

There are 3 ways to contact us for free, confidential assistance:
CALL 2-1-1, 345-HELP, 1-800-544-1601
TEXT your zip code to 898211
VISIT 211pathways.org

The 2-1-1 Community Monthly Report is now fully displayed below. The report provides monthly statistics regarding requests received and referrals and now includes data in graphs and information on unmet needs in Licking and Knox Counties. Pathways will continue to share new and/or important agency information and highlight special programs/services available in Licking and Knox Counties.

Pathways hopes this report gives you some insight into what we do, who we serve, and the needs of local residents. If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at lromano@pathwaysco.org or at 740-345-6166 x200.

2-1-1 April Community Report

2019

Sites listed below have been confirmed but are always subject to change.

The Ohio Summer Food Service Program



Summer Food Rocks!



KNOX COUNTY (unless otherwise noted, call 740-349-8120 for information)

June 3 - August 2

Colonial Estates Apartments - 1100 Coshocton Avenue - M-F 12pm-1pm
 Hiawatha Park - Picnic Pavilion - 100 Sychar Road - M-F 11:30am-1pm
 Riverside Park - Picnic Pavilion - 995 West High Street - M-F 11am-12:30pm
 Salvation Army Gym - 206 East Ohio Avenue - Breakfast 8am-9am; Lunch 12pm-1pm

LICKING COUNTY (unless otherwise noted, call 740-349-8120 for information)

June 3 - August 9

Carson Elementary - 549 East Main Street - M-F 11:30am-12:30pm
 Coble Park - Little Texas - M-F 11:30am-12:30pm
 First United Methodist Church - 88 North Fifth Street - M-F 11:30am-12:30pm
 Licking County Family YMCA - 470 West Church Street - M-F 11:30am-12:30pm (740-349-9621)
 Log Pond Apartments - 628 Glenbrook Drive - M-F 11:30am-12:30pm
 Miller Park - 3 Crestview Drive - M-F 12pm-1pm
 Newark Townhouses - 11 Daugherty Circle - M-F 12pm-1pm
 Pataskala UMC - 458 South Main Street - Pataskala (Will be open, dates/times not confirmed)
 Ryan-Braden Park - 121 South Third Street - Buckeye Lake - M-F 11:30am-12:30pm
 Salvation Army - 250 East Main Street - M-F 11:30am-1pm
 Shiloh Baptist Church - 383 Washington Street - M-F 12pm-1pm
 Trail West Apartments - 1946 Cherry Valley Road - M-F 11:30am-12:30pm
 Wilson Middle School - 805 West Church Street - M-F 11:30am-12:30pm
 YES Clubhouse - 100 East Church Street - M-F 12pm-1pm

June 17- July 26

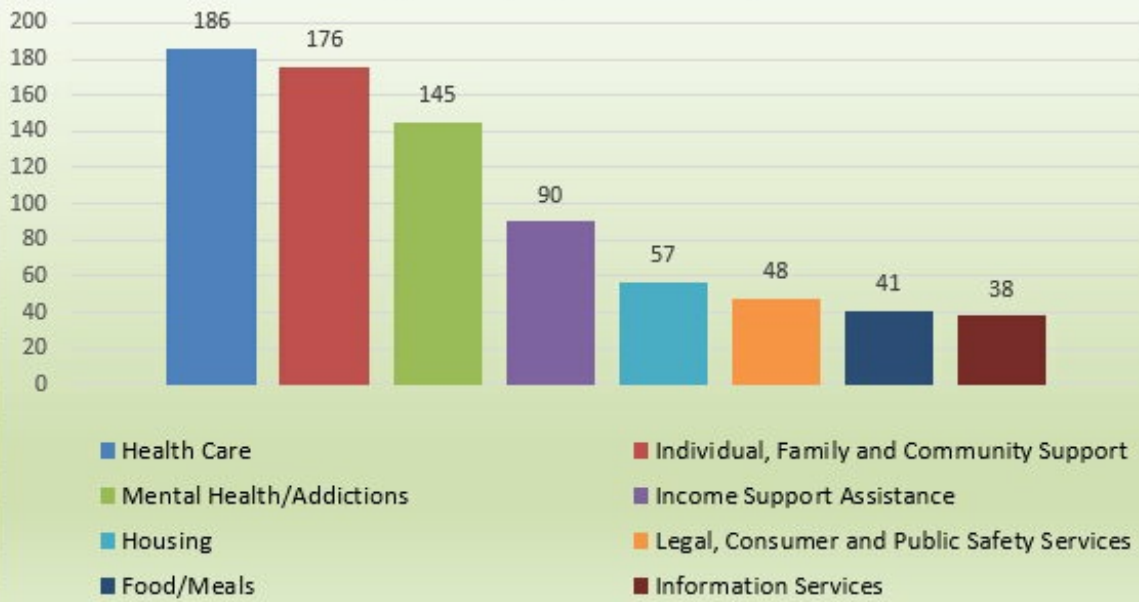
Freedom School at Par Excellence - 1350 Granville Road - M-F 11:30am-12:30pm (740-344-7279)

Call Totals for April 2019

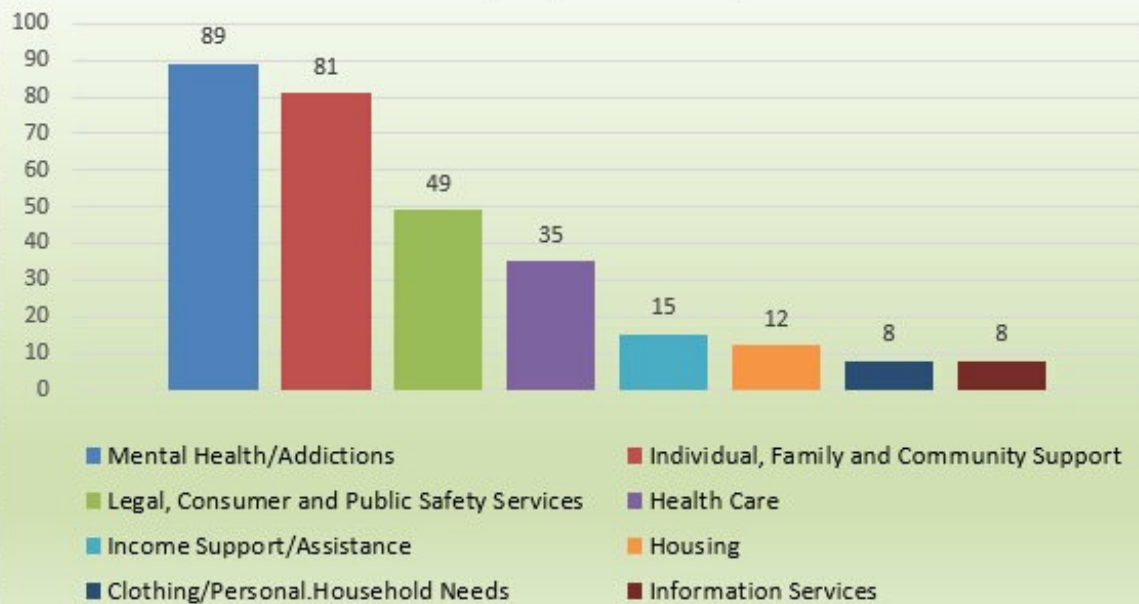
	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19
Total Calls w/Follow Ups	2067	2156	2159	2438	2349	2028	2285	2034	1837	2619	2795	2480	2228
Knox	313	328	315	362	328	333	351	287	300	282	295	296	289
Licking	840	863	864	991	935	829	896	851	715	742	710	775	790
Other	932	965	980	1084	1086	866	4038	896	822	1595	1790	1409	1149

Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

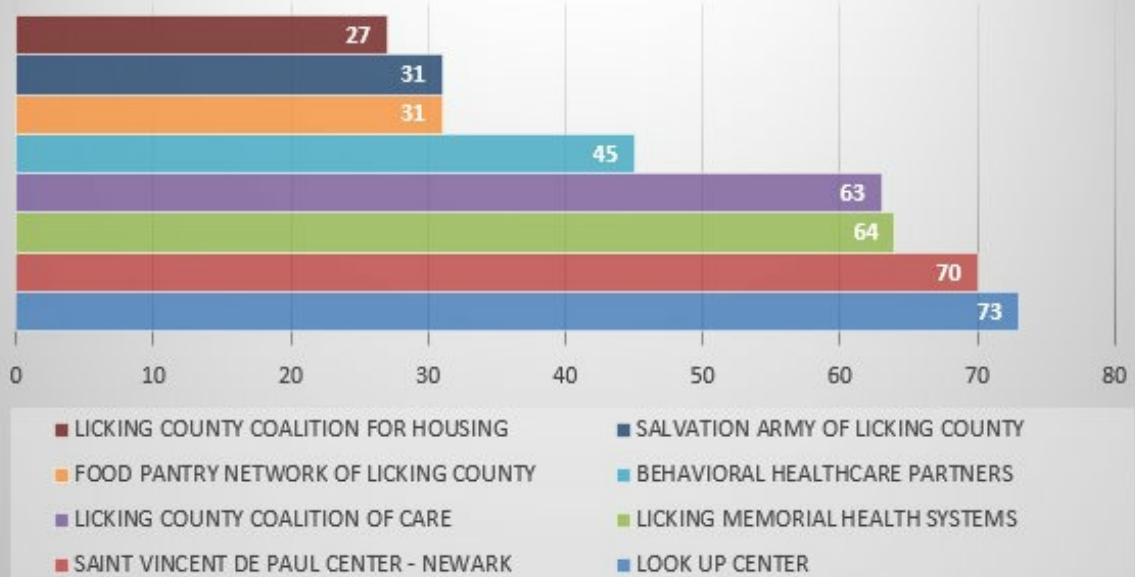
Licking County Top Services Requested



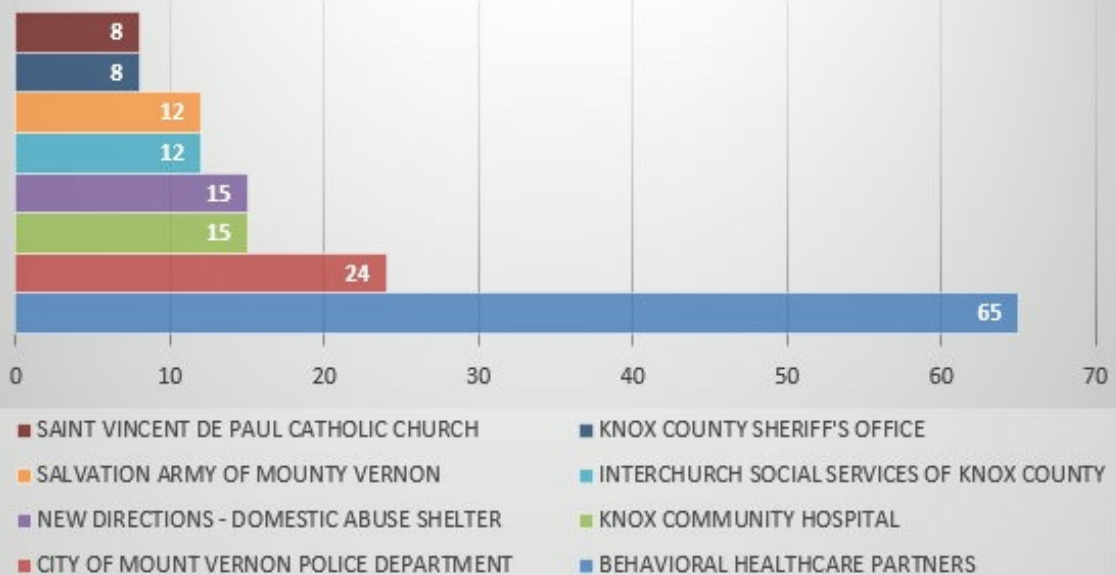
Knox County Top Services Requested



Licking County Top Agencies Requested



Knox County Top Agencies Requested



April Unmet Needs from Call Statistics

Licking County

- Medical Appointments Transportation
- Addictions/Substance Abuse
- AARP Tax Aide Program Sites
- Furniture/Home Furnishings Donation Programs
- Clothing Vouchers
- Ex-Offender Employment Programs
- Food Gleaning Programs
- Mortgage Payment Assistance
- Automobile Insurance Payment Assistance

Knox County

- At Risk/Homeless Housing Related Assistance Programs



Food Banks/Food Distribution Warehouses
Baby Clothing/Diaper Donation Programs
Clothing Vouchers
Home Barrier Evaluation/Removal Services
Anger Management
Emergency Food
Legal Information Services



Unique Visitors	1119
Total Site Visits	2500
Total Searches	1839

Online Resource Directory April Statistics

Top Searches by City

Newark
Mount Vernon
Heath
Utica
Pataskala
Buckeye Lake

Top Searches by Service

Food Pantries
Reckless Driving Reporting
Medical Appointments Transportation
Residential Substance Use Disorder Treatment
Facilities
Fresh Food
Medical Care Expense Assistance
Community Meals
Rent Payment Assistance

Top Searches by Agency

Food Pantry Network of Licking County
Ohio State Highway Patrol
Licking County Court of Common Pleas
Crossroads Baptist Church
Hot Meals Project of Knox County
Old Country Church - Newark
Salvation Army of Mount Vernon
Interchurch Social Services of Knox County

Below are some tips to help you with your Online Resource Directory search.

SEARCH Guide:

* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

* Click Search

Events coming in June:



WORLD ELDER ABUSE AWARENESS DAY

Building Strong Support for Elders

Lifting Up Voices 2019

Every year on June 15, [World Elder Abuse Awareness Day](#) (WEAAD) is commemorated in America and around the world. Through WEAAD, we raise awareness about the millions of older adults who experience elder abuse, neglect, and financial exploitation. As many as 1 in 10 older Americans are abused or neglected each year and only 1 in 14 cases of elder abuse ever comes to the attention of authorities. Older Americans are vital, contributing members of our society and their abuse or neglect diminishes all of us. WEAAD reminds us that, as in a just society, all of us have a critical role to play to focus attention on elder justice.

WEAR PURPLE TO WORK ON FRIDAY, JUNE 14TH!!!

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Local Information:

Knox County -

As of April 1, 2019, we have partnered with The Area Agency on Aging. In addition to Knox, AAA serves Ashland, Crawford, Huron, Marion, Morrow, Richland, Seneca, and Wyandot counties. AAA assists elderly individuals and their families with locating local services to help them remain independent and protected from abusive and exploitive events. Their services include, but are not limited to: personal care, transportation, prescription drug assistance, home medical equipment, long term planning, alternative housing options, home delivered meals, homemaker services, safety monitoring, adult day care, home repair, home energy assistance programs, wellness classes, and caregiver support.

Thus far, The Area Agency on Agency has assisted us with the support of 17 new elderly abuse referrals. Knox County is thrilled to have developed this new relationship, as we are now better equipped to connect the elderly members of our community with services and other supportive mechanisms given the quickly expanding needs of this population.

To report suspected elder abuse, neglect or exploitation, call the Knox County APS hotline at 740-392-5437.

Licking County -

Abuse ignores age. Licking County Job & Family Services | Adult Protective Services (APS) helps adults, age 60 and older, who live in the community and may be in danger of harm or unable to care for themselves. In 2018, Licking County APS accepted 356 referrals of elder abuse, neglect and exploitation from throughout the county. The most common types of abuse reported were:

- * Self-neglect
- * Financial Exploitation (stealing, misusing or concealing funds, property, assets)
- * Multiple types
- * Neglect by others
- * Physical Abuse
- * Emotional Abuse

Make a confidential report if you believe an older adult is being abused, neglected or exploited. Physical proof/evidence is not required. Mandated reporters include attorneys, peace officers, firefighters, first responders, social workers, senior services providers, pharmacists, mental health and medical personnel, coroners, clergy, accountants, real estate brokers and salespersons, notary publics, bank/credit union/savings and loan employees, investment advisers, financial planners, building inspectors, and humane society agents.

Help APS raise awareness! On June 14, wear purple and post a photo of yourself/group to Facebook tagging @LCDJFS. For information, to schedule a speaker, call 740-670-8800.

To report suspected elder abuse, neglect or exploitation, call Licking County APS weekdays, 8am-5pm, at 740-670-8800. To make a report outside of these times and holidays, contact Licking County Sheriff, 740-670-5500, who will relay the message to APS.



The 2-1-1 /Crisis Hotline Program Director, Walt Zang, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



[Lyn Romano, CRS | 740-345-6166](mailto:lromano@pathwaysco.org)

lromano@pathwaysco.org

PATHWAYS

OF CENTRAL OHIO
Serving Licking & Knox Counties



United Way of
Licking County



United Way
of Knox County



**LICKING COUNTY
FOUNDATION**



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