health problems and weather-related injuries.

- Keep blinds and curtains closed to keep the heat inside your home.
- Make sure steps and walk ways are clear and wear non-skid shoes.
- Wear layers and dress warm when you go to sleep.
- Ask loved ones to check in on you during cold weather.
- If there is a power outage, reach out to family and friends to stay with or call 211!



2025 Agency Updates

Did you know that you can login to the 211 database at any time to review your agency and service information? Just click the 211 Online Resource Directory button to the right, scroll down and click Service Provider Tools.

If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and



Updating your agency listing is vital to keeping our database current!

password. You should receive a reply within 72 business hours.

Don't forget to check your email for the 2025 Agency Update Request from Lyn Romano, CRS-DC at lromano@pathwaysco.org. Please check your Spam/Junk Mail folder, also. Requests are sent out annually to agencies that have given us a current email address.

Thank you for your help in providing the most accurate information for our callers !!

For anyone in need, the 211/988 Crisis Hotline is available 24/7/365.



Help Promote 211 and 988 in Licking and Knox Counties!

Pathways has supplies of 211 and 988 cards, rack cards, magnets and posters for distribution in the community. Help us spread the word about these numbers to connect your neighbors to local resources.

Call 740-345-6166 x200 or email your request to mail@pathwaysco.org.

Pathways Facebook page

Join our 1,300 followers by liking us on Facebook and keep up with current news and information in our communities!

Click the logo to go to our page. >>>





The 211 Community Monthly Report provides statistics regarding calls received and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.

There are 3 ways to contact us for free, confidential assistance:

CALL 211, 345-HELP, 1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



211/Crisis Hotline Program Director, Amanda Dawoodarry, is available to answer questions and provide public awareness to your organization about the 211/Crisis Hotline and the services provided.

Amanda Dawoodarry, MSW
740-345-6166 ext. 229
adawoodarry@pathwaysco.org



211/Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC
740-345-6166 ext. 200



211/Crisis Hotline Resource Database Assistant, Michaela Paulik, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.

Michaela Paulik, RDA
740-345-6166 ext. 322
mpaulik@pathwaysco.org



United Way of Licking County



Knox County Commissioners



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