

There are 3 ways to contact us for free, confidential assistance:  
CALL 2-1-1, 345-HELP, 1-800-544-1601  
TEXT your zip code to 898211  
VISIT [211pathways.org](http://211pathways.org)

**NEW AND IMPROVED!** The 2-1-1 Community Monthly Report is now fully displayed below. No more links to click! The report still provides monthly statistics regarding requests received and referrals made but will now include data in graphs and information on unmet needs in Licking and Knox Counties. Pathways will continue to share new and/or important agency information and highlight special programs/services available in Licking and Knox Counties. Pathways hopes this report gives you some insight into what we do, who we serve, and the needs of local residents. If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) or at 740-345-6166 x200.

## 2-1-1 March Community Report



**Ohio Family &  
Children First**

The Family and Children First Council was formed in response to state legislation mandating all 88 counties in Ohio to form a local council, with the purpose of coordinating and streamlining existing publicly funded services which serve children and families. The Council is an association of public and non-profit organizations, schools, clergy, parents and elected officials committed to improving the local social and human service

delivery system. The council provides funding to a variety of services committed to improving the well-being of children and families.

Local councils can assist in developing a collaborative plan of action for multi-need children and adolescents upon referral. A child may be considered a multi-need child if he/she is involved or eligible for involvement with more than one FCF involved agency (BDD, Juvenile Court, mental health or substance abuse services, among others.) Secondary services such as peer support partners, respite care, intensive home based services, in home support services may be available to children that are active in the FCF Wraparound program.

To learn more about what your FCFC can do to assist families, please contact:

Knox County FCF Council  
Colette Hart, Coordinator  
300 North Mulberry Street  
Mount Vernon, OH 43050  
Phone: 740-397-6300

Licking County CFC Council  
Sylvia Friel, Coordinator  
74 South Second Street  
Newark, OH 43055  
Phone: 740-670-8844

[www.uwayknox.org/knox-county-family-and-children-first-council](http://www.uwayknox.org/knox-county-family-and-children-first-council)

[www.lcfamilies.org](http://www.lcfamilies.org)

---

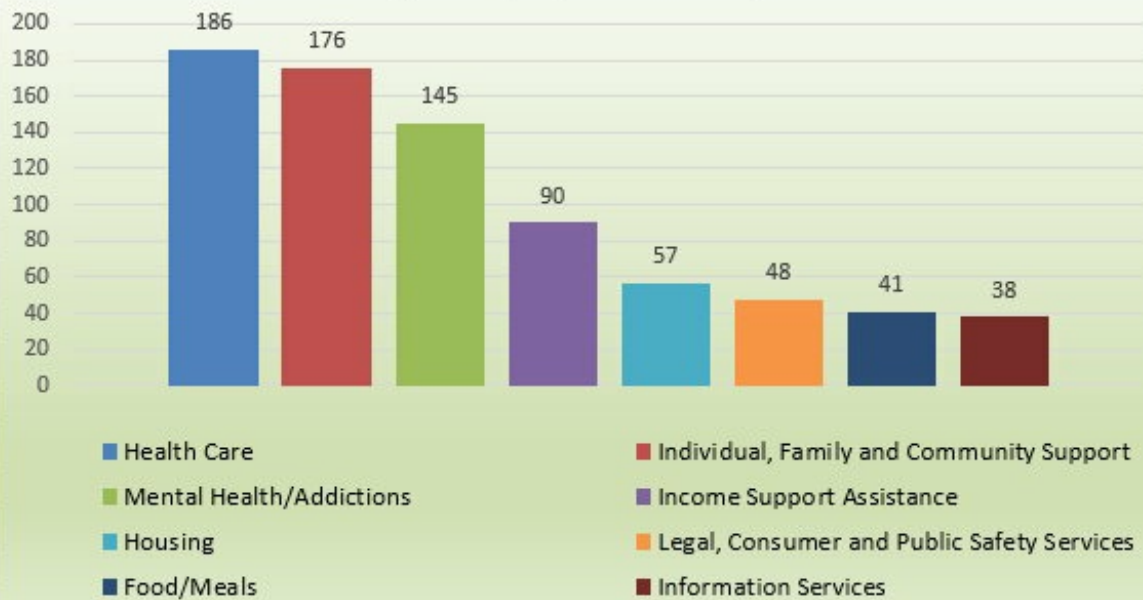
	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19
<b>Total Calls w/Follow Ups</b>	2586	2067	2156	2159	2438	2349	2028	2285	2034	1837	2619	2795	2480
<b>Knox</b>	317	313	328	315	362	328	333	351	287	300	282	295	296
<b>Licking</b>	1041	840	863	864	991	935	829	896	851	715	742	710	775
<b>Other</b>	1228	932	965	980	1084	1086	866	4038	896	822	1595	1790	1409

---

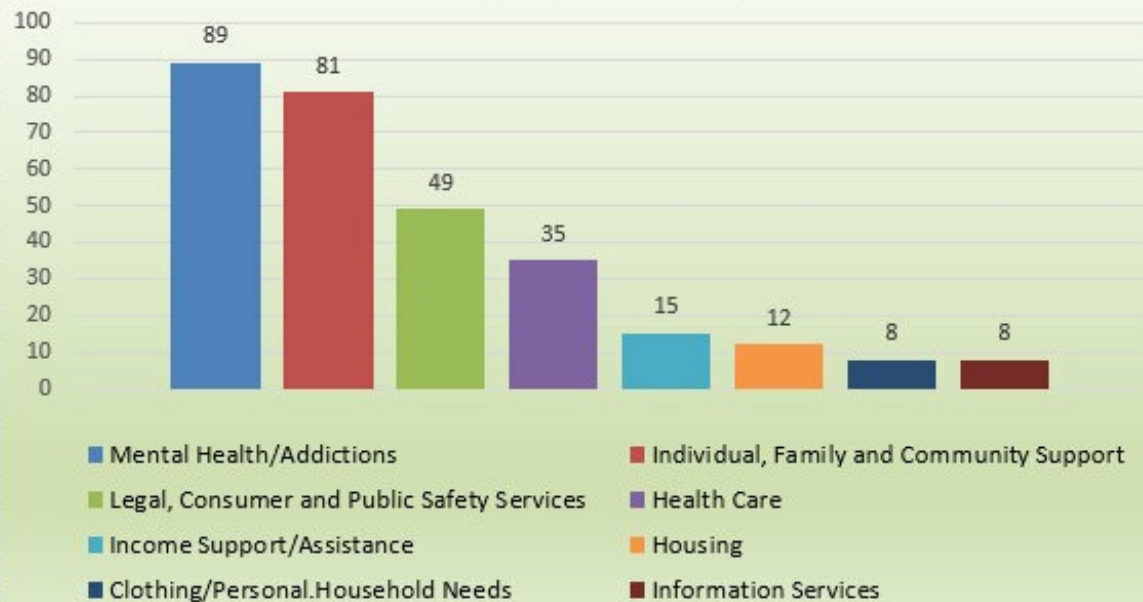
Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

---

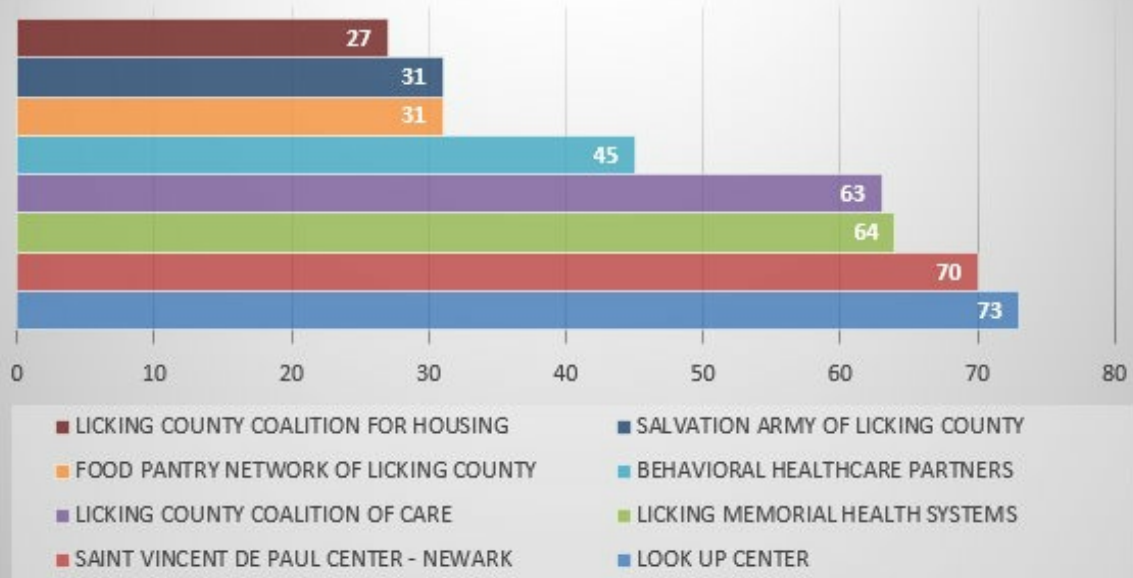
### Licking County Top Services Requested



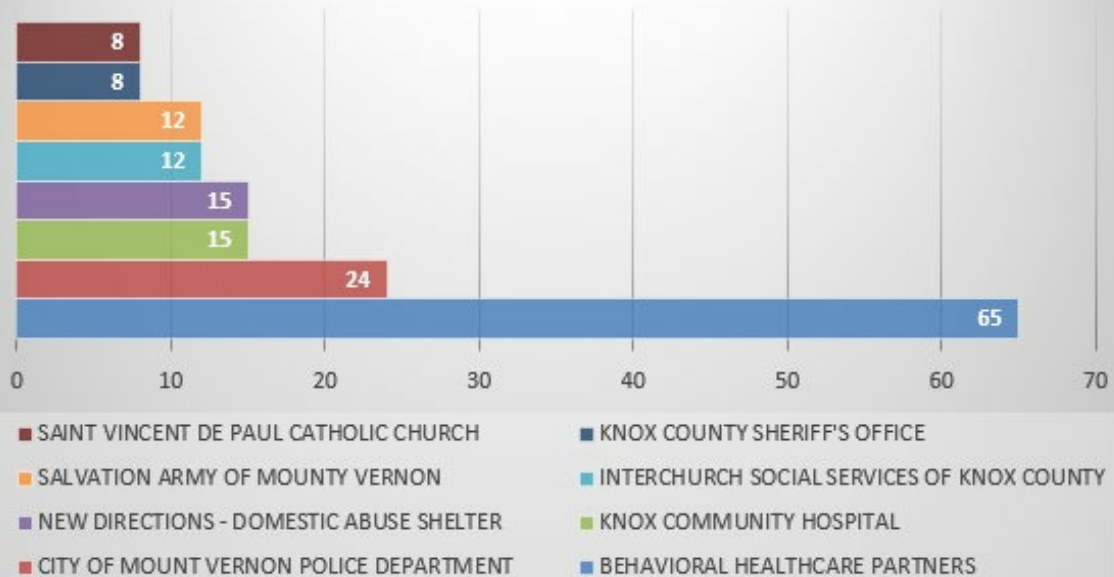
### Knox County Top Services Requested



### Licking County Top Agencies Requested



### Knox County Top Agencies Requested



## March Unmet Needs from Call Statistics

### Licking County

- Emergency Dental Care
- Assessment for Substance Use Disorders
- At Risk/Homeless Housing Related Assistance
- Electric Service Payment Assistance
- Homeless Shelter
- Local Transportation
- Mortgage Payment Assistance
- Non-Emergency Medical Transportation
- TANF
- Tax Preparation Assistance
- Undesignated Temporary Financial Assistance

### Knox County





Unique Visitors	1123
Total Site Visits	2404
Total Searches	1652

### Online Resource Directory March Statistics

Below are some tips to help you with your Online Resource Directory search.

#### Top Searches by City

- Newark
- Mount Vernon
- Pataskala
- Hebron
- Buckeye Lake

#### Top Searches by Service

- Food Pantries
- Reckless Driving Reporting
- Residential Substance Use Disorder Tx Facilities
- Medical Care Expense Assistance \* Low Income
- Community Meals
- General Clothing Provision
- Children's Protective Services
- Donation Drop Off Points

#### Top Searches by Agency

- Food Pantry Network of Licking County
- Ohio State Highway Patrol
- LEADS Community Action Agency
- Licking County Health Department
- The Main Place
- Licking/Knox Goodwill Industries
- Christ Evangelical Lutheran Church
- Mid-Ohio Psychological Services

#### SEARCH Guide:

\* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

\* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

\* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

\* Click Search





The 2-1-1 /Crisis Hotline Program Director, Walt Zang, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

---

Walt Zang, LSW, CIRS | 740-345-6166  
wzang@pathwaysco.org

The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



---

Lyn Romano, CRS | 740-345-6166  
lromano@pathwaysco.org



United Way of  
Licking County



United Way  
of Knox County

---

Like us on Facebook!



