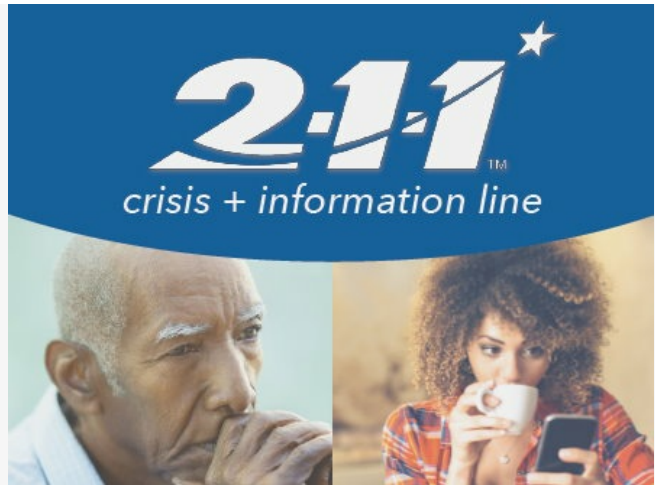


211 Community Report

June 2021

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,
1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



For individuals/families facing eviction, looking for assistance with rent payments or those that may be dealing with utility shut offs due to the COVID-19 pandemic, please encourage them to call 2-1-1 for resources and a listening ear.

If your agency offers assistance in any of these areas, please email Lyn with the program details so we have as many resources as possible to give to our callers.



Andrea is a Newark High graduate with a background in administration and transcription. She graduated with honors from Everett Community College, and has been working as a medical and insurance transcriptionist for over a decade.

She has a daughter who is turning 13 this summer. Her hobbies include spending time with her family, singing, and playing guitar. Andrea is engaged to her high school sweetheart and planning a wedding next year.

Andrea will be assisting our Resource Database Curator, Lyn Romano, who just happens to be her mom!

The Consumer Financial Protection Bureau (CFPB) has developed a new look up tool that allows renters to find information on rental assistance in their area. The [Rental Assistance Finder](#) was designed by the CFPB to help renters and landlords find their local program and apply for assistance.

For more general information about the Emergency Rental Assistance program, [visit the unified federal housing assistance portal hosted by the Consumer Financial Protection Bureau](#).

Worried about **RENT?**

Learn how to **APPLY** for **COVID RENT RELIEF**



cfpb Consumer Financial
Protection Bureau

A government agency

If you're a renter having trouble paying your rent, utilities, or other housing costs – or if you're a landlord trying to stay afloat with tenants in this situation – help may be available. State and local programs are distributing billions of dollars in rental assistance to help renters stay housed during the pandemic.

Visit the [CFPB's Rental Assistance Finder](#) to find out what this means for you and what you can do. The CFPB's site also includes resources to help renters and landlords understand other resources to help navigate various financial hardships related to the pandemic.

Knox and Licking County Call Totals for the Past 12 Months

	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21
Total Calls w/Follow Ups	989	1046	969	998	962	969	955	975	887	911	738	862	950
Knox	339	339	251	250	283	237	262	265	215	203	190	218	251
Licking	650	707	718	748	679	732	693	710	672	708	548	644	699

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - JUNE		Knox County Top Agencies - JUNE	
SAINT VINCENT DE PAUL CENTER	64	KNO-HO-CO-ASHLAND COMMUNITY ACTION	23
LICKING COUNTY COALITION OF CARE	51	NEW DIRECTIONS	19
LOOK UP CENTER	51	KNOX COUNTY JOB & FAMILY SERVICES	18
LICKING MEMORIAL HEALTH SYSTEMS	50	SALVATION ARMY OF MOUNT VERNON	18
SALVATION ARMY OF LICKING COUNTY	45	CITY OF MOUNT VERNON POLICE DEPARTMENT	13
LEADS COMMUNITY ACTION AGENCY	43	KNOX COMMUNITY HOSPITAL	11
LICKING COUNTY COALITION FOR HOUSING	38	INTERCHURCH SOCIAL SERVICES	6
LICKING COUNTY JOB & FAMILY SERVICES	29	KNOX COUNTY SHERIFF'S OFFICE	6
Licking County Top Services - JUNE		Knox County Top Services - JUNE	
Individual, Family and Community Support	153	Mental Health/Addictions	79
Mental Health/Addictions	127	Health Care	31
Health Care	124	Individual, Family and Community Support	31
Housing	94	Legal, Consumer and Public Safety Services	30
Income Support/Assistance	81	Housing	24
Legal, Consumer and Public Safety Services	51	Income Support/Assistance	17
Information Services	34	Food/Meals	14
Utility Assistance	27	Utility Assistance	13



June Unmet Needs from Call Statistics

Licking County

Nurses 24 Hour Hotline For Those Without Insurance
 Assistive Technology Equipment
 Undesignated Temporary Financial Assistance

Knox County

Wildlife Rescue/Relocation

Online Resource Directory Statistics June - All Counties

Unique Visitors ... 1303
 Total Site Visits ... 2586
 Total Searches ... 1847



Online Resource Directory
 Helpful Search Hints

Service Keyword

Online Resource Directory Statistics
 June - Licking and Knox Counties

Top Searches by City

Search using Service Keyword when you know one of the words in a service term. For example, searching with the words rent will help you find the service term rent payment assistance.

Agency/Program Name

Search using Agency/Program Name when you know one of the words in a service provider name or program name. For example, search with the words red and cross to find American Red Cross locations and see what services are offered.

Guided Search

Search using Guided Search when you are uncertain of the service term. Services are grouped by categories to assist you in finding the particular service need. Click the [?](#) to see a definition of the service terms you find.

Newark
Heath
Mount Vernon
Johnstown
Marne
Hebron

Top Searches by Service

Homeless Drop-In Centers
Fresh Food
Food Pantries
General Clothing Provision
Assistive Technology Equipment Loan
Adult Protective Services
Adolescent/Youth Counseling

Top Searches by Agency

Food Pantry Network
Licking Memorial Health Systems
Food Pantries - Knox County
Licking/Knox Goodwill Industries
Knox Metropolitan Housing
Knox County DJFS



The greatness of a community is most accurately measured by the compassionate action of its members." ~ Coretta Scott King

The 2-1-1 /Crisis Hotline Program Director, Amy Henning, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

Amy Henning, MSSA, LSW | 740-345-6166
ahenning@pathwaysco.org





The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC | 740-345-6166
lromano@pathwaysco.org

The 2-1-1 /Crisis Hotline Resource Database Assistant, Andrea Smith, works alongside our Database Curator to keep the service and program listings updated in the Resource Database. Call or email her when you need assistance.



Andrea Smith, Resource Assistant | 740-345-6166
asmith@pathwaysco.org



United Way of Licking County



United Way of Knox County

