
December 2024 Community Report



New Programs:

The Red Cross is now offering a new opportunity to help save lives in Knox and Licking County at the new blood donation center in Newark.

Newark Blood Donation Center
225 North 21st Street, Newark
Sun 7am-3pm; Mon 11am-7pm; Tue 11am-7pm; Wed 9am-5pm.
Phone: 740-349-9442



American Red Cross - East Central Ohio Chapter

*East Central Ohio |
American Red Cross*

The Home Energy Assistance Program (HEAP) is a federally funded program that provides eligible Ohioans assistance with their home energy bills. This one-time benefit is applied directly to the customer's utility bill or bulk

fuel bill.

Ohioans with a household size of seven or less, and income at or below 175 percent of the federal poverty guidelines, are eligible for the program.



To apply for HEAP in Licking or Knox Counties, contact:

Knox County:
Kno-Ho-Co-Ashland Community Action
309 South Main Street Mount Vernon
Mon-Fri 8am-4:30pm
740-397-0378
knohoco.org

Licking County:
LEADS Community Action
159 Wilson Street
Newark
Mon-Fri 8:30am-4pm
740-345-1391
www.leadscas.org

	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24
Total Calls w/Follow Ups	1185	1250	1314	1131	1156	1203	1358	1183	1446	1455	1293	1371	1197
Knox	181	210	307	264	271	273	290	223	305	294	242	270	230
Licking	1004	1040	1007	867	885	930	1068	960	1141	1161	1051	1101	967

For more detailed monthly reports on calls to our 211/Crisis Hotline, visit www.pathways.211counts.org

Knox and Licking County Call Totals for the Past 12 Months

December Unmet Needs from Call Stats

Licking County

- Thanksgiving Baskets
- Burial Services
- Disaster Specific Home Repair

Knox County

- Thanksgiving Baskets
- Thanksgiving Meals
- Holiday Gifts/Toys



2025 Agency Updates

Did you know that you can login to the 211 database at any time to review your agency and service information? Just click the 211

Online Resource Directory button to the right, scroll down and click Service Provider Tools.



If you don't know your login/password (sent with Web Survey Request email (at the very bottom of the message), click the Request Password button to request a user name and password. You should receive a reply within 72 business hours.

Updating your agency listing is vital to keeping our database current!

Don't forget to check your email for the 2024 Agency Update Request from Lyn Romano, CRS-DC at lromano@pathwaysco.org. Please check your Spam/Junk Mail folder, also. Requests are sent out annually to agencies that have given us a current email address.

Thank you for your help in providing the most accurate information for our callers !!

For anyone in need, the 211/988 Crisis Hotline is available 24/7/365.



Help Promote 211 and 988 in Licking and Knox Counties!

Pathways has supplies of 211 and 988 cards, rack cards, magnets and posters for distribution in the community. Help us spread the word about these numbers to connect your neighbors to local resources.

Call 740-345-6166 x200 or email your request to mail@pathwaysco.org.

Pathways Facebook page

Join our 1,300 followers by liking us on Facebook and keep up with current news and information in our communities!



Click the logo to go to our page. >>>



The 211 Community Monthly Report provides statistics regarding calls received and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.

There are 3 ways to contact us for free, confidential assistance:

CALL 211, 345-HELP, 1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



211/Crisis Hotline Program Director, Amanda Dawoodarry, is available to answer questions and provide public awareness to your organization about the 211/Crisis Hotline and the services provided.

Amanda Dawoodarry, MSW
740-345-6166 ext. 229
adawoodarry@pathwaysco.org



211/Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service/program listings in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC
740-345-6166 ext. 200
lromano@pathwaysco.org



United Way of Licking County



Knox County Commissioners

Pathways of Central Ohio | 1627 Bryn Mawr Drive | Newark, OH 43055 US

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