

There are 3 ways to contact us for free, confidential assistance:
CALL 2-1-1, 345-HELP, 1-800-544-1601
TEXT your zip code to 898211
VISIT 211pathways.org

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs/services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.

2-1-1 April Community Report

Support the Licking County COVID-19 Relief Fund

The community-wide **Licking County COVID-19 Relief Fund** has been established to assist local organizations with urgent and significant unforeseen challenges as a result of the public health emergency, COVID-19 (Coronavirus disease). The Licking County Foundation and

The United Way of Licking County are working together with several other community partners to establish and raise funds for this response effort.

The aim is to help local organizations maintain services or expand the community's capacity to respond to conditions which endanger the health or safety of residents. The United Way of



Licking County and the Licking County Foundation strive to support all activities that preserve and improve the quality of life in our community.

To Donate:

- * Make checks payable to Licking County COVID-19 Relief Fund and mail to:
 The Licking County Foundation
 PO Box 4212, 30 North Second Street
 Newark, OH 43058-4212
- * Give online directly to the COVID-19 Relief Fund [click here](#)
- * Text "Virus19" to 41-444

To see a list of organizations that have received funding, visit [Licking County COVID-19 Relief](#)



**Knox County COVID-19
Community Response and Recovery Fund**

The United Way of Knox County has established a COVID-19 Community Response and Recovery Fund to support community response and recovery projects. Those who contribute to the fund will be supporting projects like the delivery of medications and groceries to seniors and those with at-risk medical conditions in Knox County.

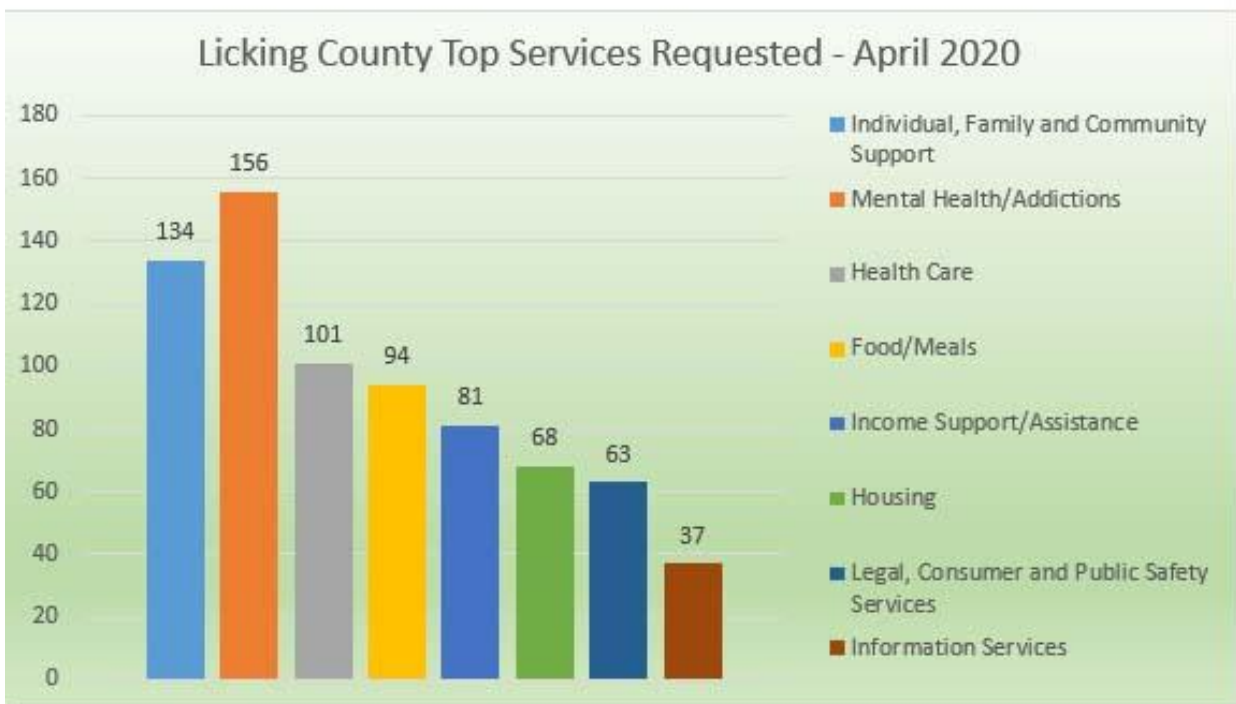
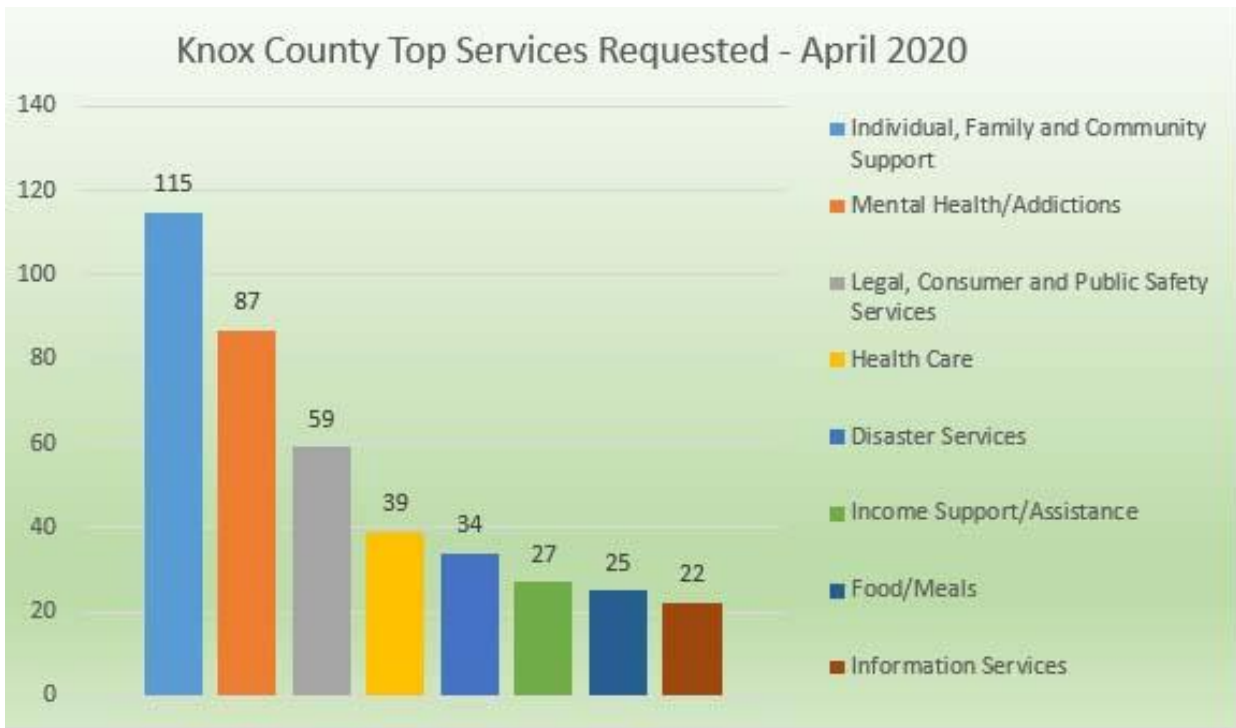
They will be allowing United Way to make support available to response and relief projects and partner agencies. Supporters will be providing essential community services to alleviate the community impact of the Coronavirus (COVID-19) pandemic.

Donors can visit the website uwayknox.org/Respond to place an online donation using their credit card information. If individuals or organization are interested in contributing to the fund, but unable to do so electronically, they may also mail their contribution to the United Way office at 305 East High Street in Mount Vernon or contact Kelly@uwayknox.org.

Knox and Licking County Call Totals for the Past 12 Months

	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20
Total Calls w/Follow Ups	1079	1143	1012	1097	1167	1093	1126	1113	1213	1137	1020	1400	1064
Knox	289	300	255	248	275	293	289	260	275	288	281	369	382
Licking	790	843	757	849	892	800	837	853	938	829	739	1031	682

Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and

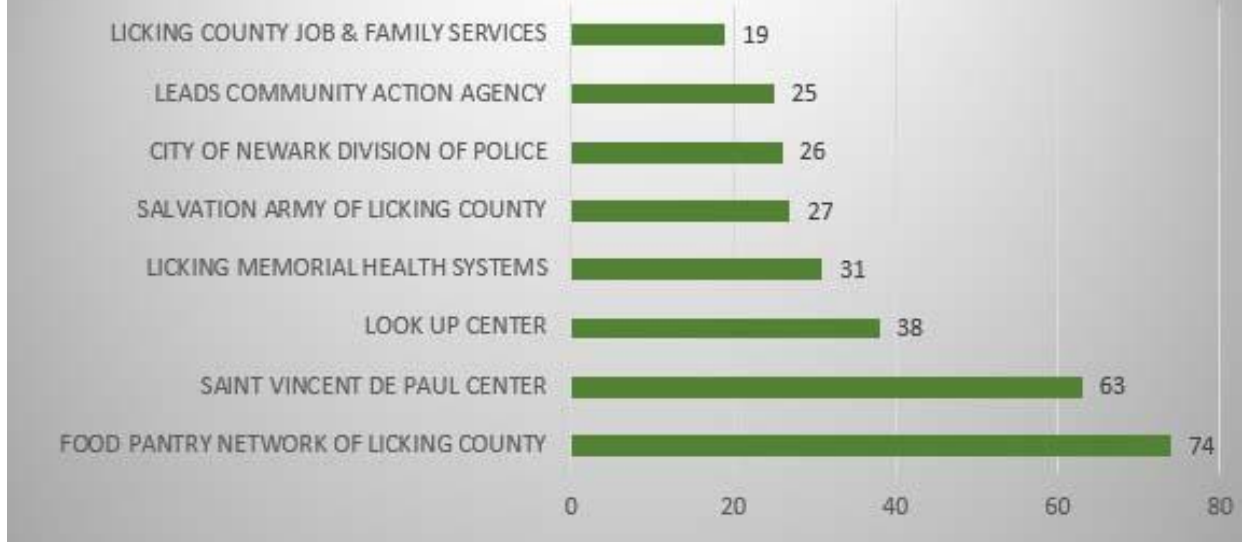


*The Top Agency graph below no longer includes Answering Service calls as a "referral".
Let us know if you have any questions.*

Knox County Top Agency Referrals - April 2020



Licking County Top Agency Referrals - April 2020



April Unmet Needs from Call Statistics

Licking County
 Homeless Drop In Centers
 Homeless Shelter
 Notary Public Services

Knox County
 Low Income/Subsidized Housing
 Prescription Expense Assistance
 Undesignated Temporary Financial Assistance





Unique Visitors	1362
Total Site Visits	2887
Total Searches	1915

Online Resource Directory April 2020 Statistics

Top Searches by City

Newark
Mount Vernon
Heath
Johnstown
Granville
Hebron
Centerburg
Pataskala

Top Searches by Service

Fresh Food
Food Pantries
General Clothing Provision
Immigration/Naturalization Programs
Animal Food/Supplies Donation Programs
Pet Food
Community Meals
Home Rehabilitation Programs

Top Searches by Agency

Food Pantry Network of Licking County
Salvation Army of Mount Vernon
Kno-Ho-Co-Ashland Community Action
Old Country Church - Newark
Salvation Army of Licking County
First Nazarene church - Mount Vernon
Newark 7th Day Adventist Church
Licking/Knox Goodwill Industries

Below are some tips to help you with your Online Resource Directory search.

SEARCH Guide

* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

* Click Search



The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

Lyn Romano, CRS-DC | 740-345-6166

lromano@pathwaysco.org



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OF CENTRAL OHIO
Serving Licking & Knox Counties



United Way of
Licking County



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