# 211 Community Report

#### August 2020

#### News

See the latest program news.

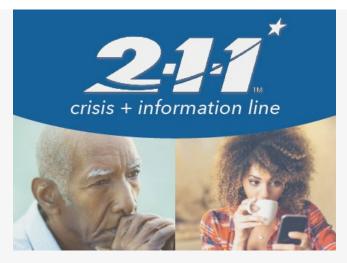
#### **Statistics**

Top Agency Referrals

Top Service Referrals

The 2-1-1 Community Monthly
Report provides statistics regarding
requests received, referrals, and
data on unmet needs in Licking and
Knox Counties. New or important
agency information and/or
highlights of special programs and
services available in Licking and
Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at Iromano@pathwaysco.org or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP, 1-800-544-1601 TEXT your zip code to 898211 VISIT **211pathways.org** 





For individuals/families facing eviction, looking for assistance with rent payments or those that may be dealing with utility shut offs due to the COVID-19 pandemic, please encourage them to call 2-1-1 for resources and a listening ear.

If your agency offers assistance in any of these areas, please email Lyn with the program details so we have as many resources as possible to give out to our callers.



Licking County Works is an initiative to encourage applicants to apply for jobs in (and to relocate to) Licking County.

Their website provides job training information, listings of job openings in Licking County, employment resources and information on career opportunities.

lickingcountyworks.com

The Knox County, Ohio Means Jobs website provides and promotes a workforce system that offers individuals, employers, and the community the opportunity to achieve and sustain economic prosperity. Their goal is to help employers find and retain skilled workers and help job seekers find employment.

www.ohiomeansjobs-knox.com



### **Knox County**

A proud partner of the American Job Center network

#### Knox and Licking County Call Totals for the Past 12 Months

	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Маг 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20
Total Calls w/Follow Ups	1167	1093	1126	1113	1213	1137	1020	1400	1064	1043	989	1046	969
Knox	275	293	289	260	275	288	281	369	382	409	339	339	251
Licking	892	800	837	853	938	829	739	1031	682	634	650	707	718

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below will give you an idea of needs requested and referrals given based on call data for your individual communities.

Consider highlighting products or services, sales or promotions, personal bios, and more. Use images that complement your message, and link your images to supporting resources.

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Licking County Top Agencies - August	
LOOK UP CENTER	70
SAINT VINCENT DE PAUL CENTER	67
FOOD PANTRY NETWORK OF LICKING COUNTY	41
LICKING MEMORIAL HEALTH SYSTEMS	41
LEADS COMMUNITY ACTION AGENCY	38
SALVATION ARMY OF LICKING COUNTY	27
LICKING COUNTY JOB & FAMILY SERVICES	21
JOHN'S HELPING HANDS 1973	20

Knox County Top Agencies - August	
SALVATION ARMY OF MOUNT VERNON	21
INTERCHURCH SOCIAL SERVICES	20
KNO-HO-CO-ASHLAND COMMUNITY ACTION	20
SAINT VINCENT DE PAUL CATHOLIC CHURCH	15
CITY OF MOUNT VERNON POLICE DEPARTMENT	12
KNOX COUNTY JOB & FAMILY SERVICES	8
KNOX COMMUNITY HOSPITAL	6
KNOX METROPOLITAN HOUSING AUTHORITY	5

Health Care	143
Mental Health/Addictions	130
Individual, Family and Community Support	111
Housing	94
Income Support/Assistance	85
Food/Meals	55
Legal, Consumer and Public Safety Services	41
Utility Assistance	34

Knox County Top Services - August	
Mental Health/Addictions	81
Legal, Consumer and Public Safety Services	30
Individual, Family and Community Support	28
Housing	25
Health Care	23
Income Support/Assistance	22
Food/Meals	15
Utility Assistance	13

Licking County Top Agencies - August		Licking County Top Services - August		
	70	Jei vices - August		
VINCENT DE PAUL CENTER 6	57	Health Care Mental	143	3
FOOD PANTRY NETWORK	11	Health/Addictions	130	0
OF LICKING COUNTY 4	11	Individual, Family and	111	1
LICKING MEMORIAL HEALTH 3	88	Community Support	94	4
SYSTEMS LEADS COMMUNITY 2	27	Housing Income	85	5
ACTION AGENCY SALVATION 2	21	Support/Assistance	55	5
ARMY OF LICKING COUNTY 2	20	Food/Meals Legal,	41	1
LICKING COUNTY JOB &		Consumer and Public Safety	34	4
FAMILY SERVICES JOHN'S		Services Utility Assistance		
HELPING HANDS 1973				



## August Unmet Needs from Call Statistics

#### Licking County

Low Income/Subsidized Private Rental Housing Section 8 Housing Choice Vouchers

#### Knox County

Parent/Child Activity Groups Parenting Skills Classes

Online Resource Directory Statistics August - All Counties

> Unique Visitors 1561 Total Site Visits 2632



Below are some tips to help you with your Online Resource Directory search.

#### **SEARCH Guide**

- \* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.
- \* Look for an **Agency** OR a **Specific type of Service**.
- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.
- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.
- \* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.
- \* Click Search

#### Online Resource Directory Statistics August - Licking and Knox Counties

#### Top Searches by City

Newark Mount Vernon Heath Buckeye Lake Pataskala Howard

#### Top Searches by Service

Immigration/Naturalization Legal Services
Fresh Food
General Clothing Provision
Residential Substance Use Disorder Tx Facilities
At Risk/Homeless Housing Related Assistance
Food Pantries

#### Top Searches by Agency

Food Pantry Network of Licking County Licking County Job & Family Services Licking County Court of Common Pleas New Directions Domestic Violence Shelter Knox County Humane Society Knox County Job & Family Services



The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

> Lyn Romano, CRS-DC | 740-345-6166 Iromano@pathwaysco.org











LICKING COUNTY FOUNDATION