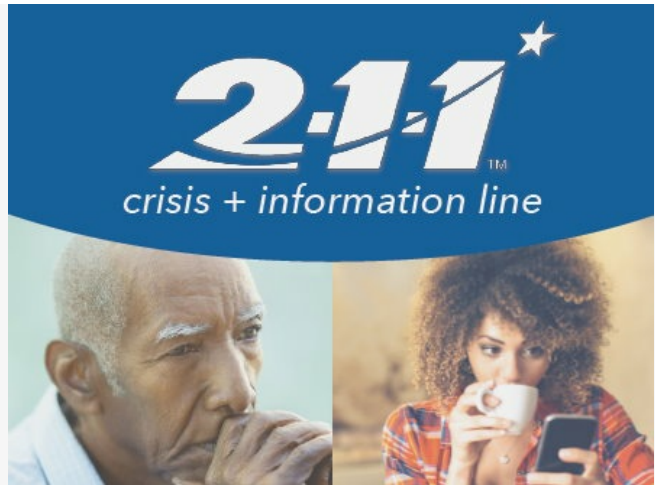


211 Community Report

September 2020

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs and services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, please contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.



There are 3 ways to contact us for free, confidential assistance:

CALL 2-1-1, 345-HELP,
1-800-544-1601

TEXT your zip code to 898211

VISIT 211pathways.org



For individuals/families facing eviction, looking for assistance with rent payments or those that may be dealing with utility shut offs due to the COVID-19 pandemic, please encourage them to call 2-1-1 for resources and a listening ear.

If your agency offers assistance in any of these areas, please email Lyn with the program details so we have as many resources as possible to give out to our callers.

KENDALL–JACKSON, IN PARTNERSHIP WITH UNITED WAY, LAUNCHES THE GROCERY WORKER’S RELIEF FUND

United
Way



Santa Rosa, Calif. (August 31, 2020) – Kendall–Jackson, producer of America’s favorite Chardonnay, and United Way Worldwide, America’s Favorite Charity, today announced the launch of the Grocery Worker’s Relief Fund to provide emergency relief for the immediate needs of frontline grocery store workers. The iconic American winery whose reputation is built on producing wines of quality and integrity, pledges an initial \$200,000 in the first year, and commits to \$2 million by 2030.

“Grocery workers are an essential part of Kendall–Jackson’s success. They form the backbone of our business and are a direct extension of the Kendall–Jackson family,” said Barbara Banke, Chairman and Proprietor of Jackson Family Wines, the family–owned wine company that founded Kendall–Jackson in 1982. “They have been frontline heroes during the pandemic, risking their health and safety for all Americans. By launching the Grocery Worker’s Relief Fund, we can provide immediate relief to the workers who have supported us for nearly 40 years and need it now, more than ever.”

In the United States, the grocery industry employs more than 2.7 million people. According to the recent Washington Post article about the current state of employees in the grocery industry, workers are feeling “overworked and overwhelmed” and are facing unique challenges. In an effort to show appreciation to grocery workers for their contributions during this crisis, Kendall–Jackson searched for a national relief fund that directly benefited the workers, but one did not exist. As a leading producer in the wine industry, Kendall–Jackson embarked on an opportunity to partner with United Way Worldwide to establish an emergency fund. “This is one small gesture in a time of monumental need, but we hope it inspires others to join the cause,” adds Banke.

“United Way is honored to partner with Kendall–Jackson to recognize and support our grocery workers everywhere. While many people were at home during quarantine, grocery workers continued to put themselves in harm’s way every day to stock the shelves, and make and keep stores safe for their customers,” said Suzanne McCormick, U.S. President of United Way Worldwide. “Grocery workers are the unsung heroes of the pandemic and United Way is thrilled to join Kendall–Jackson to give our brave grocery workers an opportunity for relief as they risk their health and continue to go the extra mile during the COVID–19 crisis.”

The Grocery Worker’s Relief Fund will raise funds to alleviate the challenges these essential workers are facing. The fund will offer emergency support, mainly in the form of cash cards, to provide urgently needed relief, and will connect workers with holistic local help through the 211 network, a national social services helpline. The Grocery Worker’s Relief Fund is available to any individual currently employed by a grocery store, including retailers with grocery departments, to apply for eligibility for financial assistance. Applications will be reviewed on a rolling basis and funds will be awarded as resources allow. Help and support doesn’t end there -- grocery workers and their families may explore additional resources and options available through the United Way 211 network as well. Workers can apply for

the funds beginning October 1, 2020, by visiting www.unitedway.org/groceryrelief. To donate to the Grocery Worker's Relief Fund, visit www.unitedway.org/groceryrelief.

For more resources, information and application details, please call 211 or text your zip code to 898211.

Knox and Licking County Call Totals for the Past 12 Months

	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20
Total Calls w/Follow Ups	1093	1126	1113	1213	1137	1020	1400	1064	1043	989	1046	969	998
Knox	293	289	260	275	288	281	369	382	409	339	339	251	250
Licking	800	837	853	938	829	739	1031	682	634	650	707	718	748

Both Knox and Licking Counties receive calls for the same types of services and agencies. The statistics below show the numbers of requested services and referrals given based on call data for your individual communities.

Licking County Top Agencies - September	
SAINT VINCENT DE PAUL CENTER	92
LOOK UP CENTER	70
LEADS COMMUNITY ACTION AGENCY	62
FOOD PANTRY NETWORK OF LICKING COUNTY	61
SALVATION ARMY OF LICKING COUNTY	41
LICKING COUNTY JOB & FAMILY SERVICES	29
CITY OF NEWARK POLICE DEPARTMENT	25
LICKING COUNTY AGING PROGRAM	18

Knox County Top Agencies - September	
INTERCHURCH SOCIAL SERVICES	17
KNOX COUNTY JOB & FAMILY SERVICES	16
SAINT VINCENT DE PAUL CATHOLIC CHURCH	15
SALVATION ARMY OF MOUNT VERNON	15
KNO-HO-CO-ASHLAND COMMUNITY ACTION	11
KNOX COMMUNITY HOSPITAL	9
KNOX METROPOLITAN HOUSING AUTHORITY	6
MAIN PLACE	5

Licking County Top Services - September	
Health Care	140
Mental Health/Addictions	120
Income Support/Assistance	119
Individual, Family and Community Support	111
Housing	83
Food/Meals	77
Legal, Consumer and Public Safety Services	58
Utility Assistance	58

Knox County Top Services - September	
Mental Health/Addictions	95
Legal, Consumer and Public Safety Services	33
Individual, Family and Community Support	27
Health Care	23
Income Support/Assistance	19
Housing	16
Food/Meals	15
Utility Assistance	12

September Unmet Needs from Call Statistics

Licking County

Bereavement Counseling
Low Income/Subsidized Private Rental Housing

Knox County



Online Resource Directory Statistics September - All Counties

Unique Visitors	1275
Total Site Visits	2207
Total Searches	1676



Online Resource Directory Statistics September - Licking and Knox Counties

Below are some tips to help you with your Online Resource Directory search.

SEARCH Guide

* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

* Click Search

Top Searches by City

Newark

Mount Vernon

Heath

Utica

Pataskala

Centerburg

Top Searches by Service

Food Pantries

Fresh Food

Sexually Transmitted Disease Treatment

General Clothing Provision

Rent Payment Assistance

911 Services

Top Searches by Agency

Food Pantry Network of Licking County

Licking County Job & Family Services

Ohio State Highway Patrol

LEADS Community Action

Knox County Job & Family Services

Knox County Dog Shelter & Animal Control





The 2-1-1 /Crisis Hotline Certified Resource Database Curator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC | 740-345-6166
lromano@pathwaysco.org



United Way of
Licking County



United Way
of Knox County



**LICKING COUNTY
FOUNDATION**