

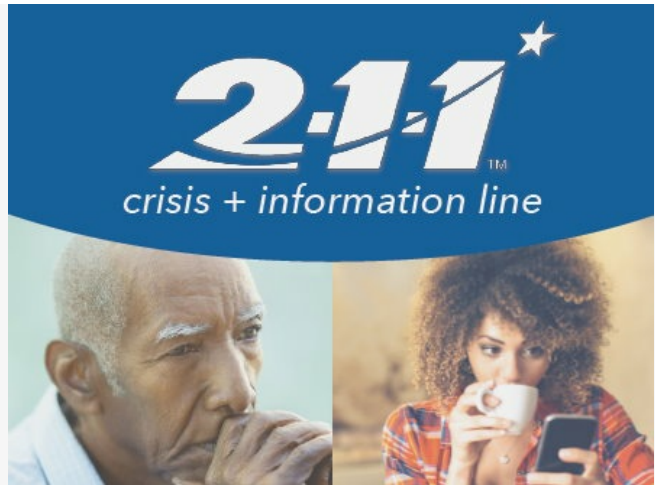
# 211 Community Report

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November 2020

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,  
1-800-544-1601

TEXT your zip code to 898211

VISIT [211pathways.org](http://211pathways.org)



**Get Connected. Get Help.™**

For individuals/families facing eviction, looking for assistance with rent payments or those that may be dealing with utility shut offs due to the COVID-19 pandemic, please encourage them to call 2-1-1 for resources and a listening ear.

If your agency offers assistance in any of these areas, please email Lyn with the program details so we have as many resources as possible to give out to our callers.



*Knox County:*

Knox County Veterans Service Office

Offering vouchers for free Christmas hams to veterans. Stop in the office any day in December, Mon-Fri 8am-4pm and get your voucher. If you are unable to come in, give us a call and send a representative to pick it up for you.

KCVSO - 105 East Chestnut Street - Mount Vernon.

Public Library of Mount Vernon and Knox County

The library is having a holiday book giveaway all day on Wednesday, December 16. Drop by the circulation desk at the main library and ask for a giveaway bag. Available on a first-come, first-served basis while supplies last.

201 North Mulberry Street - Mount Vernon.

Food for the Hungry Collection Drive

On Friday, Dec. 11, community members have the chance to help reduce food insecurity in Knox County, and they can do it in a variety of ways. Collection points include:

- Howard and Apple Valley from 9am-2pm at Red Rover Marathon
- Centerburg from 9am-2pm at Hometown Market
- Danville from 9am-2pm at Hometown Market
- Fredericktown from 9am-2pm at Bell Stores
- Gambier from 9am-2pm at The Village Market
- Mount Vernon from 9am-4pm at Aldi, Kroger, Lanning’s Foods, Baker’s IGA, Rural King and Wal-Mart Supercenter
- Mount Vernon from 9am-2pm at the Knox Memorial Building

If you cannot make it to one of the drop-off collection points, postal workers throughout Knox County are once again supporting Food for the Hungry. Simply leave an envelope in your mailbox with your cash or check donation. Write “Food for the Hungry Donation” on the outside of the envelope. Checks should be made payable to Food for the Hungry. Postal workers will pick up the envelopes as they come by to deliver your regular Friday mail. It’s that easy, and there won’t be any charge for postage.

Another giving option is to call in your donation. Call 740-462-5904 and one of the staff members of WRP CPAs will take your donation over the phone.

For online giving, go to [www.foodforthehungrycares.org](http://www.foodforthehungrycares.org), click on the DONATE NOW button, and then it takes you to a page to enter your gift.

For more information, visit [foodforthehungrycares.org](http://foodforthehungrycares.org).

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*Licking County:*

Crossroads Crusaders

Hosting a full Christmas Take-Out Dinner for anyone in need throughout the community at no cost. Meals can be picked up beginning at 12pm-1:30pm Saturday, December 19.

American Legion Hall - 85 South Sixth Street - Newark.

### Look Up Center

Pick up and go Christmas Dinner event with hot cocoa and carolers at 5pm Monday, December 14.

50 O'Bannon Avenue - Newark

### Newark Homeless Outreach

Serving a hot meal at 12pm Saturday, December 26.

10 Buena Vista Avenue - Newark

### Skip Salome Family and Friends

Will be providing Christmas Dinner deliveries to anyone in need. Call 740-403-7855 to schedule a delivery. Deliveries will be made 10am-2pm Friday, December 25.

*Please call 211 or text your zip code to 898211 for any additional resources that may become available during the holidays.*

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## **Reminder: CARES Act Housing Relief Fund**

On October 26, The State of Ohio Controlling Board approved the use of \$50 million in state CARES Act Funding for emergency rental assistance, mortgage assistance, and help with utility bills for qualified Ohioans who have been impacted by the Coronavirus pandemic. Funding will be provided through local Community Action Agencies.

Households who are at or below 200% of the Federal Poverty Level (a household of four may earn up to \$52,400 in the past 12 months, or \$4,306.85 in the past 30 days) and have fallen behind on rent or mortgage payments, and/or water/sewer bills may be eligible for assistance. COVID19 impact must be documented.

Funds are available for a limited time with the program beginning November 2 and ending December 30th, 2020.

### Greater Ohio Policy Center COVID Relief

For more information or to apply, contact:

Knox County:  
Kno-Ho-Co-Ashland Community Action  
309 South Main Street, Mount Vernon  
740-397-0378

<https://www.knohoco.org/>



Licking County:  
LEADS Community Action Agency  
160 Wilson Street, Newark

**Knox and Licking County Call Totals for the Past 12 Months**

	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20
<b>Total Calls w/Follow Ups</b>	1113	1213	1137	1020	1400	1064	1043	989	1046	969	998	962	969
<b>Knox</b>	260	275	288	281	369	382	409	339	339	251	250	283	237
<b>Licking</b>	853	938	829	739	1031	682	634	650	707	718	748	679	732

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

**Licking County Top Agencies - November**

SAINT VINCENT DE PAUL CENTER	77
LEADS COMMUNITY ACTION AGENCY	65
LICKING COUNTY COALITION OF CARE	62
LOOK UP CENTER	60
FOOD PANTRY NETWORK OF LICKING COUNTY	59
LICKING COUNTY JOB & FAMILY SERVICES	43
LICKING COUNTY COALITION FOR HOUSING	41
SALVATION ARMY OF LICKING COUNTY	41

**Knox County Top Agencies - November**

NEW DIRECTIONS	24
KNO-HO-CO-ASHLAND COMMUNITY ACTION	22
CITY OF MOUNT VERNON POLICE DEPARTMENT	16
SAINT VINCENT DE PAUL CATHOLIC CHURCH	14
KNOX COMMUNITY HOSPITAL	13
SALVATION ARMY OF MOUNT VERNON	12
CITY OF MOUNT VERNON - GOVT OFFICES	12
KNOX COUNTY JOB & FAMILY SERVICES	10

**Licking County Top Services - November**

Individual, Family and Community Support	159
Mental Health/Addictions	128
Health Care	116
Housing	98
Income Support/Assistance	97
Food/Meals	77
Legal, Consumer and Public Safety Services	56
Utility Assistance	39

**Knox County Top Services - November**

Mental Health/Addictions	74
Legal, Consumer and Public Safety Services	39
Housing	31
Individual, Family and Community Support	29
Health Care	27
Income Support/Assistance	15
Utility Assistance	13
Other Government/Economic Services	11

**November Unmet Needs from Call Statistics**

*Licking County*  
Thanksgiving Baskets  
Holiday Gifts/Toys



Christmas/Holiday Programs

*Knox County*

Burial Services

Christmas Parties

Semi-Independent Living Residences/Disabilities

### Online Resource Directory Statistics November - All Counties

Unique Visitors 1422  
Total Site Visits 2529  
Total Searches 1966



Below are some tips to help you with your Online Resource Directory search.

#### SEARCH Guide

\* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

\* Look for an **Agency OR a Specific type of Service.**

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

\* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

\* Click Search

### Online Resource Directory Statistics November - Licking and Knox Counties

#### Top Searches by City

Newark

Mount Vernon

Pataskala

Howard

Utica

Danville

#### Top Searches by Service

Food Pantries

Fresh Food

Rent Payment Assistance

Utility Service Payment Assistance

Adult Probation

Medical Equipment/Assistive Technology Donations

#### Top Searches by Agency

Food Pantry Network of Licking County

John's Helping Hands-Buckeye lake

Old Country Church

Look Up Center

Knox County Community Health Center

Knox County Hot Meals Project

*This holiday season is unlike any other, to cap off a year unlike any other. Throughout this season, and as we move into a new (and hopefully better) year, we wish you moments of peace amid the difficulties, connections with family and friends even if they can't be in person, the warmth of memories from holidays past, and wonderful glimpses of the joy that still lives under the surface.*

*Thank you for all you do to take care of one another and work together to make our communities better places to live.*

*Happy Holidays to each and every one of you from all of us at Pathways!!*



The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

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[lromano@pathwaysco.org](mailto:lromano@pathwaysco.org)



United Way of  
Licking County



United Way  
of Knox County



**LICKING COUNTY  
FOUNDATION**