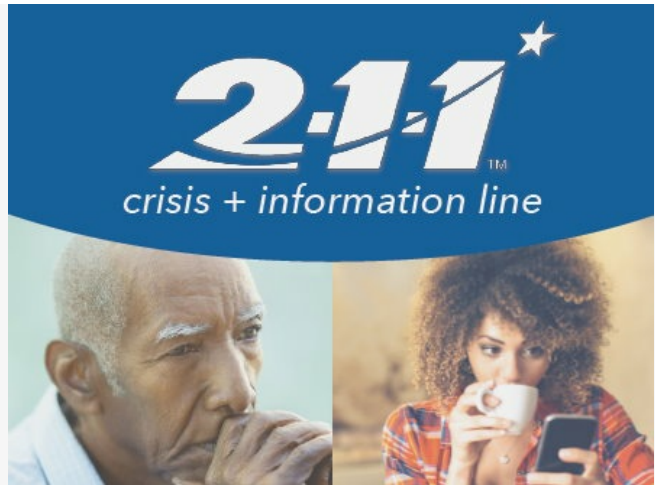


211 Community Report

February 2021

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,
1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



For individuals/families facing eviction, looking for assistance with rent payments or those that may be dealing with utility shut offs due to the COVID-19 pandemic, please encourage them to call 2-1-1 for resources and a listening ear.

If your agency offers assistance in any of these areas, please email Lyn with the program details so we have as many resources as possible to give out to our callers.



Pathways of Central Ohio is joining the Licking County Health Department and Knox County Public Health in encouraging everyone to get vaccinated when it is their turn. While 211 cannot set appointments, we can connect you with where to get an appointment or transportation to an appointment. All you need to do is call 211 or text your zip code to 898211. We really

want to help those without internet or the ability to look online for resources.

As more Ohioans become eligible to receive the COVID-19 vaccine, it's important that we share the facts and debunk the myths with our friends, neighbors and loved ones. For information on vaccine facts vs. myths, visit <https://bit.ly/OHVaccineMyths>. They may also need help with scheduling or transportation to and from their appointments. www.Vaccine.coronavirus.ohio.gov is an online resource to find vaccine providers.

You can also find vaccine appointments and other community providers under each health department's website. For Licking County, visit <https://lickingcohealth.org/>. For Knox County, visit <https://www.knoxhealth.com/>. Both departments also have Facebook pages that contain vaccine information.

Finally, if you, a friend or a family member are struggling with stress, anxiety and/or depression, help is available by dialing 211 (or 800-544-1601) or texting your zip code to 898211. This service is free, confidential and available 24 hours a day, seven days a week. You can also call the National Suicide Prevention Lifeline at 800-273-8255. For veterans, dial 800-273-8255 and press "1".

Local Health Departments Impact Our Lives Every Day



Local health departments at the city and county level are on the front lines in ensuring the health of the public. The public may not always see the work they do, but communities are safer and healthier because of it.

Your health department is responsible for:

- Protecting you from health threats. Your health department works to prevent disease outbreaks and makes sure the tap water you drink, the restaurant food you eat and the air you breathe are all safe. It’s also ready to respond to any health emergency—be it bioterrorism, Ebola, West Nile Virus or an environmental hazard.
- Educating you and your neighbors about health issues. Your health department gives you information about making healthy decisions, like exercising more, eating right, quitting smoking or simply washing your hands to keep from spreading illness. During a public health emergency, your health department also provides important alerts and warnings to protect your health.
- Providing healthy solutions. Your health department offers the preventive care you need to avoid disease and maintain your health. It provides flu shots for the elderly and helps mothers get prenatal care to give their babies a healthy start. Your health department also helps provide children with regular check-ups, immunizations, and good nutrition to help them grow and learn.
- Advancing community health. Your health department takes part in developing new policies and standards that address existing and emerging challenges to your community’s health while enforcing a range of laws to help keep you safe. Your health department works through research and staff training to maintain

Learn more about your local Health Department:

Knox Public Health
 Julie Miller, R.N., M.S.N., Health Commissioner
 Monday–Friday 8am–4:30pm
 740-392-2200
 11660 Upper Gilchrist Road, Mount Vernon



www.knoxhealth.com



Licking County Health Department
 Chad Brown, RS, MPH, Health Commissioner
 Monday–Friday 8am–5pm.
 740-349-6535
 675 Price Road, Newark, OH 43055

lickingcohealth.org

Knox and Licking County Call Totals for the Past 12 Months

	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21
Total Calls w/Follow Ups	1020	1400	1064	1043	989	1046	969	998	962	969	955	975	887
Knox	281	369	382	409	339	339	251	250	283	237	262	265	215
Licking	739	1031	682	634	650	707	718	748	679	732	693	710	672

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - December	
FOOD PANTRY NETWORK OF LICKING COUNTY	66
LICKING COUNTY COALITION FOR HOUSING	66
LEADS COMMUNITY ACTION AGENCY	63
SAINT VINCENT DE PAUL CENTER	55
LICKING COUNTY COALITION OF CARE	40
LOOK UP CENTER	36
LICKING MEMORIAL HEALTH SYSTEMS	35
LICKING COUNTY JOB & FAMILY SERVICES	34

Knox County Top Agencies - December	
KNO-HO-CO-ASHLAND COMMUNITY ACTION	21
KNOX COUNTY JOB & FAMILY SERVICES	16
NEW DIRECTIONS	15
KNOX COMMUNITY HOSPITAL	14
CITY OF MOUNT VERNON POLICE DEPARTMENT	13
INTERCHURCH SOCIAL SERVICES	11
SALVATION ARMY OF MOUNT VERNON	10
SAINT VINCENT DE PAUL CATHOLIC CHURCH	9

Licking County Top Services - December	
Individual, Family and Community Support	137
Mental Health/Addictions	137
Housing	100
Health Care	86
Food/Meals	82
Income Support/Assistance	82
Legal, Consumer and Public Safety Services	50
Utility Assistance	33

Knox County Top Services - December	
Mental Health/Addictions	92
Individual, Family and Community Support	41
Legal, Consumer and Public Safety Services	31
Health Care	27
Housing	24
Food/Meals	22
Income Support/Assistance	13
Utility Assistance	12



February Unmet Needs from Call Statistics

Licking County
Appliances
Gas Money

Knox County
None

Online Resource Directory Statistics February - All Counties

Unique Visitors	1150
Total Site Visits	2026
Total Searches	1541



Online Resource Directory Statistics February - Licking and Knox Counties

Top Searches by City

- Newark
- Heath
- Mount Vernon

Below are some tips to help you with your Online Resource Directory search.

SEARCH Guide

* Add the location where you are looking

for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

* Click Search

Granville
Fredericktown
Howard

Top Searches by Service

Homeless Drop-In Centers
Food Pantries
Fresh Food
Alcohol Use Disorder Support Groups
911 Services
Section 8 Housing Choice Vouchers

Top Searches by Agency

Food Pantry Network of Licking County
LEADS Community Action
Licking/Knox Goodwill Industries
Hot Meals Project of Knox County
US Dept of Housing & Urban Development
Knox Metropolitan Housing



The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

[Lyn Romano, CRS-DC | 740-345-6166](mailto:lromano@pathwaysco.org)
lromano@pathwaysco.org





United Way of
Licking County



United Way
of Knox County



**LICKING COUNTY
FOUNDATION**
