

There are 3 ways to contact us for free, confidential assistance:  
CALL 2-1-1, 345-HELP, 1-800-544-1601  
TEXT your zip code to 898211  
VISIT [211pathways.org](http://211pathways.org)

The 2-1-1 Community Monthly Report is now fully displayed below. The report provides monthly statistics regarding requests received and referrals and now includes data in graphs and information on unmet needs in Licking and Knox Counties. Pathways will continue to share new and/or important agency information and highlight special programs/services available in Licking and Knox Counties.

Pathways hopes this report gives you some insight into what we do, who we serve, and the needs of local residents. If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or at 740-345-6166 x200.

## 2-1-1 June Community Report



### 2019 Backpack and School Supply Giveaway Programs

2-1-1 is already receiving calls from families looking for assistance with school supplies, backpacks, haircuts, shoes, etc. for the upcoming school year. We are emailing agencies that have offered this service in the past so we can update information. Please watch for an email from me! If we don't have an email for your agency, we may contact you by phone.

If you will be offering these items to Knox and/or Licking County students, and haven't heard from us yet, please contact me ASAP so we are sure to be giving out current instructions to callers seeking assistance.

## Coming Events:



### Hidden in Plain Sight

*An awareness program for parents and other adults*

<http://www.ksaat.org/>

Explore an interactive exhibit, resembling a teen's bedroom with more than 100 items that could indicate dangerous risky behaviors. Presentation will cover substance abuse, suicide, internet/technology, risky games/challenges and much more.

#### Upcoming Public Presentations:

July 17 at 5pm

July 24 at 9am

July 31 at 9am

All presentations will take place at:

Knox Community Hospital

Urgent Care Education Room

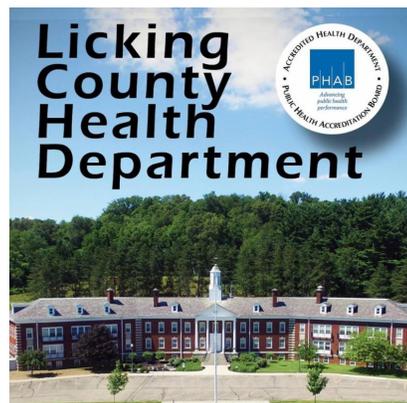
1490 Coshocton Avenue, Mount Vernon

For more information, contact Tina Cockrell  
740-392-2200, ext. 2229 or [tcockrell@knoxhealth.com](mailto:tcockrell@knoxhealth.com)

## Access to Care "Q&A" Event

*Get access to health insurance! Learn how to enroll in a Medicaid Managed Care Plan or other health insurance plans, how to use your benefits, and how to find a doctor on your plan.*

Thursday, July 25, 10 am - 2 pm  
The Main Place - 112 South 3rd Street, Newark



[www.lickingcohealth.org](http://www.lickingcohealth.org)

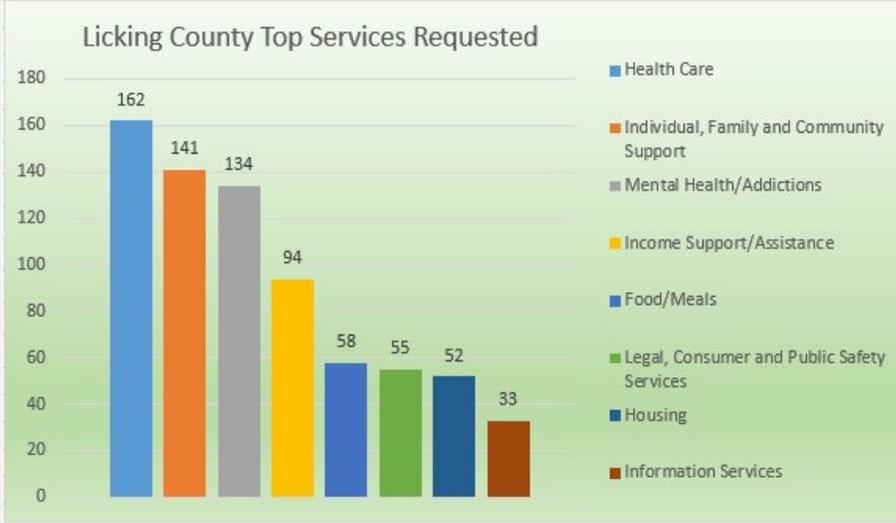
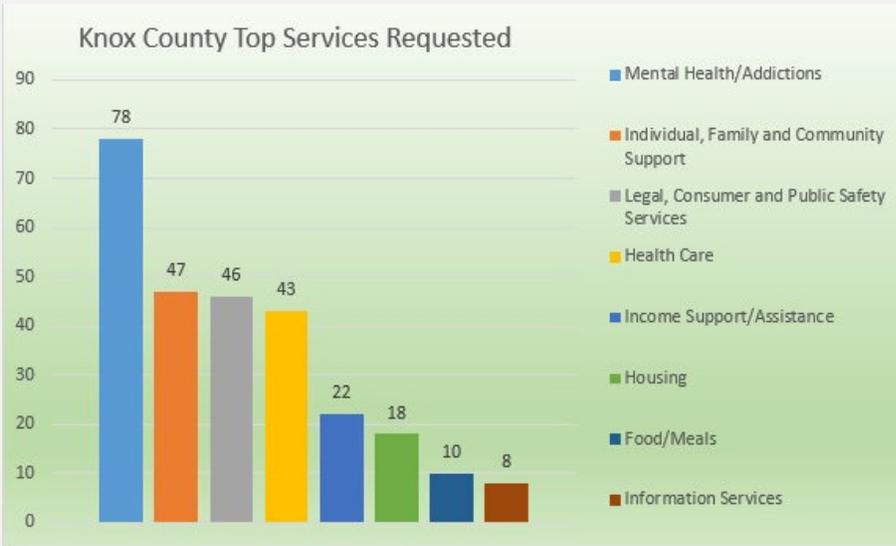
The Licking County Health Department's Access to Care Committee is offering a Question & Answer (Q&A) event on getting access to health insurance. Learn how to enroll in a Medicaid Managed Care Plan or other health insurance plans, how to use your benefits, how to find a doctor on your plan, and more.

Licking County Job & Family Services will be at the Q&A Event assisting individuals in applying for SNAP and Medicaid.

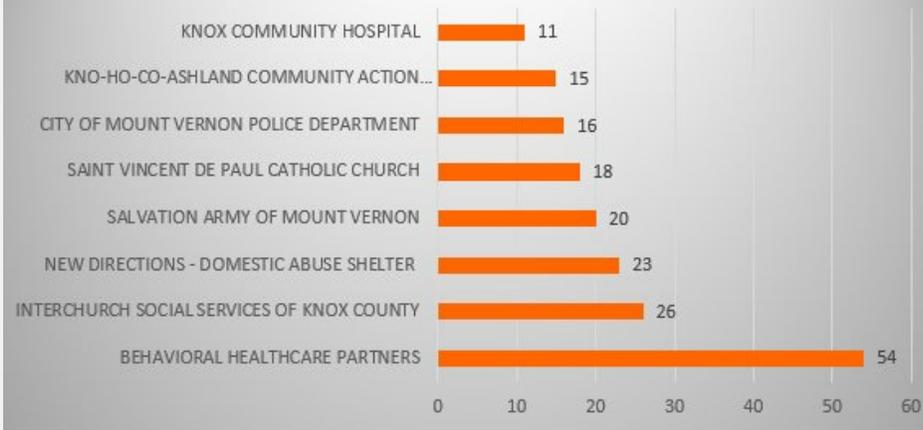
For more information contact Olivia Biggs, Public Information Officer  
740-349-6488 or [obiggs@lickingcohealth.org](mailto:obiggs@lickingcohealth.org)

	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
<b>Total Calls w/Follow Ups</b>	2159	2438	2349	2028	2285	2034	1837	2619	2795	2480	2228	2172	2047
<b>Knox</b>	315	362	328	333	351	287	300	282	295	296	289	300	255
<b>Licking</b>	864	991	935	829	896	851	715	742	710	775	790	843	757
<b>Other</b>	980	1084	1086	866	4038	896	822	1595	1790	1409	1149	1029	1035

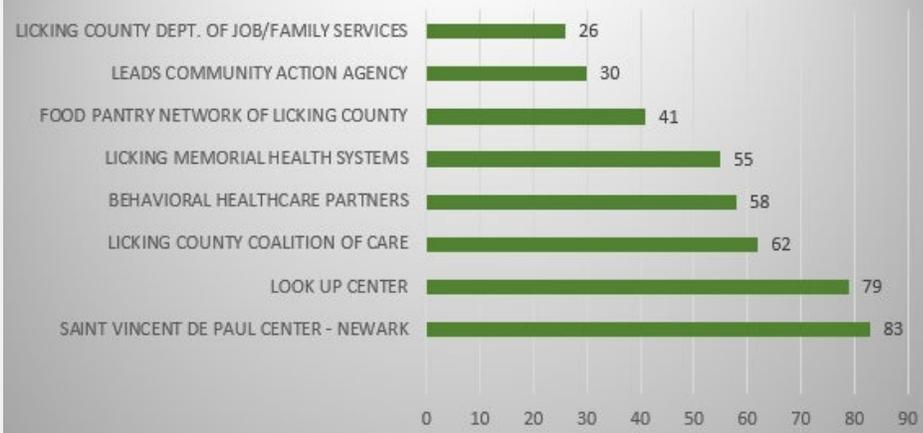
Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.



### Knox County Top Agency Referrals



### Licking County Top Agency Referrals



### June Unmet Needs from Call Statistics

#### Licking County

- Medical Appointments Transportation
- Birth Certificate Fee Payment Assistance
- Safety Town Programs
- Local Electric Utility Companies
- Child Care Centers
- Children's Clothing
- Food Stamps/SNAP Applications
- General Clothing Provision
- General Furniture Provision
- Scholarships

#### Knox County

- Emergency Food
- At Risk/Homeless Housing Related Assistance Programs
- At Risk/Homeless Housing Related Assistance Programs \* Youth



Unique Visitors	1253
Total Site Visits	2990
Total Searches	2315

### Online Resource Directory June Statistics

#### Top Searches by City

Below are some tips to help you with your Online Resource Directory search.

Newark  
Mount Vernon  
Heath  
Pataskala  
Fredericktown  
Buckeye Lake

#### Top Searches by Service

Medical Appointments Transportation  
Fresh Food  
Undesignated Temporary Financial Assistance  
General Clothing Provision  
Food Pantries  
Community Meals  
Emergency Food  
Baby Clothing  
Food Donation Programs

#### Top Searches by Agency

Food Pantry Network of Licking County  
LEADS Community Action Agency  
Salvation Army of Licking County  
Last Call Outreach Ministries  
Licking/Knox Goodwill Industries  
Ohio State Highway Patrol  
Licking County Court of Common Pleas  
Interchurch Social Services of Knox County

#### SEARCH Guide:

\* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

\* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

\* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

\* Click Search



The 2-1-1 /Crisis Hotline Program Director, Walt Zang, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

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Walt Zang, LSW, CIRS | 740-345-6166

[wzang@pathwaysco.org](mailto:wzang@pathwaysco.org)

The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.

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Lyn Romano, CRS | 740-345-6166

[lromano@pathwaysco.org](mailto:lromano@pathwaysco.org)



# PATHWAYS

OF CENTRAL OHIO  
Serving Licking & Knox Counties



United Way of  
Licking County



United Way  
of Knox County



**LICKING COUNTY  
FOUNDATION**



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