

There are 3 ways to contact us for free, confidential assistance:
CALL 2-1-1, 345-HELP, 1-800-544-1601
TEXT your zip code to 898211
VISIT 211pathways.org

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs/services available in Licking and Knox Counties are included.

If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at lromano@pathwaysco.org or 740-345-6166 x200.

2-1-1 August Community Report



DIAL 2-1-1

2-1-1 is your first call for:

**Rent – Food – Utilities – Housing Services
Health Services and More!**

Available 24 hours a day, seven days a week for FREE,
CONFIDENTIAL information and referral for local,
state and federal services.

When to call 9-1-1?

In an emergency, call 9-1-1 or your local emergency number immediately. An emergency is any situation that requires assistance from the police, fire department or ambulance. Do not hang up as an officer will be dispatched to the location.

When to call 2-1-1?

Call 2-1-1 if you or a family member or friend need assistance with:

Housing & Utilities. If you're looking for access to safe, habitable, and clean housing, 2-1-1 can help. Whether you're in need of new housing, utilities assistance, or financial support for much-needed home repairs, we can direct you to the right resources.

Food. 2-1-1 provides information about school lunch programs and summer food service programs for children. You can get information on government-sponsored programs that reduce hunger and find out if you qualify for the Supplemental Nutrition Assistance Program (SNAP), which helps millions of Americans purchase food through grocery stores, farmers markets and restaurants.

Health. 2-1-1 has information about health care services for infants and new parents, and child care services for working parents. Whether you're in need of medical, dental, mental health or in-home health care, 2-1-1 is your first resource.

Substance Dependence. 2-1-1 is committed to supporting all members of the community, including people coming out of correctional, alcohol and drug treatment, and mental health facilities.

Veterans. 2-1-1 has services to support those who serve our country. Ask our information and referral specialists about other services.

DIAL 2-1-1-WHEN YOU NEED TO KNOW!

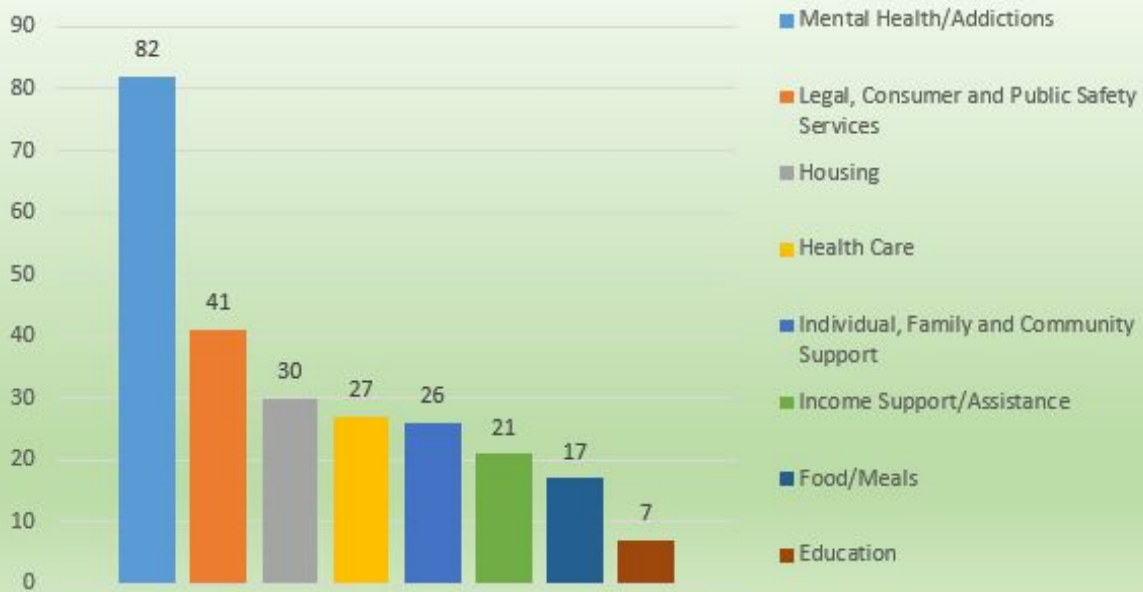
This flyer can be downloaded from our website at

pathwaysofcentralohio.com/2-1-1-crisis-hotline-information-center

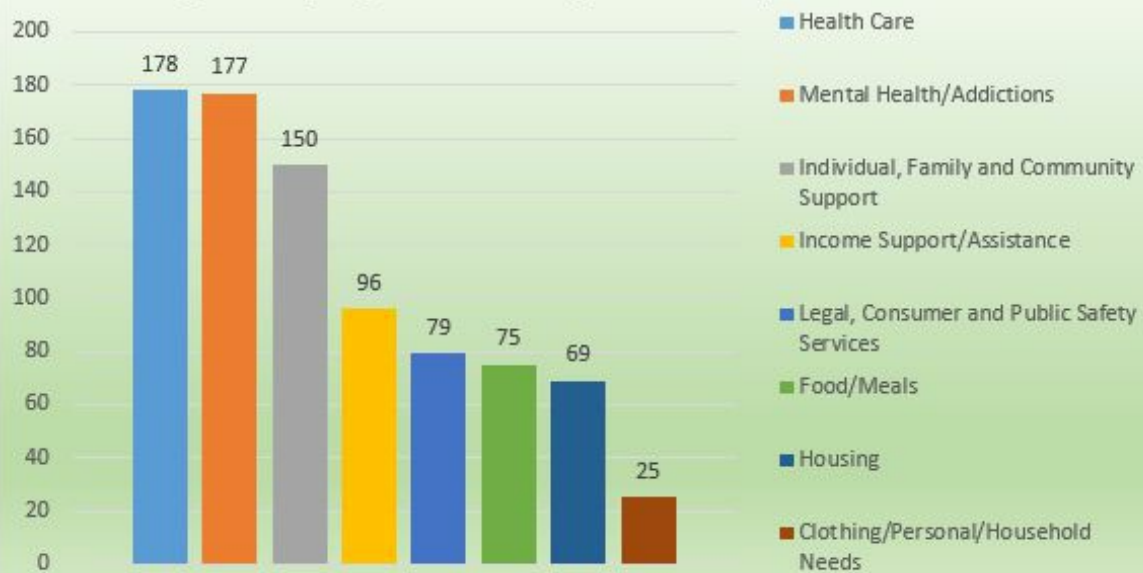
	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19
Total Calls w/Follow Ups	2349	2028	2285	2034	1837	2619	2795	2480	2228	2172	2047	2201	2235
Knox	328	333	351	287	300	282	295	296	289	300	255	248	275
Licking	935	829	896	851	715	742	710	775	790	843	757	849	892
Other	1086	866	4038	896	822	1595	1790	1409	1149	1029	1035	1104	1068

Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

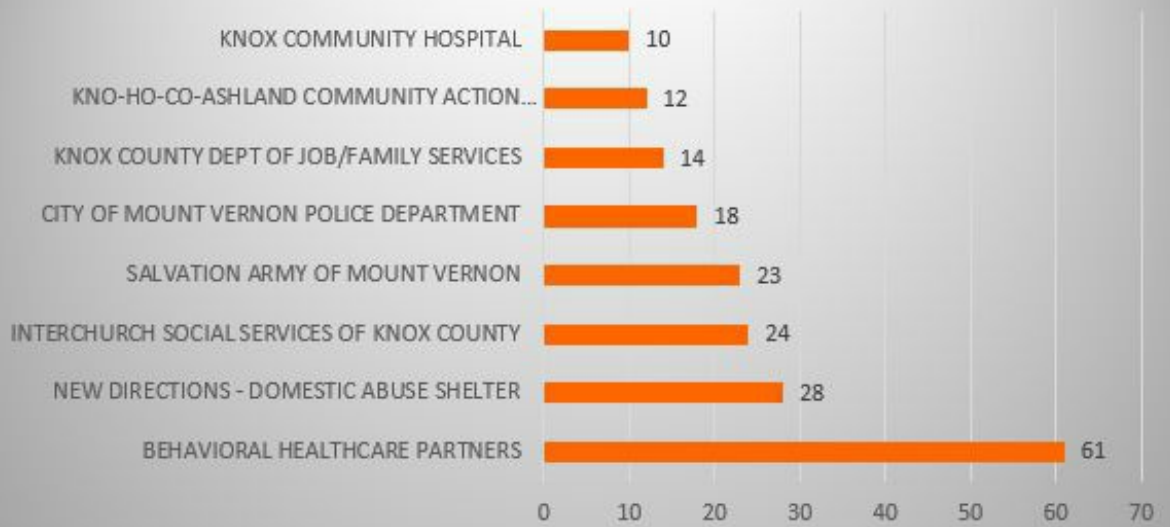
Knox County Top Services Requested - August 2019



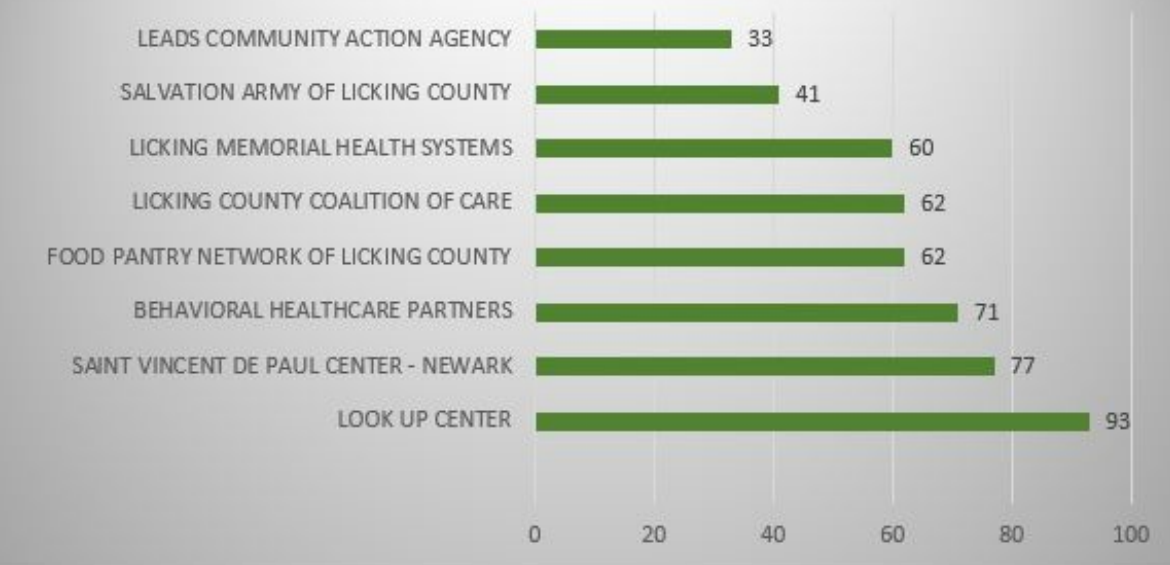
Licking County Top Services Requested - August 2019



Knox County Top Agency Referrals - August 2019



Licking County Top Agency Referrals - August 2019



August Unmet Needs from Call Statistics

Licking County
 Homeless Shelter
 Electronic Waste Recycling
 Emergency Room Care

Knox County
 School Clothing
 Clothing Vouchers
 General Acute Care Hospitals



Online Resource Directory August Statistics

Top Searches by City

Newark
Hanover
Pataskala
Heath
Mount Vernon
Alexandria

Top Searches by Service

Food Pantries
General Clothing Provision
Group Residences for Adults with Disabilities
At Risk/Homeless Housing Related Assistance
Opioid Antidote Distribution Programs
Food Banks/Food Distribution Warehouses
Autism Therapy
Discounted Telephone Service

Top Searches by Agency

Food Pantry Network of Licking County
Christ Evangelical Lutheran Church - Heath
Main Place - Knox & Licking
Knox County Dept of Job/Family Services
LEADS Community Action Agency
Crossroads Baptist Church
Newark Seventh-Day Adventist Church
Licking County Transit Board

Below are some tips to help you with your Online Resource Directory search.

SEARCH Guide

* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

* Click Search



The 2-1-1 /Crisis Hotline Program Director, Walt Zang, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

Walt Zang, LSW, CIRS | 740-345-6166

wzang@pathwaysco.org

The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



Lyn Romano, CRS | 740-345-6166
lromano@pathwaysco.org

PATHWAYS

OF CENTRAL OHIO
Serving Licking & Knox Counties



United Way of
Licking County



United Way
of Knox County



**LICKING COUNTY
FOUNDATION**



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