

211 Community Report

May 2022

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,
1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



It's a Boy!!

Our 211 Program Director, Amy Henning, her husband, Jon and big sister, Sofie, have granted us the honor of introducing you to their newest addition, baby boy Malachi James Henning.

Malachi was born on May 24 and the proud new family is doing well and enjoying their adorable new addition!



Check local newspaper listings for information on PRIDE events in your community.

[KnoxPages](#)
[Mount Vernon News](#)
[Newark Advocate](#)

Pathways has a number of resources for LGBTQ+ callers in our community.

Call us at 211. Text your zip code to 898211.

Or, visit our online resource database at <http://www.navigateresources.net/chic/Search.aspx> and click on the LBGQT+ tile.

Knox and Licking County Call Totals for the Past 12 Months

	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22
Total Calls w/Follow Ups	862	950	940	994	1144	1066	1009	1038	1253	1106	960	987	1009
Knox	218	251	222	246	305	275	233	227	246	298	203	199	233
Licking	644	699	718	748	839	791	776	811	1007	808	757	788	813

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - MAY	
SAINT VINCENT DE PAUL CENTER	78
LICKING COUNTY COALITION OF CARE	63
LOOK UP CENTER	45
LICKING COUNTY COALITION FOR HOUSING	36
LICKING MEMORIAL HEALTH SYSTEMS	30
SALVATION ARMY OF LICKING COUNTY	29
LEADS COMMUNITY ACTION AGENCY	27
LICKING COUNTY JOB/FAMILY SERVICES	27

Knox County Top Agencies - MAY	
SAINT VINCENT DE PAUL SOCIETY	16
KNO-HO-CO-ASHLAND COMMUNITY ACTION	14
SALVATION ARMY OF MOUNT VERNON	13
CITY OF MOUNT VERNON POLICE DEPARTMENT	11
INTERCHURCH SOCIAL SERVICES	10
KNOX COMMUNITY HOSPITAL	9
KNOX COUNTY JOB/FAMILY SERVICES	7
NEW DIRECTIONS SHELTER	7

Licking County Top Services - MAY	
Individual, Family and Community Support	167
Mental Health/Substance Use Disorders	159
Health Care	114
Income Support/Assistance	96
Housing	76
Legal, Consumer and Public Safety Services	51
Food/Meals	47
Information Services	35

Knox County Top Services - MAY	
Mental HealthSubstance Use Disorders	93
Individual, Family and Community Support	31
Legal, Consumer and Public Safety Services	21
Health Care	19
Income Support/Assistance	18
Housing	16
Utility Assistance	10
Food/Meals	5



May Unmet Needs from Call Statistics

Licking County

Automobile Purchase Loans
Burial/Cremation Expense Assistance

Knox County

Burial/Cremation Expense Assistance
Self Defense Training

Online Resource Directory Statistics May - ALL Counties

Unique Visitors ... 1032
Total Site Visits ... 1510
Total Searches ... 1863

Online Resource Directory Helpful Search Hints

Guided Search:

Search using Guided Search when you are uncertain of the service term. Services are grouped by categories to assist you in finding the particular service need. Click the to see a definition of the service terms you find.



Online Resource Directory Statistics May - Licking and Knox Counties

Top Searches by City

Newark
Mount Vernon
Pataskala
Heath

Service Keyword:

Search using Service Keyword when you know one of the words in a service term. For example, searching with the words rent will help you find the service term rent payment assistance.

Agency/Program Name:

Search using Agency/Program Name when you know one of the words in a service provider name or program name. For example, search with the words red and cross to find American Red Cross locations and see what services are offered.

Not finding what you want? You may view a list of all services ([here](#)) and view definitions of the services by clicking the beside each term. Click the ? to see a definition of the service terms you find.

Buckeye Lake
Johnstown

Top Searches by Service

Fresh Food
General Clothing Provision
Assistive Technology Equipment
Housing Expense Assistance
Public Housing
Section 8 Housing Choice Vouchers

Top Searches by Agency

Food Pantry Network of Licking County
Licking/Knox Goodwill industries
Licking County Job/Family Services
Knox Metropolitan Housing
Knox Public Health
Knox Community Health Center



The 2-1-1 /Crisis Hotline Program Director, Amy Henning, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.



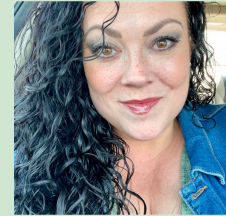
[Amy Henning, MSSA, LSW | 740-345-6166](#)
ahenning@pathwaysco.org



The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

[Lyn Romano, CRS-DC | 740-345-6166](#)
lromano@pathwaysco.org

The 2-1-1 /Crisis Hotline Resource Database Assistant, Andrea Rudin, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.



Andrea Rudin, Resource Assistant |
arudin@pathwaysco.org



United Way of
Licking County



United Way
of Knox County



**LICKING COUNTY
FOUNDATION**