

# There are 3 ways to contact us for free, confidential assistance: CALL 2-1-1, 345-HELP, 1-800-544-1601 TEXT your zip code to 898211 VISIT <u>211pathways.org</u>

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs/services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at Iromano@pathwaysco.org or 740-345-6166 x200.

# 2-1-1 October Community Report

All meals are open to the community (except veterans dinner) at no cost and reservations are not needed



*Knox County:* Knox County Memorial Building - 4pm-7pm Wednesday, November 27 @ 112 East High Street - Mount Vernon *Licking County:* Crossroads Crusaders - 12pm-2pm Saturday, Nov. 23 @ the American Legion Post 85, 85 South Sixth Street - Newark

Newark Homeless Outreach - 10am-1pm Saturday, Nov. 23 @ the corner of Buena Vista and East Main - Newark

Salvation Army-11:30am-1:30pm, Thanksgiving Day, Nov. 28 @ 250 East Main Street - Newark

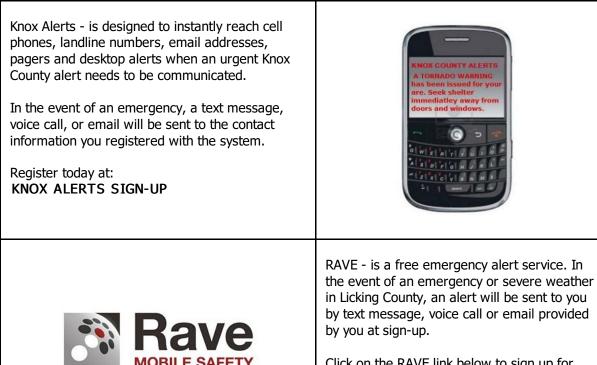
Trinity Episcopal Church - 2pm Sunday, Nov. 24 @ 76 East Main Street - Newark

Waters Edge Community Center - 5:30pm Wednesday, Nov. 27 @ 4852 Walnut Road - Buckeye Lake.

### Veterans:

Licking County Veterans Service Commission - 12pm Saturday, Nov. 23 @ the American Legion Post 85 - 85 South 6th Street - Newark or sign up for meal delivery on Mon, Tue, Thu, Fri 8am-4:30pm; Wed 8am-7pm, no later than 12pm on November 20.

# Winter Safety Awareness Week is November 17-23 Weather & Traffic Alert Apps



Click on the RAVE link below to sign up for severe weather alerts in your area. You will receive the notification from our office phone number 740-670-5575.

RAVE ALERTS



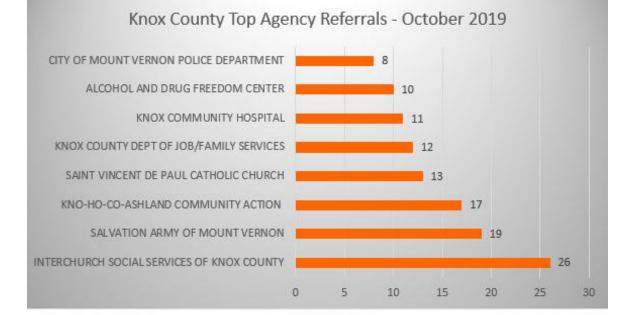
### Knox and Licking County Call Totals for the Past 12 Months

	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19
Total Calls w/Follow Ups	1247	1138	1015	1024	1005	1071	1079	1143	1012	1097	1167	1093	1126
Knox	351	287	300	282	295	296	289	300	255	248	275	293	289
Licking	896	851	715	742	710	775	790	843	757	849	892	800	837

Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

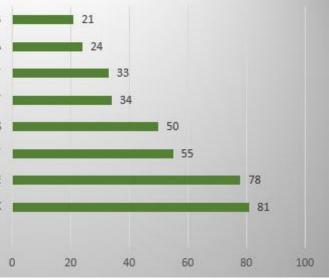


The Top Agency graph below no longer includes Answering Service calls as a "referral". Let us know if you have any questions.



## Licking County Top Agency Referrals - October 2019





# October Unmet Needs from Call Statistics

Licking County Housing Authorities Electric Service Payment Assistance

Knox County Diapers Rent Payment Assistance





Unique Visitors1596Total Site Visits3428Total Searches2798

### Online Resource Directory October Statistics

Top Searches by City Newark Mount Vernon Heath Pataskala Reynoldsburg Brownsville Johnstown Utica

#### Top Searches by Service Fresh Food

General Clothing Provision Food Pantries County Clerk of Courts Offices Rent Payment Assistance Homeless Shelter Soup Kitchens 911 Services

### Top Searches by Agency

Food Pantry Network of Licking County Hot Meals Project of Knox County First Church - Newark Interchurch Social Services of Knox County Licking County Court of Common Pleas Christ Evangelical Lutheran Church City of Mount Vernon Fire Department Licking/Knox Goodwill Industries Below are some tips to help you with your Online Resource Directory search.

### **SEARCH Guide**

\* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

### \* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

\* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

\* Click Search



The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

> Lyn Romano, CRS | 740-345-6166 Iromano@pathwaysco.org







United Way of Licking County





United Way of Knox County







Like us on Facebook!

