

There are 3 ways to contact us for free, confidential assistance:
CALL 2-1-1, 345-HELP, 1-800-544-1601
TEXT your zip code to 898211
VISIT 211pathways.org

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs/services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.

2-1-1 December Community Report



Whole Living Recovery is a Newark, Ohio based, not-for-profit recovery housing program for adult women and men who are 18 years and older dealing with addiction. This includes women who are pregnant or caring for a young child. Whole Living Recovery provides a safe environment but expects residents to display accountability and a desire to live in recovery.

Residences where clients reside while participating in Whole Living Recovery are referred to as **Awakening Lane** for women and **Norpell Lane** for men. Both are private homes in a residential neighborhood. The residences have double occupancy and single rooms and shared bathrooms.

Common spaces include a living room with a TV, a dining room and a kitchen. The facility is fully furnished and provides all the necessary utensils and linens. Clients are responsible for acquiring food and preparing meals. Incoming clients have to be clean for at least 30 days prior to move in. They must also have a personal recovery plan. They can also expect to have an initial in-depth assessment and referral by a counselor.

Whole Living Recovery homes, Norpell Lane and Awakening Lane are safe havens for those looking for a support system while figuring out how to live in recovery. Clients practice accountability while living in the home and take on new healthy habits that are conducive to stability in recovery.

If you would like more information on Whole Living Recovery homes, contact:

Kerry Shea Penland, Director and Founder

740-919-6629

info@wholelivingrecovery.org

www.wholelivingrecovery.org

Riverside Recovery Services

Where Recovery Brings Hope

Riverside Recovery in Mount Vernon provides clients with the resources they need to live a productive life in recovery. Teaches communication and coping skills, personal ethics and relapse prevention techniques. provides many services for those suffering from addiction and disorders, including:

- Case Management Evaluations
- Comprehensive Assessments and Treatment Planning
- Crisis Interventions
- Educational and Vocational Services
- Outpatient Alcohol and Drug Addiction Counseling
- Personalized Individual Counseling
- Supportive Group Counseling Sessions

To learn more contact:

Amy Smart, Executive Director

740-451-1455

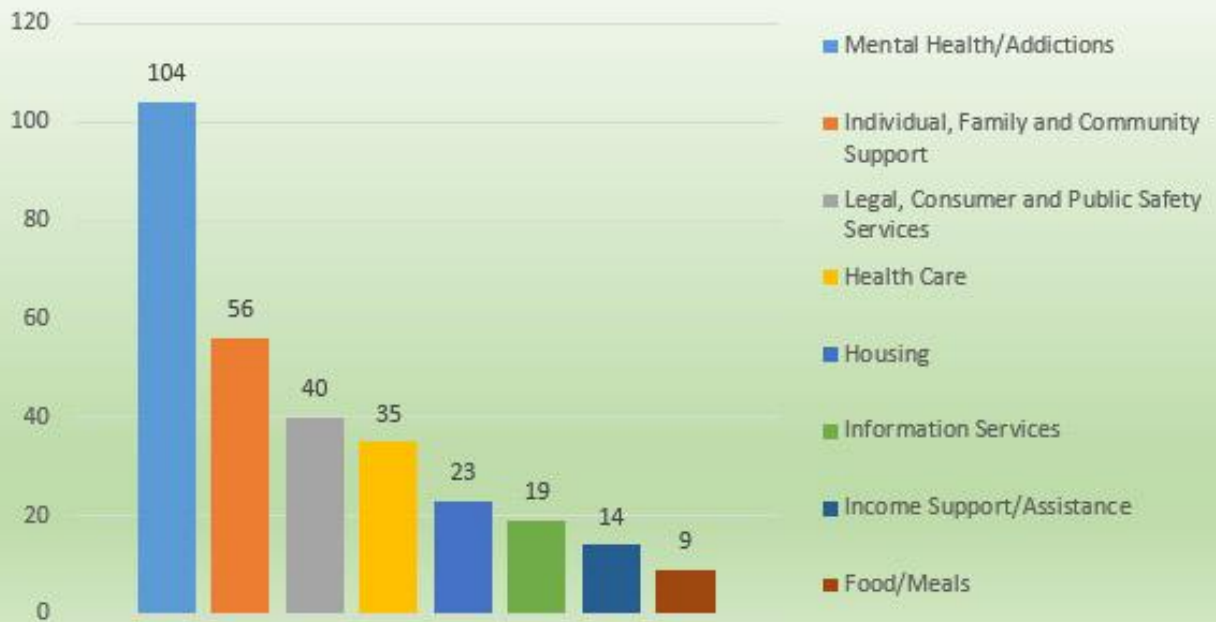
rrservices15@gmail.com

[Riverside Recovery website](#)

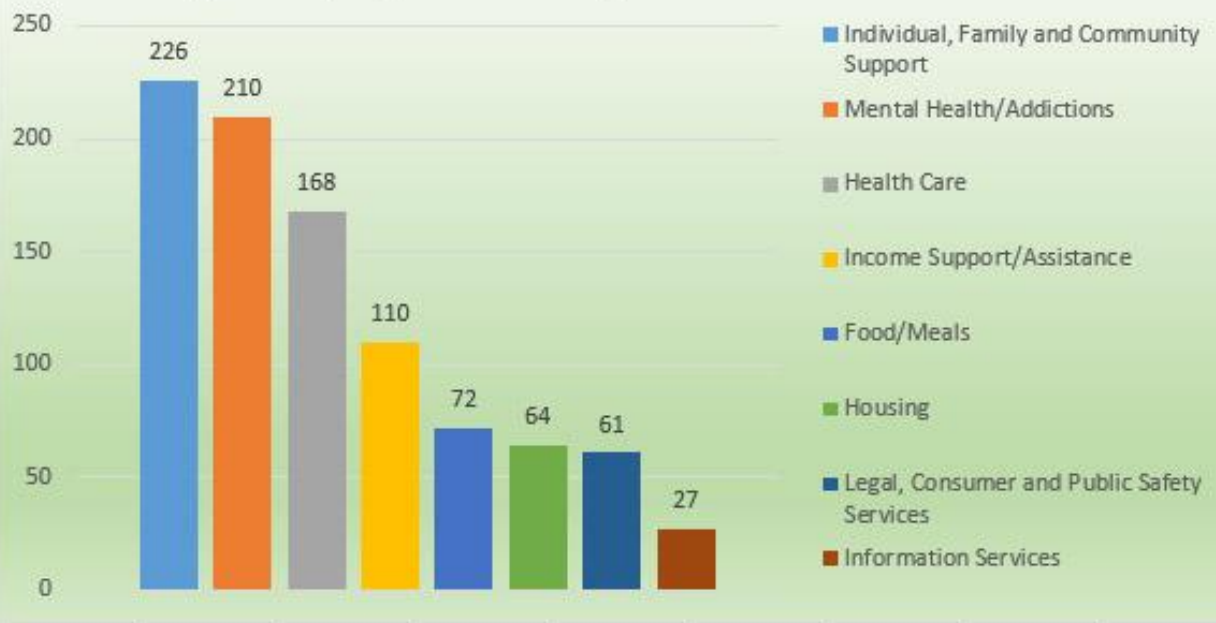
	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19
Total Calls w/Follow Ups	1015	1024	1005	1071	1079	1143	1012	1097	1167	1093	1126	1113	1213
Knox	300	282	295	296	289	300	255	248	275	293	289	260	275
Licking	715	742	710	775	790	843	757	849	892	800	837	853	938

Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

Knox County Top Services Requested - December 2019

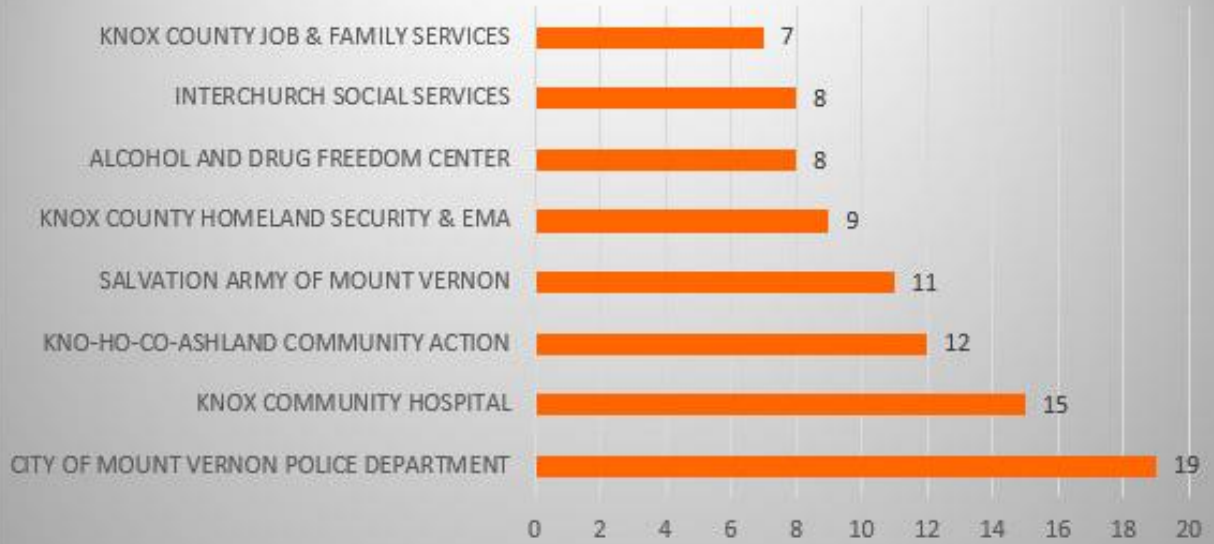


Licking County Top Services Requested - December 2019

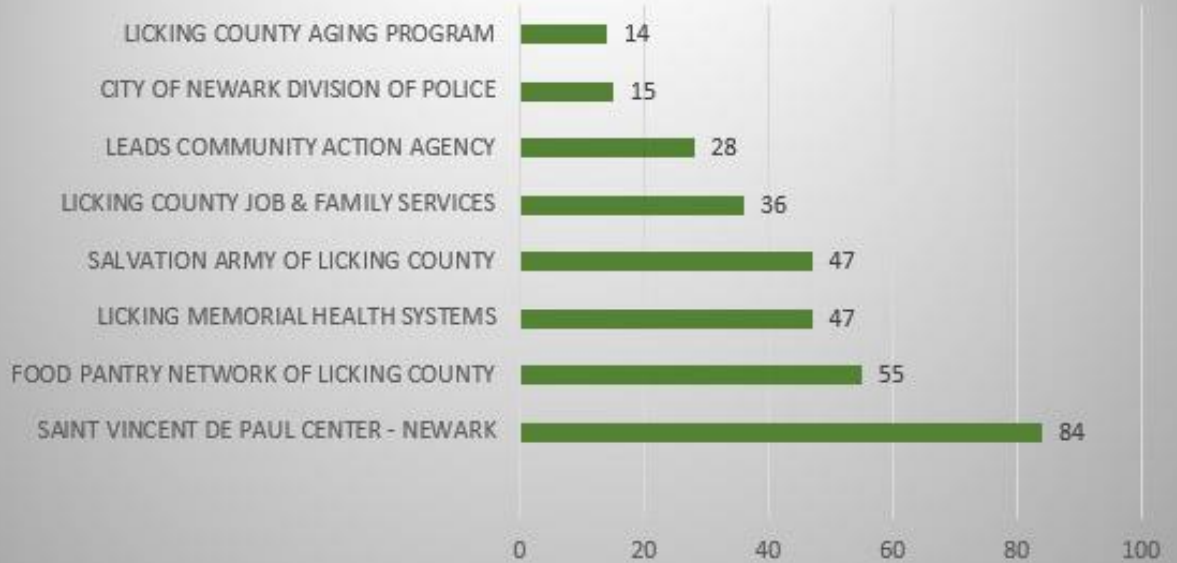


*The Top Agency graph below no longer includes Answering Service calls as a "referral".
Let us know if you have any questions.*

Knox County Top Agency Referrals - December 2019



Licking County Top Agency Referrals - December 2019



December Unmet Needs from Call Statistics

Licking County
None this month

Knox County
Holiday Programs



Unique Visitors	1450
Total Site Visits	3168

Online Resource Directory December Statistics

Top Searches by City

Newark
Mount Vernon
Hebron
Pataskala
Johnstown
Centerburg
Heath
Utica

Top Searches by Service

Fresh Food
Food Pantries
General Clothing Provision
Home Delivered Meals
Homeless Shelter
Rent Payment Assistance
At Risk/Homeless Related Assistance Programs
Sexually Transmitted Disease Treatment

Top Searches by Agency

Food Pantry Network of Licking County
LEADS Community Action Agency
Licking County Dept. of Job/Family Services
Old Country Church
Licking County Court of Common Pleas
Licking County Health Department
Main Place
Licking/Knox Goodwill Industries

Below are some tips to help you with your Online Resource Directory search.

SEARCH Guide

* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

* Click Search



The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



[Lyn Romano, CRS-DC | 740-345-6166](mailto:lromano@pathwaysco.org)

lromano@pathwaysco.org

PATHWAYS

OF CENTRAL OHIO
Serving Licking & Knox Counties



United Way of
Licking County



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of Knox County



**LICKING COUNTY
FOUNDATION**



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