

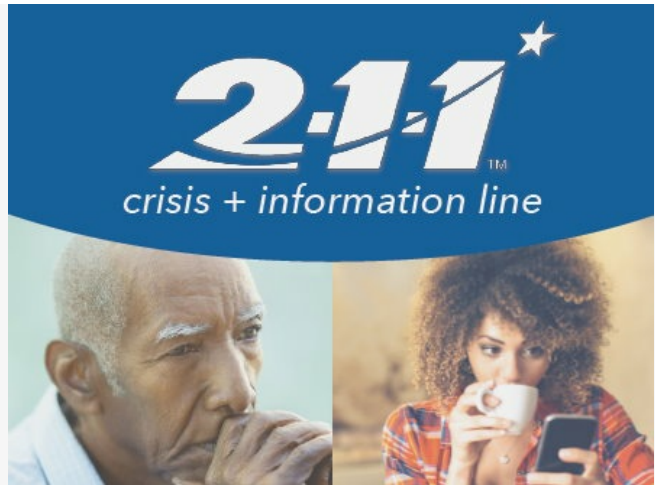
# 211 Community Report

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February 2022

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,  
1-800-544-1601

TEXT your zip code to 898211

VISIT [211pathways.org](http://211pathways.org)



## NEW CARE NOW CLINICS OPEN

The new behavioral health urgent care centers in downtown Newark and Mount Vernon will provide a rapid response for individuals experiencing an emotional or mental health issue.

The Care Now Clinics are similar to a medical

urgent care center, which bridges the gap between a family physician and the emergency room, but will offer mental health services.

The Clinics provide intervention counseling, crisis services, emergency psychiatry, case management and peer support for anyone age 12 or older, regardless of ability to pay.

They can provide help with: extreme sadness, excessive worry, change in sleep patterns, loss of interest, low energy, mood swings, uncontrollable emotions, inability to concentrate, hallucinations, drug and alcohol abuse, grief.

Appointments are not required, and walk-ins are welcome.

Licking County:  
 Mon-Fri 9:30am-6pm.  
 Care Now Clinic  
 104 East Main Street - Newark  
 740-963-3590

Knox County:  
 Mon-Fri 8:30am-6pm.  
 Care Now Clinic  
 206 South Mulberry Street - Mount Vernon  
 740-324-7800



**It's who we are.  
 It's what we do.**

**Knox and Licking County Call Totals for the Past 12 Months**

	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22
<b>Total Calls w/Follow Ups</b>	887	911	738	862	950	940	994	1144	1066	1009	1038	1253	1106
<b>Knox</b>	215	203	190	218	251	222	246	305	275	233	227	246	298
<b>Licking</b>	672	708	548	644	699	718	748	839	791	776	811	1007	808

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - FEBRUARY	
LOOK UP CENTER	50
LICKING COUNTY COALITION FOR HOUSING	48
SAINT VINCENT DE PAUL CENTER	46
LICKING COUNTY COALITION OF CARE	31
WARMING CENTERS 2021-22	31
FOOD PANTRY NETWORK	29
LEADS COMMUNITY ACTION AGENCY	29
LICKING MEMORIAL HEALTH SYSTEMS	29

Knox County Top Agencies - FEBRUARY	
NEW DIRECTIONS SHELTER	17
KNO-HO-CO-ASHLAND COMMUNITY ACTION	16
SAINT VINCENT DE PAUL SOCIETY	14
SALVATION ARMY OF MOUNT VERNON	12
INTERCHURCH SOCIAL SERVICES	11
KNOX COMMUNITY HOSPITAL	8
WINTER SANCTUARY SHELTER	7
ALCOHOL & DRUG FREEDOM CENTER	6

Licking County Top Services - FEBRUARY	
Individual, Family and Community Support	189
Health Care	102
Mental Health/Addictions	100
Housing	90
Income Support/Assistance	61
Information Services	53
Disaster Services	42
Food/Meals	41

Knox County Top Services - FEBRUARY	
Mental Health/Addictions	104
Individual, Family and Community Support	30
Housing	26
Legal, Consumer and Public Safety Services	26
Health Care	19
Income Support/Assistance	19
Food/Meals	14
Information Services	10



### February Unmet Needs from Call Statistics

#### *Licking County*

Gas Money  
 Transportation Expense Assistance  
 Burial Services

#### *Knox County*

Medical Equipment/Assistive Technology Equipment Donations  
 Rental Deposit Assistance  
 Wheelchairs/Wheeled Mobility

### Online Resource Directory Statistics February - ALL Counties

Unique Visitors ... 901  
 Total Site Visits ... 1298  
 Total Searches ... 2151

### Online Resource Directory Helpful Search Hints

#### Guided Search:

Search using Guided Search when you are uncertain of the service term. Services are grouped by categories to assist you in finding the particular



### Online Resource Directory Statistics February - Licking and Knox Counties

#### Top Searches by City

Newark  
 Mount Vernon

service need. Click the to see a definition of the service terms you find.

**Service Keyword:**

Search using Service Keyword when you know one of the words in a service term. For example, searching with the words rent will help you find the service term rent payment assistance.

**Agency/Program Name:**

Search using Agency/Program Name when you know one of the words in a service provider name or program name. For example, search with the words red and cross to find American Red Cross locations and see what services are offered.

Not finding what you want? You may view a list of all services ([here](#)) and view definitions of the services by clicking the beside each term. Click the ? to see a definition of the service terms you find.

Johnstown  
Hebron  
Heath  
Pataskala

**Top Searches by Service**

Fresh Food  
General Clothing Provision  
Food Pantries  
Transportation Expense Assistance  
Commodity Supplemental Food Program  
Assistive Technology Equipment Loan

**Top Searches by Agency**

Food Pantry Network of Licking County  
Salvation Army of Licking County  
Old Country Church  
Alcohol and Drug Freedom Center  
Knox County Humane Society  
Knox County United Way



The 2-1-1 /Crisis Hotline Program Director, Amy Henning, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

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[Amy Henning, MSSA, LSW | 740-345-6166](mailto:ahenning@pathwaysco.org)  
[ahenning@pathwaysco.org](mailto:ahenning@pathwaysco.org)



The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



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Lyn Romano, CRS-DC | 740-345-6166  
[lromano@pathwaysco.org](mailto:lromano@pathwaysco.org)

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The 2-1-1 /Crisis Hotline Resource Database Assistant, Andrea Smith, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.



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Andrea Smith, Resource Assistant |  
[asmith@pathwaysco.org](mailto:asmith@pathwaysco.org)



United Way of  
Licking County



United Way  
of Knox County



**LICKING COUNTY  
FOUNDATION**