

There are 3 ways to contact us for free, confidential assistance:  
CALL 2-1-1, 345-HELP, 1-800-544-1601  
TEXT your zip code to 898211  
VISIT [211pathways.org](http://211pathways.org)

The 2-1-1 Community Monthly Report provides statistics regarding requests received, referrals, and data on unmet needs in Licking and Knox Counties. New or important agency information and/or highlights of special programs/services available in Licking and Knox Counties are included.

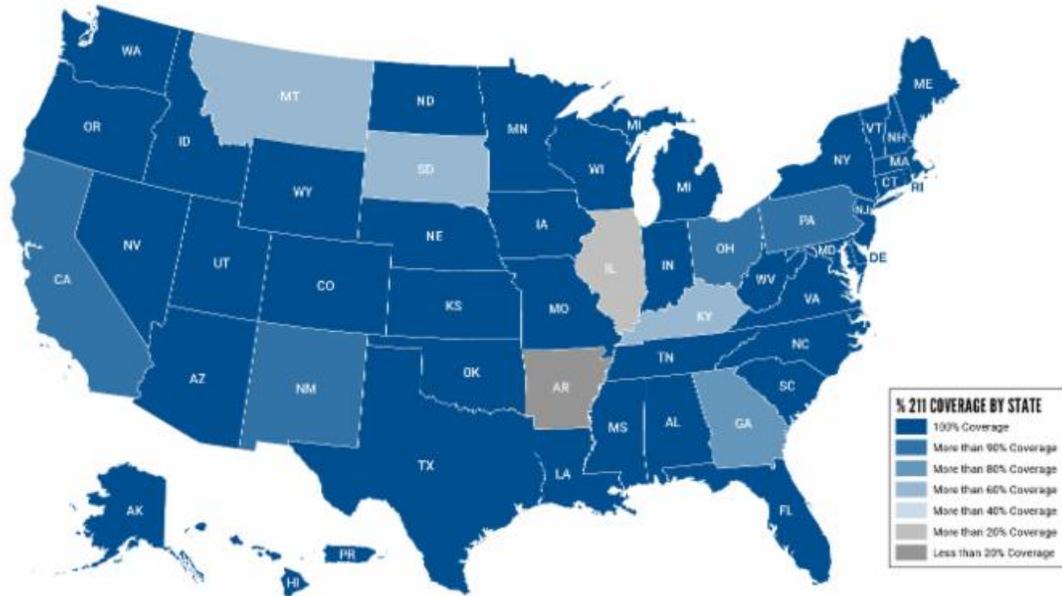
If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or 740-345-6166 x200.

## 2-1-1 July Community Report

United Way Worldwide  
and AIRS (Alliance of Information and Referral Systems)  
are excited to share that as of July 1, 2019 we have expanded  
the 211 national coverage to 94.6%.

# 94.6% OVERALL COVERAGE

% of Population Covered\* by 211 in Each State



Data produced by UWW and AIRS, July 2019

\*Coverage is calculated by U.S. Census data.

[View larger map](#)

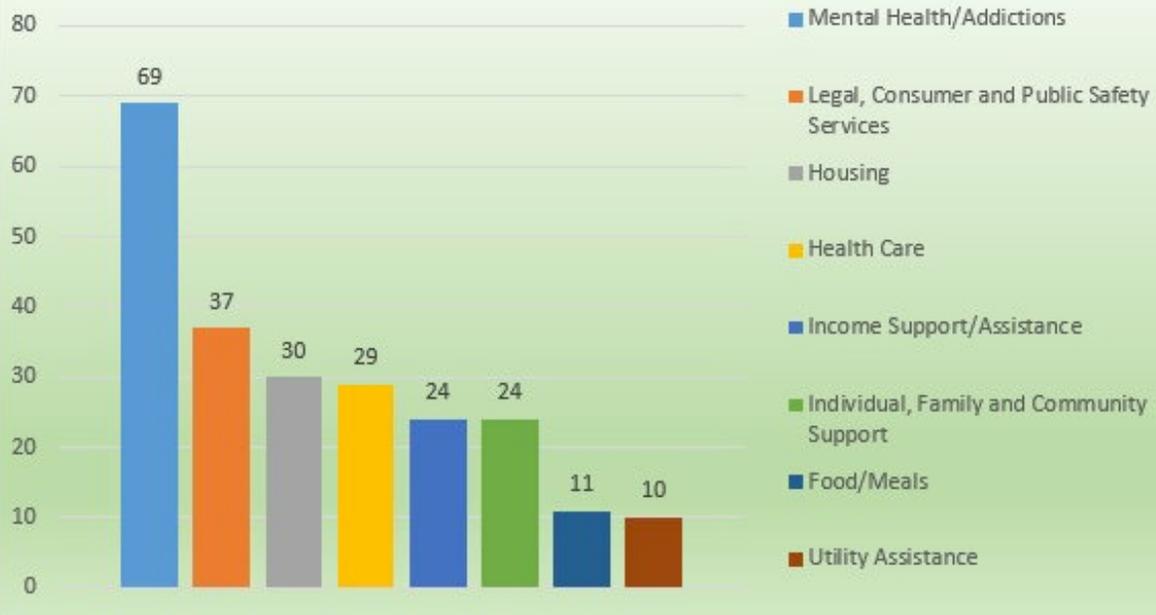
## Monthly Call Totals for the Past 12 Months

	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19
<b>Total Calls w/Follow Ups</b>	2438	2349	2028	2285	2034	1837	2619	2795	2480	2228	2172	2047	2201
<b>Knox</b>	362	328	333	351	287	300	282	295	296	289	300	255	248
<b>Licking</b>	991	935	829	896	851	715	742	710	775	790	843	757	849
<b>Other</b>	1084	1086	866	4038	896	822	1595	1790	1409	1149	1029	1035	1104

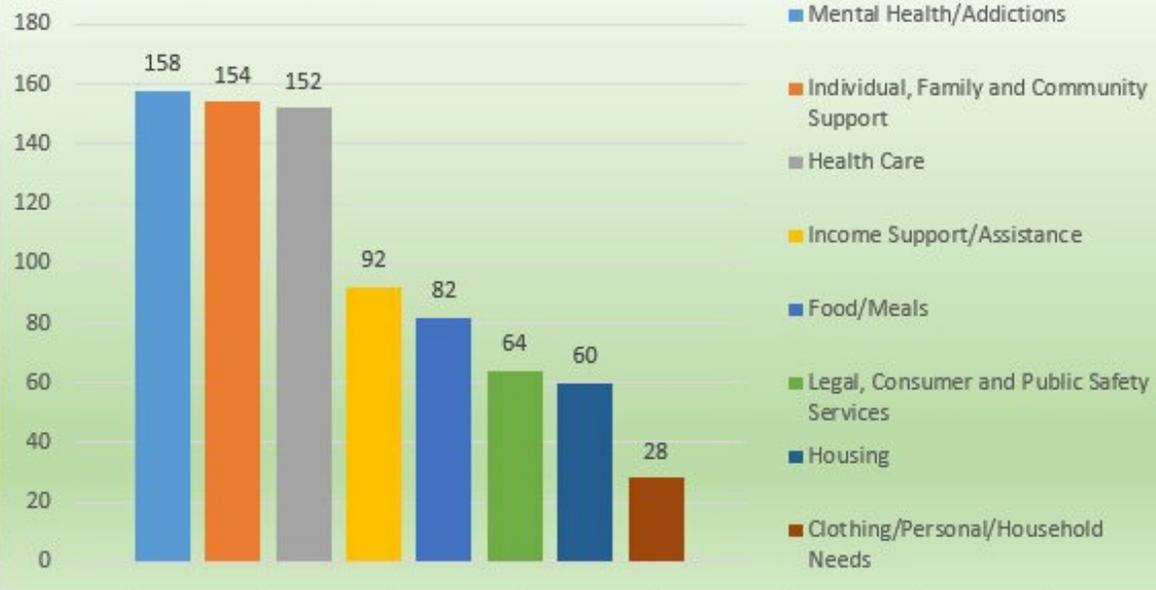
Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

July 2019

### Knox County Top Services Requested

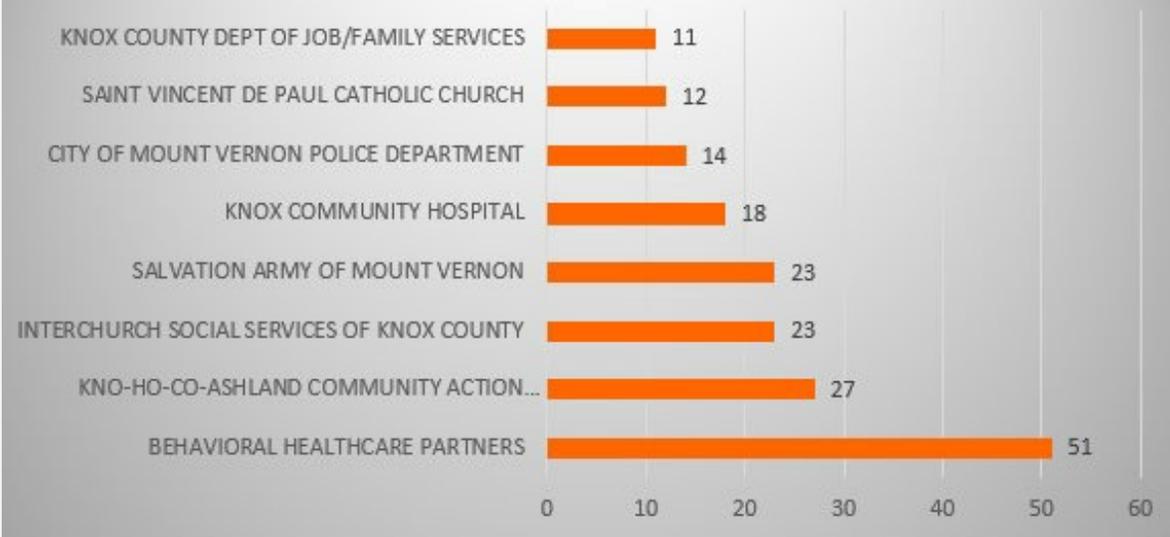


### Licking County Top Services Requested

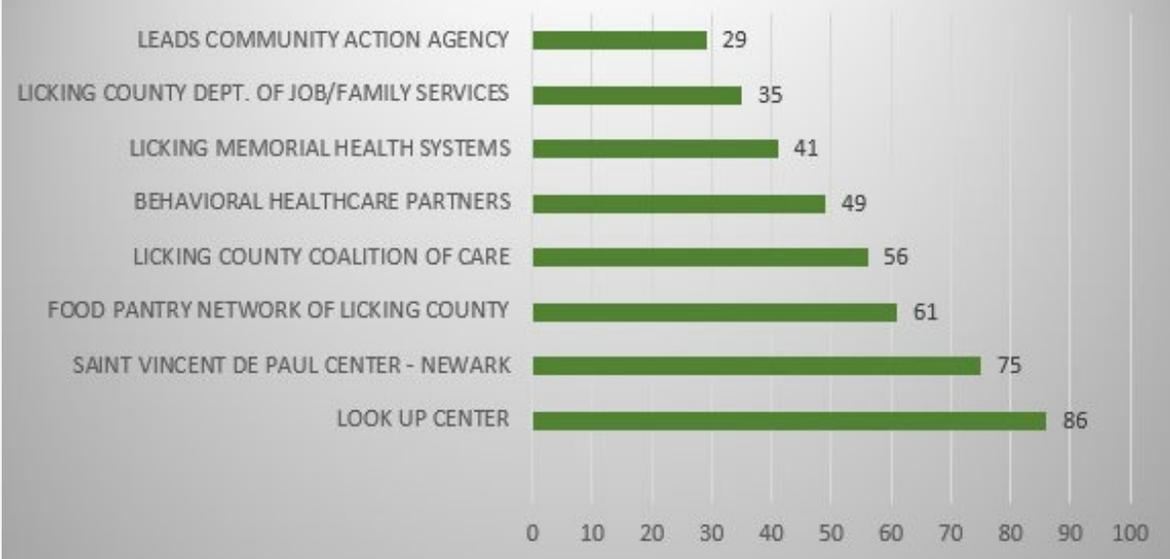


July 2019

### Knox County Top Agency Referrals



### Licking County Top Agency Referrals



### July Unmet Needs from Call Statistics

Licking County  
 Homeless Shelter  
 Undesignated Temporary Financial Assistance  
 Birth Certificate Fee Payment Assistance

Knox County  
 Animal Control  
 Homeless Permanent Supportive Housing



Unique Visitors 1733  
 Total Site Visits 3911

## Online Resource Directory July Statistics

### Top Searches by City

Newark  
Mount Vernon  
Pataskala  
Buckeye Lake  
Johnstown  
Heath

### Top Searches by Service

Free School Supplies  
Food Pantries  
Reckless Driving Reporting  
Medical Appointments Transportation  
Community Meals  
Fresh Food  
General Clothing Provision  
Rent Payment Assistance  
Electric Service Payment Assistance

### Top Searches by Agency

Food Pantry Network of Licking County  
LEADS Community Action Agency  
Interchurch Social Services of Knox County  
Look Up Center - Newark  
Licking/Knox Goodwill Industries  
Ohio State Highway Patrol  
Knox County Dept of Job/Family Services  
Licking County Court of Common Pleas  
Church on the Rise - Mount Vernon

Below are some tips to help you with your Online Resource Directory search.

### SEARCH Guide:

\* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

\* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

\* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

\* Click Search



The 2-1-1 /Crisis Hotline Program Director, Walt Zang, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.



Walt Zang, LSW, CIRS | 740-345-6166

wzang@pathwaysco.org

The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



Lyn Romano, CRS | 740-345-6166

lromano@pathwaysco.org

# PATHWAYS

OF CENTRAL OHIO  
Serving Licking & Knox Counties



United Way of Licking County



United Way of Knox County



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