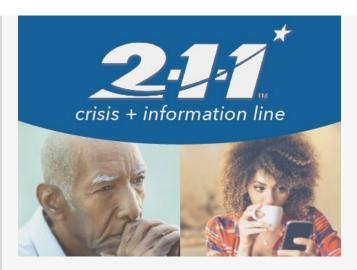
211 Community Report

April 2021

The 2-1-1 Community Monthly
Report provides statistics regarding
requests received, referrals, and
data on unmet needs in Licking and
Knox Counties. New or important
agency information and/or
highlights of special programs and
services available in Licking and
Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP, 1-800-544-1601 TEXT your zip code to 898211 VISIT <u>211pathways.org</u>





For individuals/families facing eviction, looking for assistance with rent payments or those that may be dealing with utility shut offs due to the COVID-19 pandemic, please encourage them to call 2-1-1 for resources and a listening ear.

If your agency offers assistance in any of these areas, please email Lyn with the program details so we have as many resources as possible to give to our callers.

The Youth Engaged in Service Club exists to help local teens, but now needs help itself after a Friday evening fire caused extensive damage to the club's building on East Church Street.

Newark Advocate article

Mental Health America of Licking County's YES Clubhouse suffered heavy interior damage to their facility which houses an after school and summer program for teens year round. The Licking County Foundation has established a fund to receive donations to help with the restoration.



You can use this link to donate online: https://thelcfoundation.fcsuite.com/erp/donate/create?funit_id=2023.

You may also send checks payable to Licking County Foundation, PO Box 4212, Newark, OH 43058-4212 and put YES Clubhouse Fund in the memo section.



Ohio Vax-a-Million is a public outreach campaign consisting of a series of statewide drawings to increase awareness of the availability and efficacy of COVID-19 vaccines and provide incentives to Ohioans to get a COVID-19 vaccination. Ohioans 12 to 17 years of age, who have received at least their first dose of Pfizer COVID-19 vaccination, may enter for a chance to win one of five, four-year full-ride scholarships, including room-and-board, tuition, and books, to any Ohio state college or university.

Ohioans 18 years of age and older, who have received at least their first dose of COVID-19 vaccination if receiving the Pfizer or Moderna vaccines or one dose if receiving the Johnson & Johnson vaccine, have a chance to win one of five, \$1 million prizes.

The drawing period runs from Tuesday, May 18 through June 20 at 11:59pm. Winners will be announced each Wednesday evening on ohiovaxamillon.com and around 7:29pm on the following TV stations.

Columbus:

WTTE FOX - Channel 28

WSYX ABC - Channel 6

Zanesville:

WHIZ NBC - Channel 18

Visit <u>ohiovaxamillon.com</u> to register. For those without internet access, call 833-427-5634 seven days a week from 9am-8pm to register by phone.

Ohioans that have been vaccinated. By submitting an entry for Vax-a-Million, you agree to allow the Ohio Department of Health to access your vaccination records to verify that you have received a vaccination. You may also be asked to provide your vaccination card for verification.

Callers are encouraged to reach out to 211 for vaccine information by phone or text their zip code to 898211.

Knox and Licking County Call Totals for the Past 12 Months

	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21
Total Calls w/Follow Ups	1064	1043	989	1046	969	998	962	969	955	975	887	911	738
Knox	382	409	339	339	251	250	283	237	262	265	215	203	190
Licking	682	634	650	707	718	748	679	732	693	710	672	708	548

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - April		
SAINT VINCENT DE PAUL CENTER	37	
LICKING COUNTY COALITION FOR HOUSING	35	
LICKING MEMORIAL HEALTH SYSTEMS	35	
LOOK UP CENTER	33	
LICKING COUNTY COALITION OF CARE	24	
LICKING COUNTY BOARD OF DD	21	
SALVATION ARMY OF LICKING COUNTY	20	
LEADS COMMUNITY ACTION AGENCY	16	

Knox County Top Agencies - April	
KNOX COUNTY JOB & FAMILY SERVICES	12
CITY OF MOUNT VERNON POLICE DEPARTMENT	9
NEW DIRECTIONS	9
KNOX COMMUNITY HOSPITAL	7
KNO-HO-CO-ASHLAND COMMUNITY ACTION	5
INTERCHURCH SOCIAL SERVICES	4
KNOX METROPOLITAN HOUSING AUTHORITY	4
OHIO DISTRICT 5 AREA AGENCY ON AGING	4

Licking County Top Services - April	
Mental Health/Addictions	142
Individual, Family and Community Support	106
Health Care	102
Income Support/Assistance	59
Housing	52
Legal, Consumer and Public Safety Services	20
Food/Meals	16
Information Services	16

Knox County Top Services - April	
Mental Health/Addictions	78
Individual, Family and Community Support	31
Health Care	19
Legal, Consumer and Public Safety Services	11
Housing	8
Other Government/Economic Services	8
Food/Meals	7
Information Services	6

April Unmet Needs from Call Statistics

Licking County

Eye Care Expense Assistance General Appliance Provision Rent Payment Assistance

Knox County

Separation/Divorce Support Groups



Online Resource Directory Statistics April - All Counties

Unique Visitors o 1265 Total Site Visits ... 2469 Total Searches ... 1816

Online Resource Directory Helpful Search Hints

Service Keyword

Search using Service Keyword when you know one of the words in a service term. For example, searching with the words rent will help you find the service term rent payment assistance.

Agency/Program Name

Search using Agency/Program Name when you know one of the words in a service provider name or program name. For example, search with the words red and cross to find American Red Cross locations and see what services are offered.

Guided Search

Search using Guided Search when you are uncertain of the service term. Services are grouped by categories to assist you in finding the particular service need. Click the ? to see a definition of the service terms you find.



Online Resource Directory Statistics April - Licking and Knox Counties

Top Searches by City Newark Heath Mount Vernon Alexandria

Pataskala Johnstown

Top Searches by Service

Homeless Drop-In Centers Food Pantries Fresh Food LGBTQ Support Groups General Furniture Provision Adult Probation

Top Searches by Agency

Food Pantry Network
Ohio Department of Job/Family Services
COVID-19 Community Resource Bulletin Board
Licking County Coalition for Housing
Main Place
Hot Meals Project of Knox County





The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

> Lyn Romano, CRS-DC | 740-345-6166 lromano@pathwaysco.org











