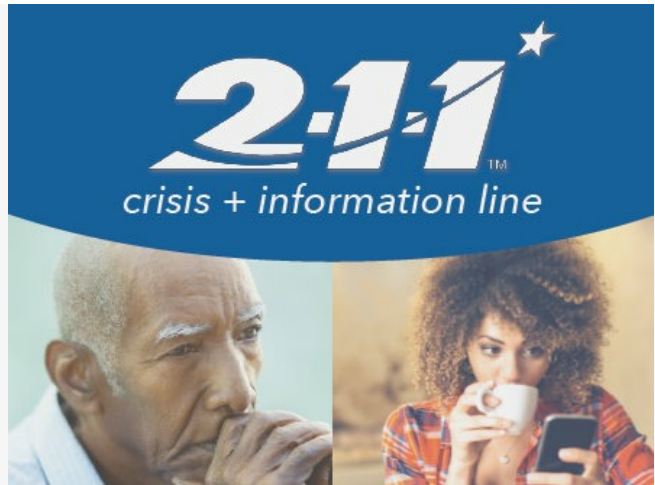


# 211 Community Report

November 2021

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,  
1-800-544-1601

TEXT your zip code to 898211

VISIT [211pathways.org](https://211pathways.org)



## Online Resource Database Face Lift!!

If you have not visited the Pathways Online Resource Database lately, you are in for a pleasant surprise. We have recently completed a



“face lift” of the site that we believe makes it easier to look for local resources. Visit



[www.navigateresources.net/chic](http://www.navigateresources.net/chic) to see the changes to the site.

One thing you will notice immediately is that you can now search more easily by Service Category. We still recommend that you provide your location as it will give you better search results. All searches are confidential and anonymous. Over 14,000 unique visitors completed over 24,000 searches in the past 12 months.

At the bottom of the page, you can still search by Service Keyword and by Agency/Program Name if you prefer. Agencies can still login and update their listings anytime by clicking on “Service Providers” in the upper right hand corner. Members of the public can contact us by clicking on “Contact” also in the upper right hand corner. (Note that the “Contact” page is not monitored 24 hours a day and it may take up to one business day for a reply.)

Let us know what you think of the Online Resource Database by sending your comments to [mail@pathwaysco.org](mailto:mail@pathwaysco.org).

## *Christmas Meals, Baskets and Gifts*



### **Licking and Knox Counties:**

#### ***Columbus VA Ambulatory Care Center***

***Wild Lights at the Columbus Zoo***

Saturday, December 11 - 5pm-10pm

Free admission for veterans and their families, must show VA ID, Veteran ID, or DD-214

Toys for kids, goodie bags and much more

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### **Knox County:**

#### ***Gay Street United Methodist Church***

***Christmas Eve (Friday) and New Year's Eve (Friday) dinners*** that are open to the public during their weekly Community Meal time at 5:30pm.

Fellowship Hall, 18 North Gay Street, Mount Vernon

***Food for the Hungry of Knox County***

**Donations** - Accepting monetary donations and non-perishable food donations on Friday, December 10 at the following locations:

***\*Mount Vernon***

9am–4pm at Aldi, Kroger, Lanning’s Foods, Baker’s IGA, Lowes, Wal-Mart Supercenter and 9am–5pm at The Knox Memorial

***\*Gambier***

9am–4pm at The Village Market

***\*Howard/Apple Valley***

9am–2pm at Red Rover Marathon

***\*Fredericktown***

9am–2pm at BellStores

***\*Danville***

9am–2pm at Hometown Market

***\*Centerburg***

9am–2pm at Hometown Market

***Veteran's Service Office***

**Vouchers for free Christmas hams** to veterans at their office starting December 1, 2021.

Call 740-393-6742 to register

105 East Chestnut Street - Mount Vernon

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**Licking County:**

***Crossroads Crusaders***

**Community Christmas Dinner**

Saturday, December 18 - 12pm-2pm

American Legion Hall - 85 South 6th Street - Newark

***Food Pantry Network***

**Elves in Action** program will be accepting donations on the square in downtown Newark from 5:30pm-7:30pm every evening through December 24. Monetary donations are greatly appreciated, but non-perishable food items, especially hearty types of soup, are always welcome.

***Indian Mound Mall***

**Sensitive Santa Event**

9am-10:30am Sunday, December 12

A special event for autistic children and their families that will be held before the mall opens and will be set up in an area that will be 'sensory friendly' with lower lighting and quieter surroundings.

***Look Up Center***

**Community Christmas Dinner**

Monday, December 13 - 5:30pm

50 O'Bannon Avenue

Call 740-345-6023 for reservations

***Salvation Army of Licking County***

**Christmas Cheer Assistance** Sign Up deadline is Friday, December 10

Agency referrals will be accepted past December 10

250 East Main Street - Newark

Call 740-345-8120

## Knox and Licking County Call Totals for the Past 12 Months

	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21
<b>Total Calls w/Follow Ups</b>	969	955	975	887	911	738	862	950	940	994	1144	1066	1009
<b>Knox</b>	237	262	265	215	203	190	218	251	222	246	305	275	233
<b>Licking</b>	732	693	710	672	708	548	644	699	718	748	839	791	776

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - NOVEMBER	
SAINT VINCENT DE PAUL CENTER	62
SALVATION ARMY OF LICKING COUNTY	58
LOOK UP CENTER	55
LEADS COMMUNITY ACTION AGENCY	50
LICKING COUNTY COALITION OF CARE	43
LICKING COUNTY COALITION FOR HOUSING	37
FOOD PANTRY NETWORK OF LICKING COUNTY	34
LICKING COUNTY DEPT JOB/FAMILY SERVICES	33

Knox County Top Agencies - NOVEMBER	
NEW DIRECTIONS SHELTER	14
KNO-HO-CO-ASHLAND COMMUNITY ACTION	13
KNOX COUNTY DEPT JOB/FAMILY SERVICES	10
CITY OF MOUNT VERNON POLICE DEPARTMENT	9
INTERCHURCH SOCIAL SERVICES	9
SALVATION ARMY OF MOUNT VERNON	9
KNOX COMMUNITY HOSPITAL	7
SAINT VINCENT DE PAUL SOCIETY	7

Licking County Top Services - NOVEMBER	
Individual, Family and Community Support	176
Mental Health/Addictions	113
Housing	109
Health Care	85
Income Support/Assistance	81
Food/Meals	56
Utility Assistance	41
Legal, Consumer and Public Safety Services	36

Knox County Top Services - NOVEMBER	
Mental Health/Addictions	74
Individual, Family and Community Support	32
Health Care	20
Housing	17
Legal, Consumer and Public Safety Services	16
information Services	14
Income Support/Assistance	13
Utility Assistance	7



### November Unmet Needs from Call Statistics

*Licking County*  
Gas Money

*Knox County*  
Meals  
Thanksgiving Baskets

**Online Resource Directory Statistics  
November - ALL Counties**

Unique Visitors ... 1468  
Total Site Visits ... 2621  
Total Searches ... 2904



**Online Resource Directory  
Helpful Search Hints**

**Service Keyword**

Search using Service Keyword when you know one of the words in a service term. For example, searching with the words rent will help you find the service term rent payment assistance.

**Agency/Program Name**

Search using Agency/Program Name when you know one of the words in a service provider name or program name. For example, search with the words red and cross to find American Red Cross locations and see what services are offered.

**Guided Search**

Search using Guided Search when you are uncertain of the service term. Services are grouped by categories to assist you in finding the particular service need. Click the [?](#) to see a definition of the service terms you find.

**Online Resource Directory Statistics  
November - Licking and Knox Counties**

**Top Searches by City**

Newark  
Heath  
Mount Vernon  
Johnstown  
Pataskala  
Hebron

**Top Searches by Service**

Substance Use Disorder Support Groups  
Rent Payment Assistance  
General Clothing Provision  
Pest Information  
Homeless Drop In Centers  
Fresh Food

**Top Searches by Agency**

COVID-19 Community Bulletin Board  
Food Pantry Network of Licking County  
Interchurch Social Services  
Salvation Army of Newark  
Mount Vernon Family YMCA  
Knox Public Health



The 2-1-1 /Crisis Hotline Program Director, Amy Henning, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.



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Amy Henning, MSSA, LSW | 740-345-6166  
[ahenning@pathwaysco.org](mailto:ahenning@pathwaysco.org)



The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

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Lyn Romano, CRS-DC | 740-345-6166  
[lromano@pathwaysco.org](mailto:lromano@pathwaysco.org)

The 2-1-1 /Crisis Hotline Resource Database Assistant, Andrea Smith, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.



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Andrea Smith, Resource Assistant | 740-345-6166  
[asmith@pathwaysco.org](mailto:asmith@pathwaysco.org)



United Way of  
Licking County



United Way  
of Knox County



