

There are 3 ways to contact us for free, confidential assistance:  
CALL 2-1-1, 345-HELP, 1-800-544-1601  
TEXT your zip code to 898211  
VISIT [211pathways.org](http://211pathways.org)

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs/services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or 740-345-6166 x200.

## 2-1-1 February Community Report



Coronavirus Disease 2019 (COVID-19)

Resources:

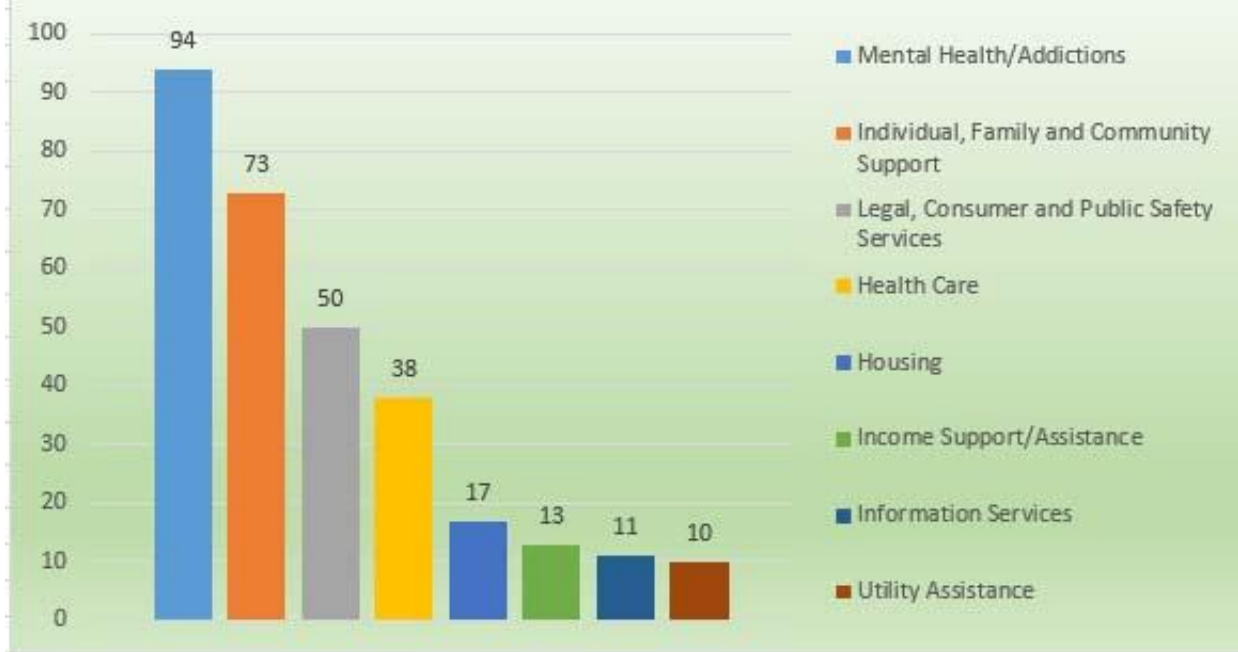
- \* Knox Public Health - 740-392-2200 - [www.knoxhealth.com](http://www.knoxhealth.com)
- \* Licking County Health Department - 740-349-6535 - [www.lickingcohealth.org](http://www.lickingcohealth.org)
- \* Ohio Department of Health Call Center to answer questions regarding #COVID19 is now open. The call center will be open 7 days a week from 9am-8pm and can be reached at 833-4-ASK-ODH (833-427-5634). #COVID19OhioReady <https://odh.ohio.gov>
- \* Ohio Department of Health updates Coronavirus Disease 2019 numbers daily at 2:00pm for the State of Ohio. [Ohio Coronavirus 2019 Daily updates](#)
- \* Center for Disease Control will provide updated information as it becomes available, in addition to updated guidance. <https://www.cdc.gov>
- \* Federal Drug Administration is working with U.S. Government partners, including the CDC, and international partners to closely monitor an outbreak caused by a novel (new) coronavirus. <https://www.fda.gov>
- \* World Health Organization provides the latest information on the COVID-19 outbreak around the world. [WHO](#)
- \* OhioMHAS [Coronavirus Information for Providers](#)
- \* OhioMHAS email for behavioral health-specific questions related to the outbreak:  
[COVID19BH@mha.ohio.gov](mailto:COVID19BH@mha.ohio.gov)
- \* Newark Advocate [article](#)
- \* Mount Vernon News [article](#)



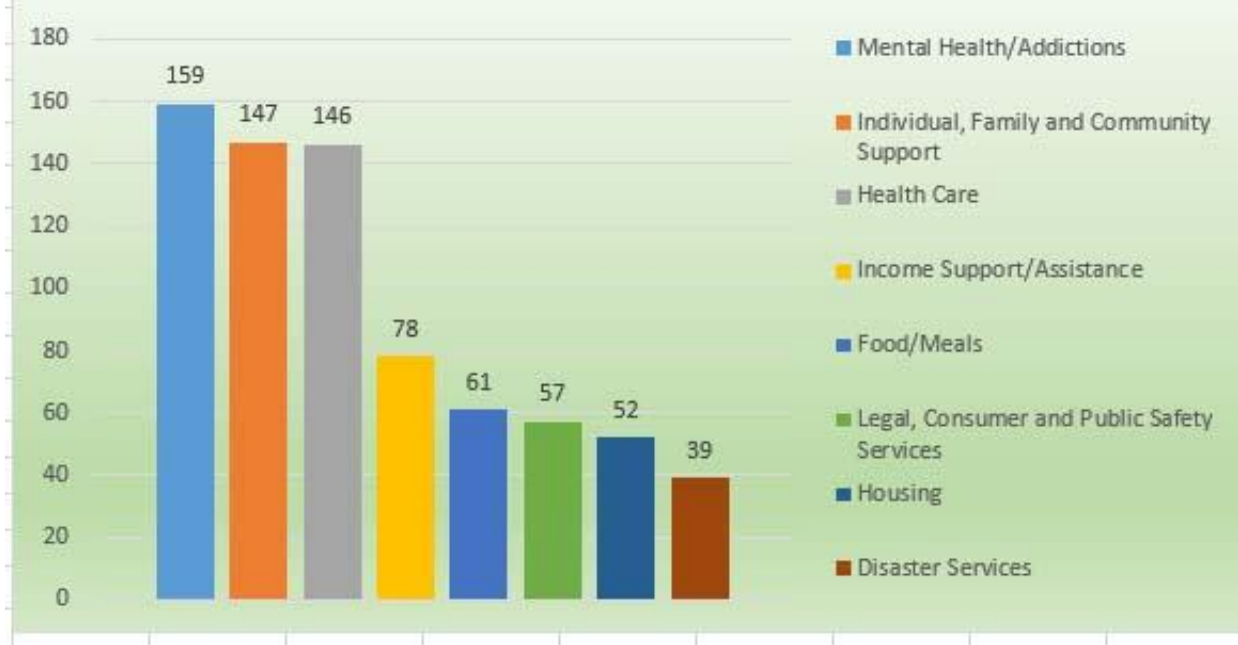
	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20
<b>Total Calls w/Follow Ups</b>	1005	1071	1079	1143	1012	1097	1167	1093	1126	1113	1213	1137	1020
<b>Knox</b>	295	296	289	300	255	248	275	293	289	260	275	288	281
<b>Licking</b>	710	775	790	843	757	849	892	800	837	853	938	829	739

Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

Knox County Top Services Requested - February 2020



Licking County Top Services Requested - February 2020

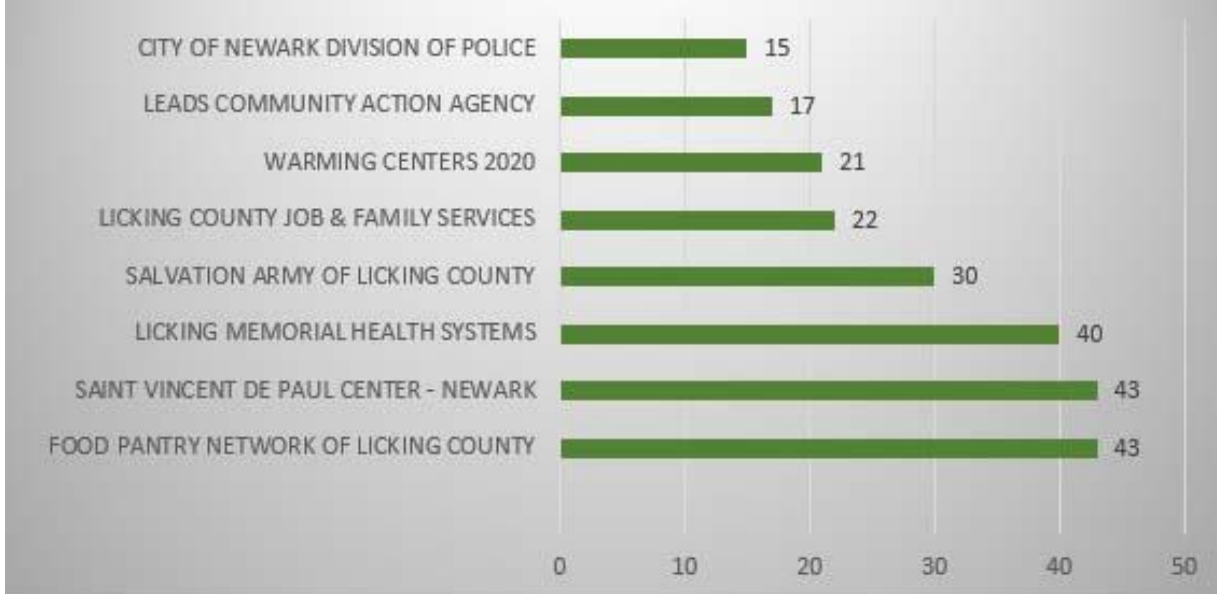


*The Top Agency graph below no longer includes Answering Service calls as a "referral".  
Let us know if you have any questions.*

## Knox County Top Agency Referrals - February 2020



## Licking County Top Agency Referrals - February 2020



## February Unmet Needs from Call Statistics

Licking County  
None

Knox County  
Burial/Cremation Expense Assistance





Total Site Visits 3250  
Total Searches 2309

## Online Resource Directory December Statistics

### Top Searches by City

Newark  
Mount Vernon  
Heath  
Pataskala  
Johnstown  
Buckeye Lake  
Utica  
Danville

### Top Searches by Service

Fresh Food  
General Clothing Provision  
Food Pantries  
Utility Assistance  
Assessment for Substance Use Disorders  
Addictions/Substance Use Disorder Support Grps  
Alcohol Use Disorder Support Groups  
Gas Service Payment Assistance

### Top Searches by Agency

Food Pantry Network of Licking County  
LEADS Community Action Agency  
Behavioral Healthcare Partners  
Mental Health America of Licking County  
Salvation Army of Licking County  
Licking County Health Department  
Main Place  
Licking/Knox Goodwill Industries

Below are some tips to help you with your Online Resource Directory search.

### SEARCH Guide

\* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

\* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

\* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

\* Click Search



The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



[Lyn Romano, CRS-DC | 740-345-6166](mailto:lromano@pathwaysco.org)

[lromano@pathwaysco.org](mailto:lromano@pathwaysco.org)

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# PATHWAYS

OF CENTRAL OHIO  
Serving Licking & Knox Counties

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United Way of  
Licking County



United Way  
of Knox County



**LICKING COUNTY  
FOUNDATION**



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