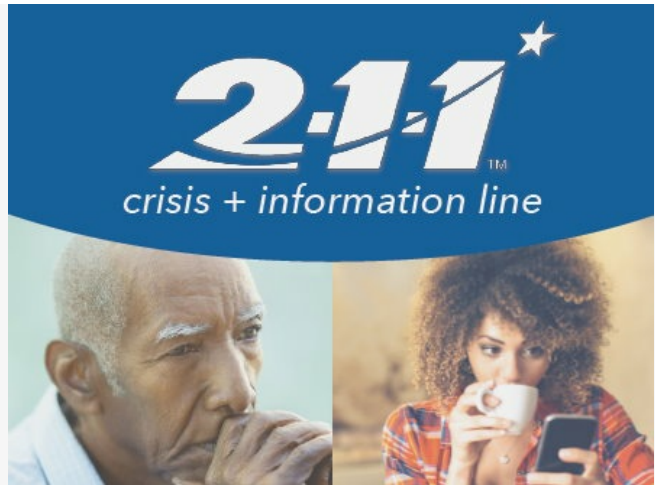


211 Community Report

August 2021

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,
1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



MHA Suicide Prevention Program

Mental Health America of Licking County's Suicide Prevention Coordinator, Christina Pena, visits most Licking County middle and high schools each school year, sharing a curriculum called Signs of Suicide coupled with depression screening with over 3000 students annually. Johnstown High School Student Support Specialist Shannon Cox has shared that the impact has been far-



reaching, giving students the information they need to understand what they have experienced themselves or seen in others around them. For adults, we provide full day Mental Health First Aid trainings to help them understand what to do when presented with someone exhibiting signs and symptoms of a mental health disorder or crisis. Two-hour Question Persuade Refer (QPR) Gatekeeper suicide prevention trainings are also offered to teach about the signs of mental illness and suicide. Both trainings describe the signs and symptoms that are often associated with depression and other mental health disorders, the risk factors that increase the likelihood that a mental illness may develop, and the protective factors that help to insulate us from those risk factors.

Christina facilitates a weekly support group at MHA's office for people who have depression or bipolar disorder. She also moderates a monthly support group for people who have lost someone to suicide. Having the opportunity to share such an experience with others who have gone through something similar can be a powerful step toward healing.

OTHER SUICIDE PREVENTION ACTIVITIES:

- Licking County L.O.S.S. Team – the team visits scenes of suicide to offer support and resources to families and loved ones
- Walk and candlelight vigil during Suicide Prevention Awareness month in September
- Licking County Suicide Prevention Coalition meets monthly to review suicide statistics in our county and plan for the promotion of suicide prevention awareness
- Lou Mitchell Memorial Golf Tournament to benefit the Suicide Prevention program

All of our services and trainings are provided to our community at no charge. Our community mental health board, Mental Health & Recovery for Licking and Knox Counties, and United Way of Licking County fund the majority of our offerings. Donations to MHA for the program are always welcome.

Call 740-522-1341 or visit www.mhalc.org for more information.

The Consumer Financial Protection Bureau (CFPB) has developed a new look up tool that allows renters to find information on rental assistance in their area. The [Rental Assistance Finder](#) was designed by the CFPB to help renters and landlords find their local program and apply for assistance.

For more general information about the Emergency Rental Assistance program, [visit the unified federal housing assistance portal hosted by the Consumer Financial Protection Bureau](#).

Worried about **RENT?**

Learn how to **APPLY** for **COVID RENT RELIEF**



Consumer Financial
Protection Bureau

A government agency

If you're a renter having trouble paying your rent, utilities, or other housing costs – or if you're a landlord trying to stay afloat with tenants in this situation – help may be available. State and local programs are distributing billions of dollars in rental assistance to help renters stay housed during the pandemic.

Visit the [CFPB's Rental Assistance Finder](#) to find out what this means for you and what you can do. The CFPB's site also includes resources to help renters and landlords understand other resources to help navigate various financial hardships related to the pandemic.

Knox and Licking Call Totals for the past 12 Months

	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21
Total Calls w/Follow Ups	969	998	962	969	955	975	887	911	738	862	950	940	994
Knox	251	250	283	237	262	265	215	203	190	218	251	222	246
Licking	718	748	679	732	693	710	672	708	548	644	699	718	748

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - AUGUST		Knox County Top Agencies - AUGUST	
SAINT VINCENT DE PAUL CENTER	63	NEW DIRECTIONS SHELTER	24
LOOK UP CENTER	58	KNO-HO-CO-ASHLAND COMMUNITY ACTION	18
SALVATION ARMY OF LICKING COUNTY	46	KNOX COUNTY JOB & FAMILY SERVICES	14
LICKING COUNTY COALITION OF CARE	46	SALVATION ARMY OF MOUNT VERNON	11
LICKING COUNTY COALITION FOR HOUSING	41	KNOX COMMUNITY HOSPITAL	8
LICKING MEMORIAL HEALTH SYSTEMS	38	KNOX METROPOLITAN HOUSING AUTHORITY	8
LEADS COMMUNITY ACTION AGENCY	37	SAINT VINCENT DE PAUL SOCIETY	8
VERTICAL 196 HOPE CENTER	24	CITY OF MOUNT VERNON POLICE DEPARTMENT	6

Licking County Top Services - AUGUST		Knox County Top Services - AUGUST	
Individual, Family and Community Support	174	Mental Health/Addictions	115
Health Care	118	Housing	26
Housing	108	Individual, Family and Community Support	21
Mental Health/Addictions	104	Legal, Consumer and Public Safety Services	20
Income Support/Assistance	75	Food/Meals	19
Food/Meals	41	Health Care	18
Legal, Consumer and Public Safety Services	40	Income Support/Assistance	9
Utility Assistance	36	Information Services	8



August Unmet Needs from Call Statistics

Licking County
Free School Supplies
School Clothing

Knox County
General Counseling Services

Online Resource Directory Statistics August - ALL Counties

Unique Visitors ... 2047
Total Site Visits ... 3683
Total Searches ... 2973



Online Resource Directory
Helpful Search Hints

Service Keyword

Online Resource Directory Statistics
August - Licking and Knox Counties

Top Searches by City

Search using Service Keyword when you know one of the words in a service term. For example, searching with the words rent will help you find the service term rent payment assistance.

Agency/Program Name

Search using Agency/Program Name when you know one of the words in a service provider name or program name. For example, search with the words red and cross to find American Red Cross locations and see what services are offered.

Guided Search

Search using Guided Search when you are uncertain of the service term. Services are grouped by categories to assist you in finding the particular service need. Click the [?](#) to see a definition of the service terms you find.

Newark
Heath
Mount Vernon
Johnstown
Fredericktown
Utica

Top Searches by Service

Homeless Drop In Centers
Fresh Food
General Clothing Provision
Debt Consolidation Services
Emergency Shelter
Rental Deposit Assistance

Top Searches by Agency

Food Pantry Network
Licking County Coalition for Housing
COVID-19 Community Bulletin Board
Hot Meals Project of Knox County
Knox County Community Health Center
Saint Vincent de Paul Society



The 2-1-1 /Crisis Hotline Program Director, Amy Henning, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.



[Amy Henning, MSSA, LSW | 740-345-6166
ahenning@pathwaysco.org](mailto:ahenning@pathwaysco.org)

The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about



service and program listings in the Resource Database.
Call or email her when you need assistance.

Lyn Romano, CRS-DC | 740-345-6166
lromano@pathwaysco.org

The 2-1-1 /Crisis Hotline Resource Database Assistant,
Andrea Smith, works alongside our Database Curator to keep
the service and program listings updated in the Resource Database.
Call or email her when you need assistance.



Andrea Smith, Resource Assistant | 740-345-6166
asmith@pathwaysco.org



United Way of
Licking County



United Way
of Knox County

