

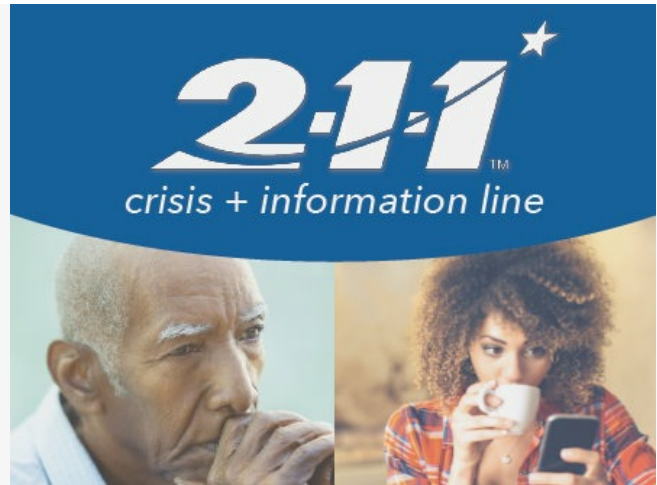
# 211 Community Report

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March 2021

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,  
1-800-544-1601

TEXT your zip code to 898211

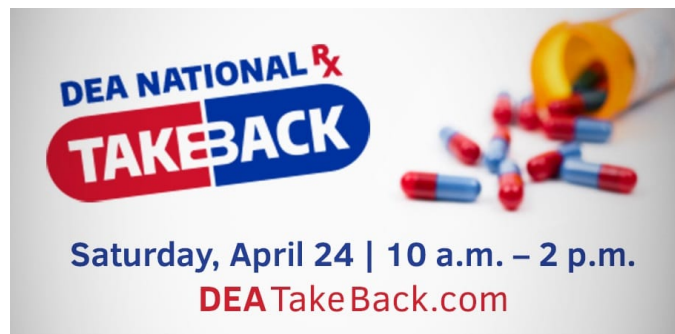
VISIT [211pathways.org](http://211pathways.org)



For individuals/families facing eviction, looking for assistance with rent payments or those that may be dealing with utility shut offs due to the COVID-19 pandemic, please encourage them to call 2-1-1 for resources and a listening ear.

If your agency offers assistance in any of these areas, please email Lyn with the program details so we have as many resources as possible to give to our callers.

The 2021 Prescription  
Drug Take Back Day  
is coming up on April 24



Saturday, April 24 | 10 a.m. – 2 p.m.  
[DEATakeBack.com](http://DEATakeBack.com)

### **Knox County**

KSAAT, in partnership with local law enforcement agencies, are pleased to sponsor this collection day for Knox County residents to dispose of their expired, unused or unwanted prescription and over-the-counter medications safely. The spring disposal day will continue to include the collection of unwanted syringes and liquids. You can dispose of unused medications on Saturday, April 24, 10am-2pm at any of the following locations:

#### Centerburg

Fosters Healthmart Pharmacy - Outside - 4584 Columbus Road

#### Danville

Danville Police Department - 512 South Market Street

#### Fredericktown

Fredericktown Police Department - 182 South Main Street

#### Mount Vernon

Conway's Eastside Pharmacy @ Knox Community Hospital Medical Pavilion - 1330 Coshocton Road

Knox County Health Department - 11660 Upper Gilchrist Road

[www.ksaat.org](http://www.ksaat.org)

### **Licking County**

Due to the demands of the pandemic, the Licking County Health Department will not be participating this spring. However, the following locations accept pills 24/7. (Note: They do not accept liquid medications.)

#### Heath

Heath Police Department - 1287 Hebron Road

#### Hebron

Hebron Police Department - 934 West Main Street

#### Johnstown

Johnstown Police Department - 599D Main Street

#### Newark

Licking County Sheriff's Office - 155 East Main Street

Newark Police Department - 39 South 4th Street

Pataskala Police Department - 623 West Broad Street

[www.lickingcohealth.org](http://www.lickingcohealth.org)

For more information:

[National Prescription Drug Take Back Day is April 24 | Get Smart About Drugs](#)

## Knox and Licking County Call Totals for the Past 12 Months

	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21
<b>Total Calls w/Follow Ups</b>	1400	1064	1043	989	1046	969	998	962	969	955	975	887	911
<b>Knox</b>	369	382	409	339	339	251	250	283	237	262	265	215	203
<b>Licking</b>	1031	682	634	650	707	718	748	679	732	693	710	672	708

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - March		Knox County Top Agencies - March	
LOOK UP CENTER	55	CITY OF MOUNT VERNON POLICE DEPARTMENT	18
SAINT VINCENT DE PAUL CENTER	53	KNO-HO-CO-ASHLAND COMMUNITY ACTION	12
LICKING COUNTY COALITION FOR HOUSING	47	KNOX COUNTY JOB & FAMILY SERVICES	11
LICKING MEMORIAL HEALTH SYSTEMS	47	NEW DIRECTIONS	11
LICKING COUNTY COALITION OF CARE	37	KNOX COMMUNITY HOSPITAL	9
LEADS COMMUNITY ACTION AGENCY	35	CITY OF MOUNT VERNON - GOVT OFFICES	7
SALVATION ARMY OF LICKING COUNTY	29	SALVATION ARMY OF MOUNT VERNON	7
CITY OF NEWARK DIVISION OF POLICE	21	FOOD PANTRIES - KNOX COUNTY	6
Licking County Top Services - March		Knox County Top Services - March	
Health Care	164	Mental Health/Addictions	64
Individual, Family and Community Support	156	Individual, Family and Community Support	35
Mental Health/Addictions	152	Legal, Consumer and Public Safety Services	32
Income Support/Assistance	92	Health Care	21
Housing	81	Housing	16
Legal, Consumer and Public Safety Services	64	Food/Meals	12
Utility Assistance	25	Income Support/Assistance	11
Food/Meals	22	Utility Assistance	11



### March Unmet Needs from Call Statistics

*Licking County*  
Vaccine Information

*Knox County*  
Housekeeping Assistance

Online Resource Directory Statistics  
March - All Counties

Unique Visitors 1221  
Total Site Visits 2508  
Total Searches 1967



Online Resource Directory  
Helpful Search Hints

Service Keyword

Search using Service Keyword when you know one of the words in a service term. For example, searching with the words rent will help you find the service term rent payment assistance.

Agency/Program Name

Search using Agency/Program Name when you know one of the words in a service provider name or program name. For example, search with the words red and cross to find American Red Cross locations and see what services are offered.

Guided Search

Search using Guided Search when you are uncertain of the service term. Services are grouped by categories to assist you in finding the particular service need. Click the [?](#) to see a definition of the service terms you find.

Online Resource Directory Statistics  
March - Licking and Knox Counties

Top Searches by City

Newark  
Heath  
Mount Vernon  
Granville  
Pataskala  
Bladensburg

Top Searches by Service

Homeless Drop-In Centers  
Food Pantries  
Fresh Food  
General Clothing Provision  
Community Meals  
Assessment for Substance Use Disorders

Top Searches by Agency

Licking County Board of DD  
Food Pantry Network  
COVID-19 Community Resource Bulletin Board  
Interchurch Social Services  
Hot Meals Project of Knox County  
Licking County Coalition for Housing



The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



United Way of  
Licking County



United Way  
of Knox County



**LICKING COUNTY  
FOUNDATION**