

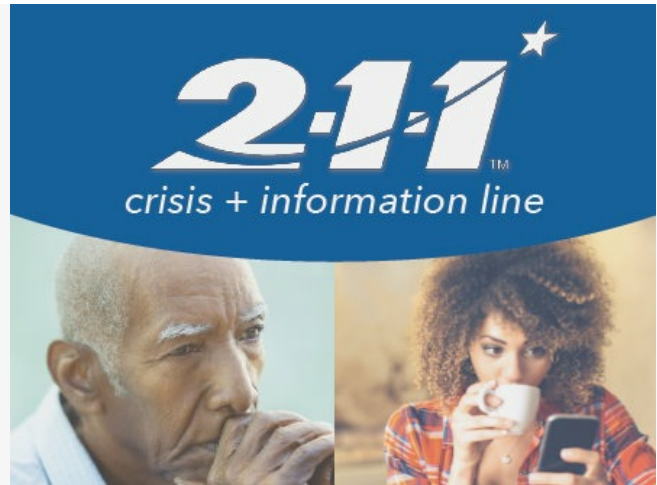
# 211 Community Report

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May 2021

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,  
1-800-544-1601

TEXT your zip code to 898211

VISIT [211pathways.org](http://211pathways.org)



For individuals/families facing eviction, looking for assistance with rent payments or those that may be dealing with utility shut offs due to the COVID-19 pandemic, please encourage them to call 2-1-1 for resources and a listening ear.

If your agency offers assistance in any of these areas, please email Lyn with the program details so we have as many resources as possible to give to our callers.



Amy Henning has joined Pathways in the role of 211/Crisis Hotline Program Director. Amy comes to us with over 10 years of experience in the social work field, specializing in crisis intervention and trauma.

Growing up in Licking County, Amy always knew that she wanted to help others and quickly settled on social work as a career path. Amy graduated from The Ohio State University in 2011 with a Bachelor's of Science in Social Work and from Case Western Reserve University in 2020 with a Master's of Science in Social Administration. In her free time, Amy enjoys spending time with her family, hiking, gardening, and knitting.

Amy is thrilled to be joining Pathways!



### Main Street Mount Vernon

First Fridays in Mount Vernon are back! Main Street Mount Vernon (MSMV) along with Riverside Recovery Services, is welcoming guests back to the beautiful Central Business District. Local talent will be featured on the Main Stage, now located at South Main Plaza, as well as on the Happy Street Bru-Werks Stage in the COTC Parking lot. The festival will continue every first Friday of the month from 6pm-9pm for the rest of the summer, with July 2, August 6 and September 3 dates scheduled. It will include live local bands, food trucks and vendors.

The Canal Market District promotes local economic development, and improves the livelihoods of local food and artisan entrepreneurs. They offer a twice-weekly farmers market from May through October; Art & Craft Markets from May through October and Special Events throughout the year.

The Sixth season of the Canal Market District Farmers Market begins Friday, May 7. Friday markets run from 4pm-7pm, May through October, and Tuesday markets begin June 1 and run from 4pm-7pm.

Canal Market is located 36 East Canal Street in downtown Newark.

### Canal Market District



## Knox and Licking County Call Totals for the Past 12 Months

	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21
<b>Total Calls w/Follow Ups</b>	1043	989	1046	969	998	962	969	955	975	887	911	738	862
<b>Knox</b>	409	339	339	251	250	283	237	262	265	215	203	190	218
<b>Licking</b>	634	650	707	718	748	679	732	693	710	672	708	548	644

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - MAY		Knox County Top Agencies - MAY	
SAINT VINCENT DE PAUL CENTER	61	NEW DIRECTIONS	21
LEADS COMMUNITY ACTION AGENCY	46	KNO-HO-CO-ASHLAND COMMUNITY ACTION	17
LOOK UP CENTER	46	CITY OF MOUNT VERNON POLICE DEPARTMENT	16
LICKING COUNTY COALITION OF CARE	44	SALVATION ARMY OF MOUNT VERNON	8
LICKING COUNTY COALITION FOR HOUSING	42	SAINT VINCENT DE PAUL CATHOLIC CHURCH	7
SALVATION ARMY OF LICKING COUNTY	39	KNOX COMMUNITY HOSPITAL	6
LICKING MEMORIAL HEALTH SYSTEMS	35	INTERCHURCH SOCIAL SERVICES	5
LICKING COUNTY BOARD OF DD	17	KNOX COUNTY JOB & FAMILY SERVICES	5
Licking County Top Services - MAY		Knox County Top Services - MAY	
Mental Health/Addictions	133	Mental Health/Addictions	89
Health Care	113	Legal, Consumer and Public Safety Services	34
Individual, Family and Community Support	100	Housing	22
Income Support/Assistance	76	Individual, Family and Community Support	20
Housing	74	Health Care	15
Legal, Consumer and Public Safety Services	55	Income Support/Assistance	13
Utility Assistance	32	Food/Meals	12
Food/Meals	25	Utility Assistance	10



### May Unmet Needs from Call Statistics

#### *Licking County*

General Furniture Provision  
 Baby Furniture Donation Programs  
 Drug Use Disorder Counseling

#### *Knox County*

Homeless Permanent Supportive Housing

Online Resource Directory Statistics  
May - All Counties

Unique Visitors ... 1174  
Total Site Visits ... 2408  
Total Searches ... 1646



Online Resource Directory  
Helpful Search Hints

Service Keyword

Search using Service Keyword when you know one of the words in a service term. For example, searching with the words rent will help you find the service term rent payment assistance.

Agency/Program Name

Search using Agency/Program Name when you know one of the words in a service provider name or program name. For example, search with the words red and cross to find American Red Cross locations and see what services are offered.

Guided Search

Search using Guided Search when you are uncertain of the service term. Services are grouped by categories to assist you in finding the particular service need. Click the [?](#) to see a definition of the service terms you find.

Online Resource Directory Statistics  
May - Licking and Knox Counties

Top Searches by City

Newark  
Heath  
Mount Vernon  
Centerburg  
Pataskala  
Danville

Top Searches by Service

Homeless Drop-In Centers  
Fresh Food  
Food Pantries  
Assistive Technology Equipment Loan  
Homeless Shelter  
Rent Payment Assistance

Top Searches by Agency

Food Pantry Network  
Food Pantries - Knox County  
Licking/Knox Goodwill Industries  
Interchurch Social Services  
Salvation Army of Licking County  
Licking County DJFS



*"There is no power for change greater than a community discovering what it cares about." – Margaret J. Wheatley*

The 2-1-1 /Crisis Hotline Program Director, Amy Henning, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

Amy Henning, MSSA, LSW | 740-345-6166  
[ahenning@pathwaysco.org](mailto:ahenning@pathwaysco.org)



The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC | 740-345-6166  
[lromano@pathwaysco.org](mailto:lromano@pathwaysco.org)



United Way of Licking County



United Way of Knox County



**LICKING COUNTY FOUNDATION**