

There are 3 ways to contact us for free, confidential assistance:
CALL 2-1-1, 345-HELP, 1-800-544-1601
TEXT your zip code to 898211
VISIT 211pathways.org

NEW AND IMPROVED! The 2-1-1 Community Monthly Report is now fully displayed below. No more links to click! The report still provides monthly statistics regarding requests received and referrals made but will now include data in graphs and information on unmet needs in Licking and Knox Counties. Pathways will continue to share new and/or important agency information and highlight special programs/services available in Licking and Knox Counties. Pathways hopes this report gives you some insight into what we do, who we serve, and the needs of local residents.

If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at lromano@pathwaysco.org or at 740-345-6166 x200.

2-1-1 February Community Report

*Free
Tax Preparation
Assistance
Locations*



Household Income and Guidelines apply.
Always call in advance for information and to schedule appointment.

Knox County:

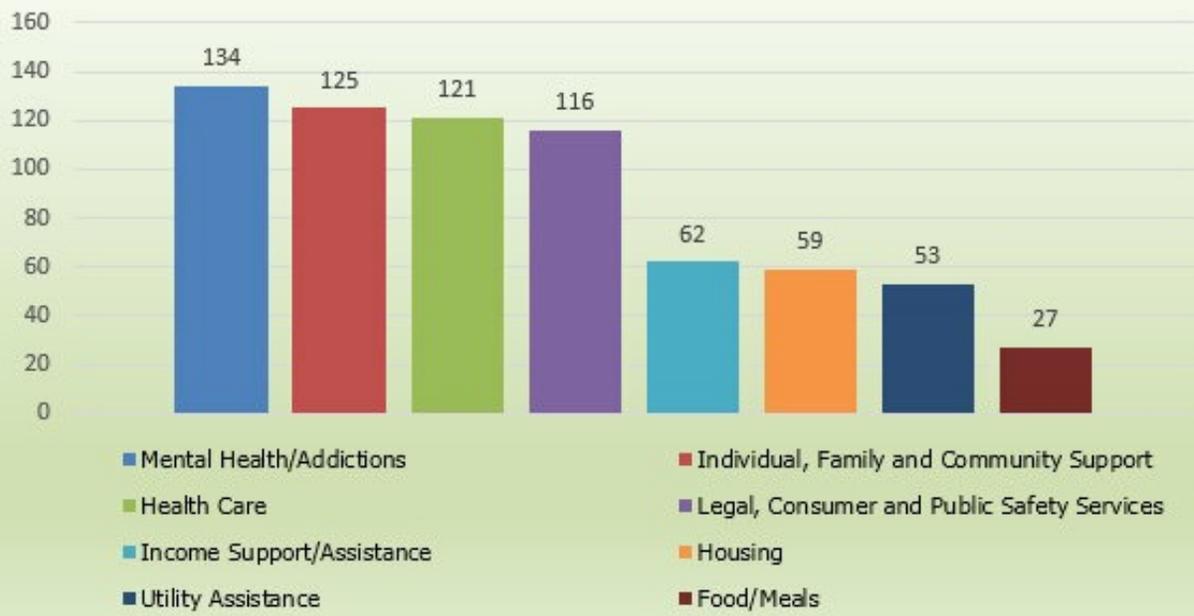
AARP Site - Sanctuary Community Action Service Center - 740-599-7224
AARP Site - Public Library of Mount Vernon & Knox County call 740-392-2665 ext. 242
City of Mount Vernon Tax Department - 740-393-9524
United Way of Knox County - 740-397-5721

Licking County:

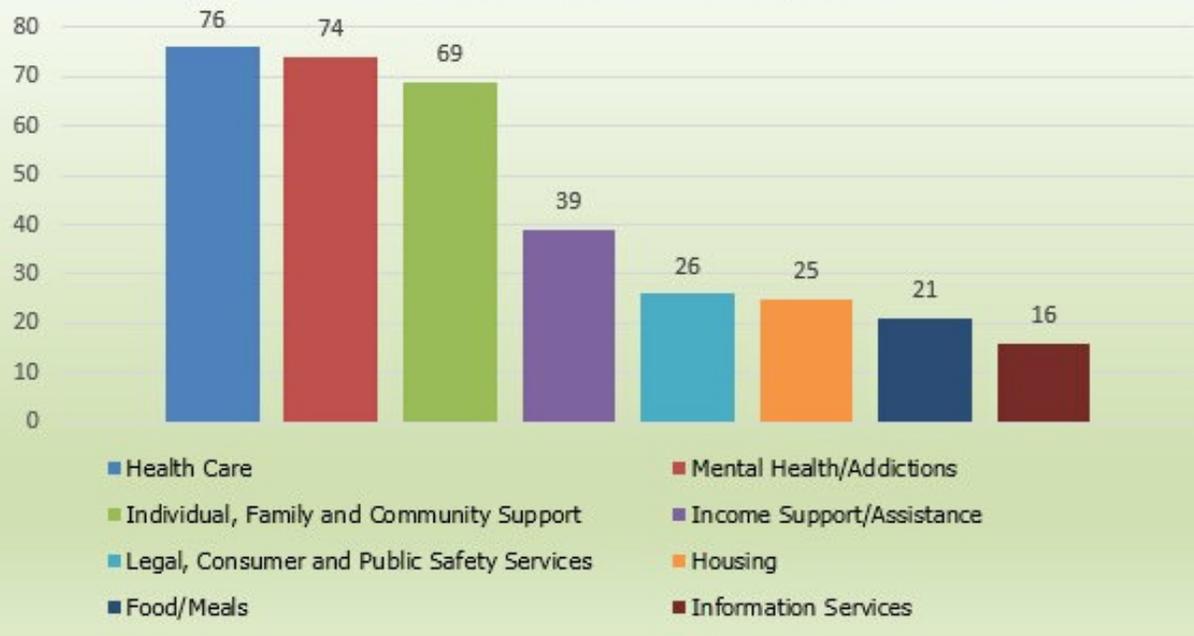
AARP Site - Licking County Aging Program - 740-641-2387
AARP Site - Buckeye Lake Library- 740-641-2387
AARP Site - Mary E. Babcock Library, Johnstown - 740-641-2387
City of Newark Tax Department - 740-670-7580
Vineyard Community Outreach, Etna - 740-927-7729
VITA Site - Licking County Coalition for Housing - 740-1970 ext. 200

Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

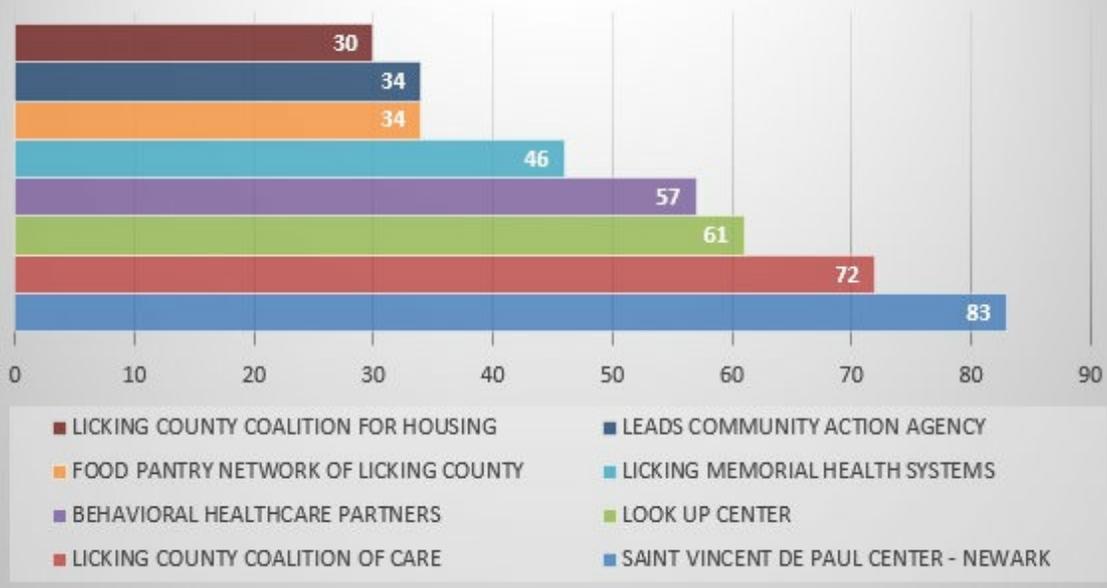
Licking County Top Services Requested



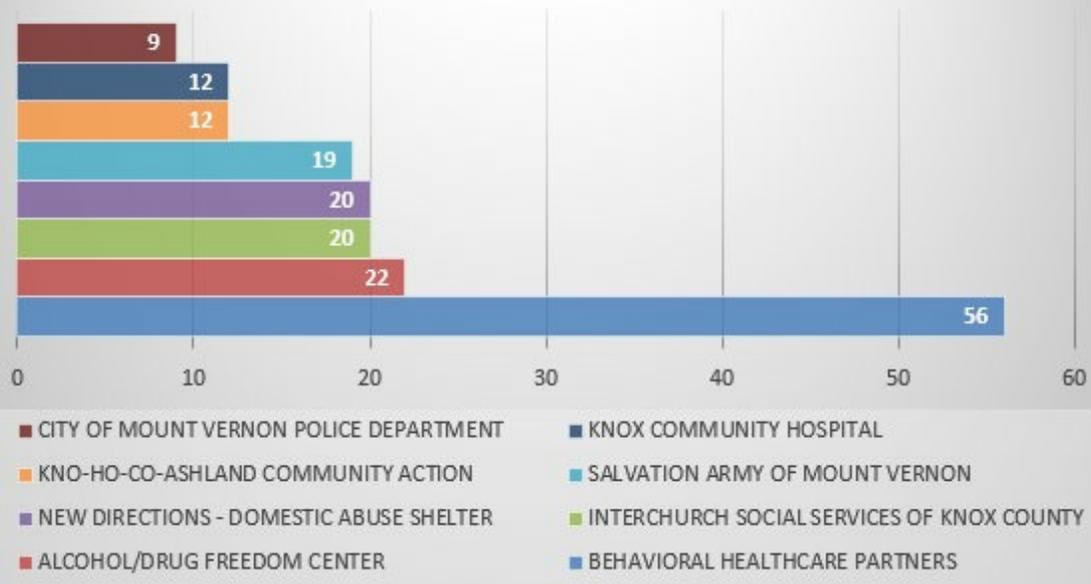
Knox County Top Services Requested



Licking County Top Agencies Requested



Knox County Top Agencies Requested



February Unmet Needs from Call Statistics

- Licking County
 - Local Transportation
 - At Risk/Homeless Housing Related Assistance Programs
 - Homeless Shelter
 - Electric Service Payment Assistance
 - Pest Control Services
 - Substance Use Disorder Counseling
 - Undesignated Temporary Financial Assistance

- Knox County
 - None in February





Unique Visitors	1059
Total Site Visits	2194
Total Searches	1624

Online Resource Directory February Statistics

Top Searches by City

Newark
Mount Vernon
Buckeye Lake
Pataskala
Heath
Howard

Top Searches by Service

Food Pantries
Reckless Driving Reporting
Residential Substance Use Disorder Tx Facilities
Community Meals
Assistive Technology Equipment Loan
Medical Care Expense Assistance * Low Income
General Clothing Provision
Mammograms

Top Searches by Agency

Food Pantry Network of Licking County
Ohio State Highway Patrol
Christ Evangelical Lutheran Church
Licking County Coalition for Housing
First Church - Newark
Licking County DJFS
Licking/Knox Goodwill Industries
The Main Place

Below are some tips to help you with your Online Resource Directory search.

SEARCH Guide:

* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

* Click Search



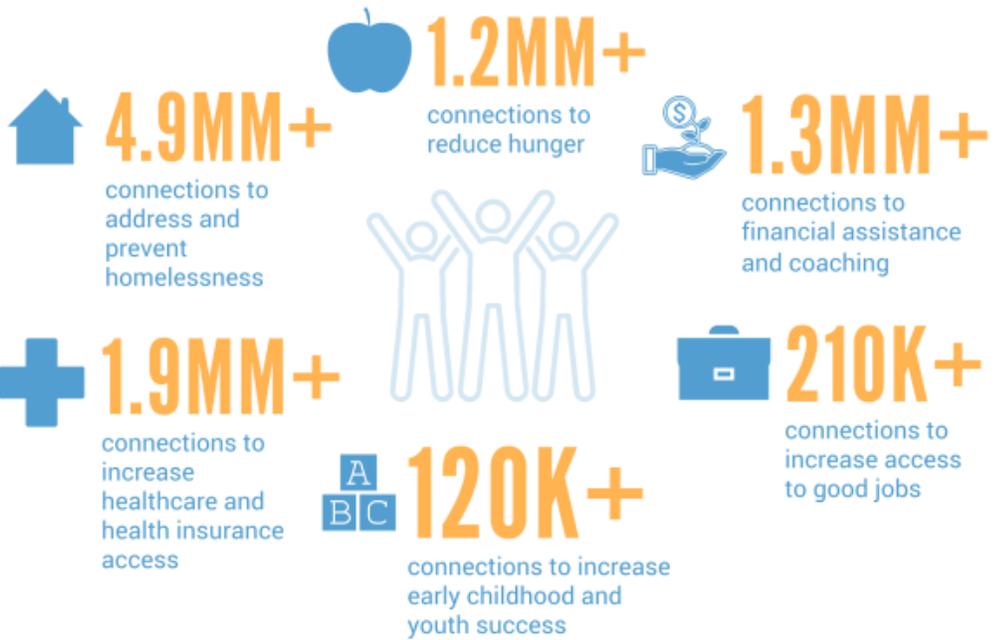
2018 IMPACT

12.8MM+
CONNECTIONS TO HELP

14MM+
WEBSITE SEARCHES FOR HELP

HELPING COMMUNITIES & PEOPLE THRIVE

HELPING COMMUNITIES & PEOPLE THRIVE



HELPING IN TIMES OF CRISIS



2-1-1 is a free and confidential service that helps people find the local resources they need 24/7.

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statistics from United Way Worldwide





The 2-1-1 /Crisis Hotline Program Director, Walt Zang, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

Walt Zang, LSW, CIRS | 740-345-6166
wzang@pathwaysco.org

The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



Lyn Romano, CRS | 740-345-6166
lromano@pathwaysco.org



PATHWAYS
OF CENTRAL OHIO
Serving Licking & Knox Counties



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