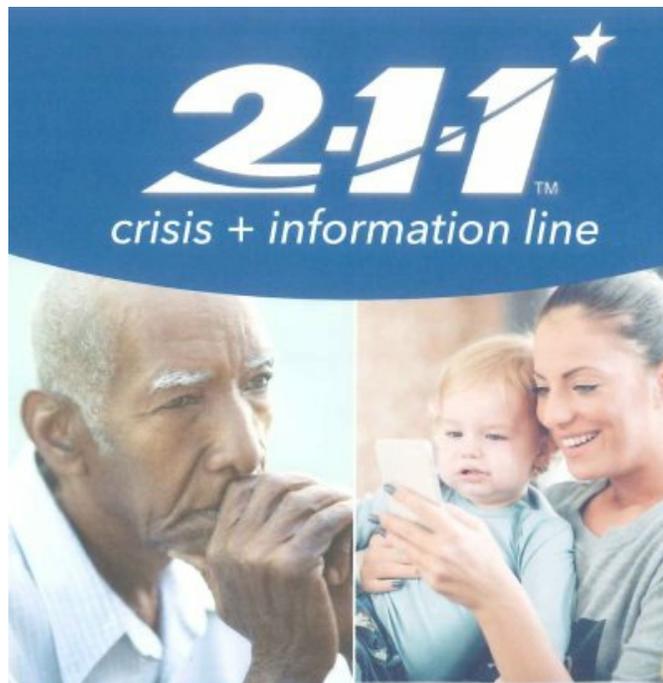




[Read more below!](#)



There are 3 ways to contact us for free, confidential assistance:
CALL 2-1-1, 345-HELP, 1-800-544-1601
TEXT your zip code to 898211
VISIT 211pathways.org

NEW AND IMPROVED! The 2-1-1 Community Monthly Report is now fully displayed below. No more links to click! The report still provides monthly statistics regarding requests received and referrals made but will now include data in graphs and information on unmet needs in Licking and Knox Counties. Pathways will continue to share new and/or important agency information and highlight special programs/services available in Licking and Knox Counties. Pathways hopes this report gives you some insight into what we do, who we serve, and the needs of local residents. If you have questions about this report or would like to suggest a program for us to highlight, contact Lyn Romano at lromano@pathwaysco.org or at 740-345-6166 x200.

2-1-1 January Community Report



Free Tax Preparation Assistance Locations

*Household Income and Guidelines apply.
Always call in advance for information and to schedule appointment.*

Knox County:

AARP Site - Sanctuary Community Action Service Center - 740-599-7224
 AARP Site - Public Library of Mount Vernon & Knox County call 740-392-2665 ext. 242
 City of Mount Vernon Tax Department - 740-393-9524
 United Way of Knox County - 740-397-5721

Licking County:

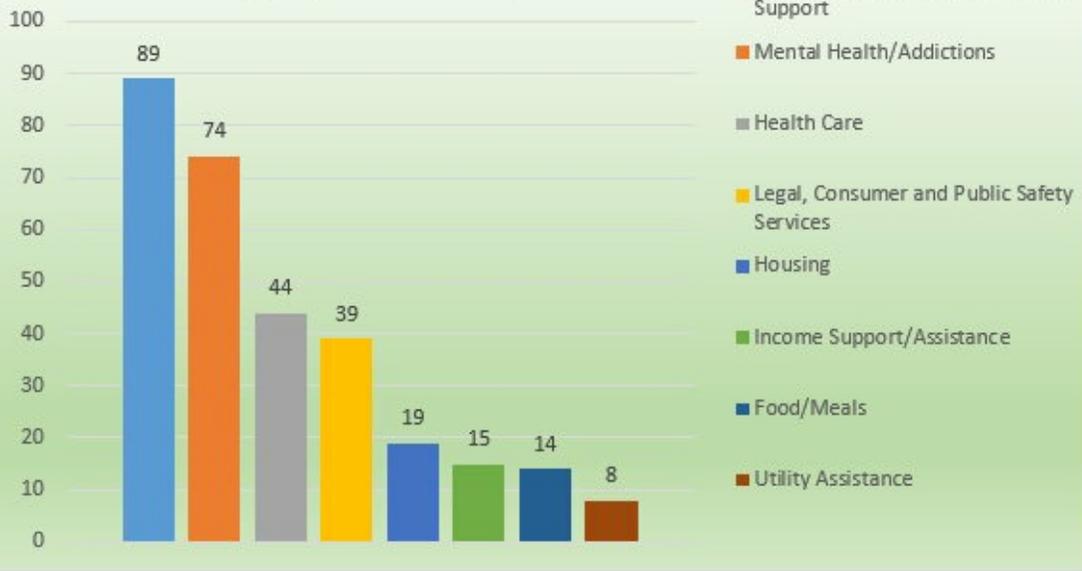
AARP Site - Licking County Aging Program - 740-641-2387
 AARP Site - Buckeye Lake Library- 740-641-2387
 AARP Site - Mary E. Babcock Library, Johnstown - 740-641-2387
 City of Newark Tax Department - 740-670-7580
 Vineyard Community Outreach, Etna - 740-927-7729
 VITA Site - Licking County Coalition for Housing - 740-1970 ext. 200

2018-19 Monthly Call Statistics

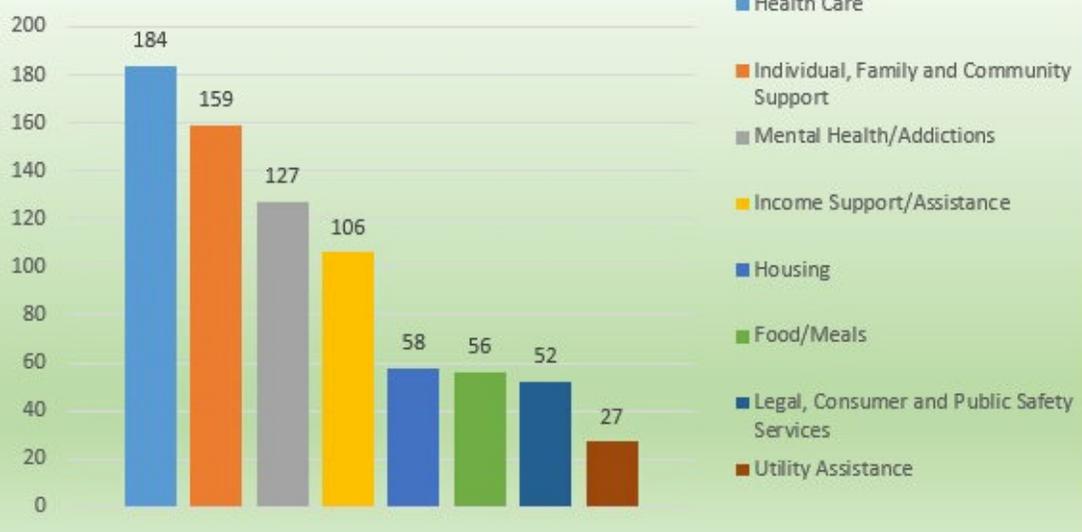
	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19
Total Calls w/Follow Ups	3037	2869	2586	2067	2156	2159	2438	2349	2028	2285	2034	1837	2619
Knox	298	285	317	313	328	315	362	328	333	351	287	300	282
Licking	1208	923	1041	840	863	864	991	935	829	896	851	715	742
Other	1531	1661	1228	932	965	980	1084	1086	866	4038	896	822	1595

Both Knox and Licking Counties receive calls for the same types of services and agencies. These graphs/charts will give you an idea of needs and referrals based on call data for your individual communities.

Knox County Top Services Requested



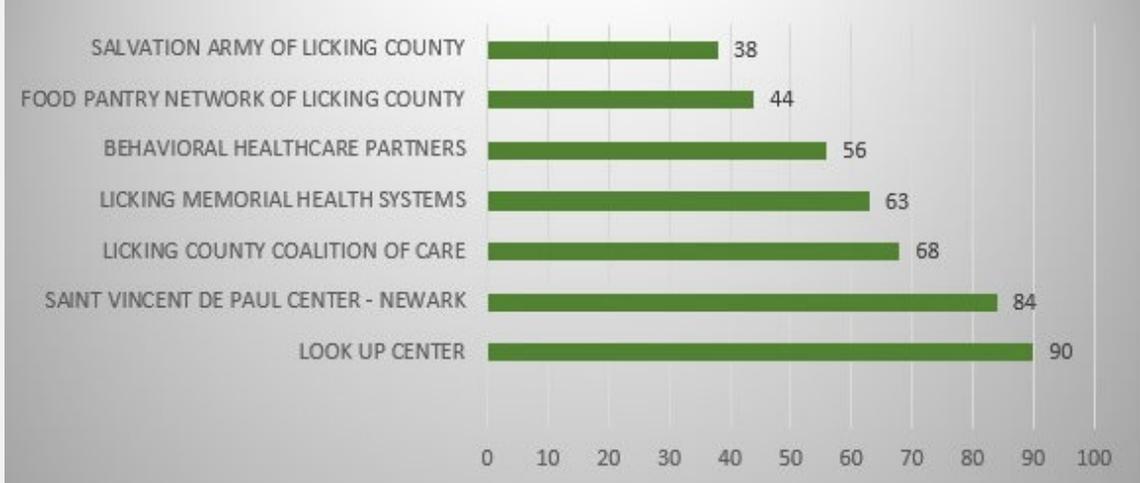
Licking County Top Services Requested



Knox County Top Agency Referrals



Licking County Top Agency Referrals



December Unmet Needs from Call Statistics

- Licking County
 - Emergency Dental Care
 - Homeless Shelter
 - Assessment for Substance Use Disorders
 - Drug Detoxification

- Knox County
 - Parenting Skills Classes
 - Disability Related Transportation
 - Vocational Centers
 - Volunteer Opportunities



Unique Visitors	1193
Total Site Visits	2682
Total Searches	1952



Online Resource Directory December Statistics

Top Searches by City

Newark
Mount Vernon
Pataskala
Hanover
Heath
Bladensburg

Top Searches by Service

Food Pantries
Mammograms
Assistive Technology Equipment Loan
Reckless Driving Reporting
Medical Care Expense Assistance
Residential Substance Use Disorder TX
Community Meals

Top Searches by Agency

Food Pantry Network of Licking County
Crossroads Baptist Church - Newark
Licking County Common Pleas Court
Knox County DJFS
Hot Meals Project of Knox County
The Main Place
Salvation Army of Licking County

Below are some tips to help you with your Online Resource Directory search.

SEARCH Guide:

* Add the location where you are looking for services. You can add the city and/or zip. By adding a zip code your results will sort by proximity to that zip code.

* Look for an **Agency** OR a **Specific type of Service**.

- If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

- Use the **Service Category** field to search for a service. Begin typing and we will suggest categories that are in our database.

* To narrow your results even further, use the **Area Served** field to only return results that are available in the area you are looking for help. You can enter a city or specific zip code.

* Click Search

Today is #211Day!!

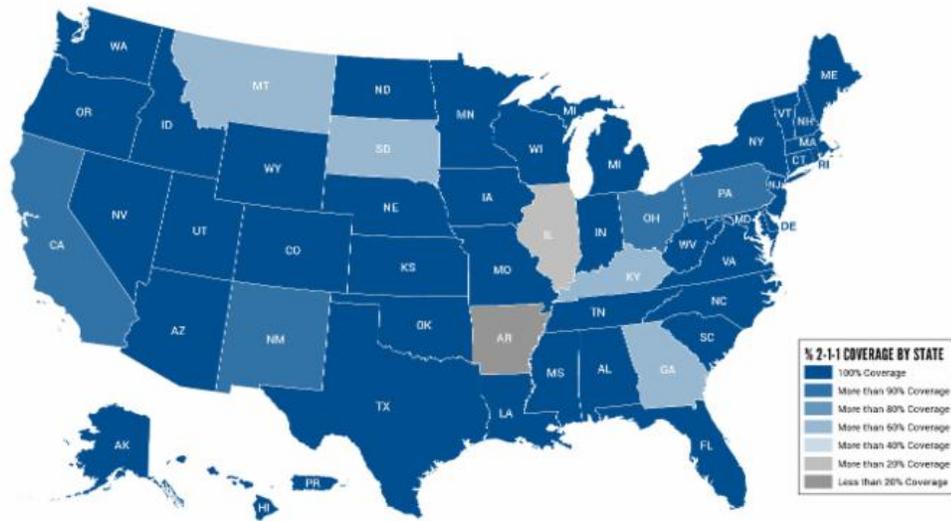
2-1-1 is a critical resource that connects people in need of local resources. We're only a phone call or click away. Call 2-1-1 or text your zipcode to 898-211.

We're here to help by making connections for healthier communities. Join us in celebrating #211Day. #Team211 For more info, visit 211pathways.com.



94.2% OVERALL COVERAGE

% of Population Covered* by 2-1-1 in Each State



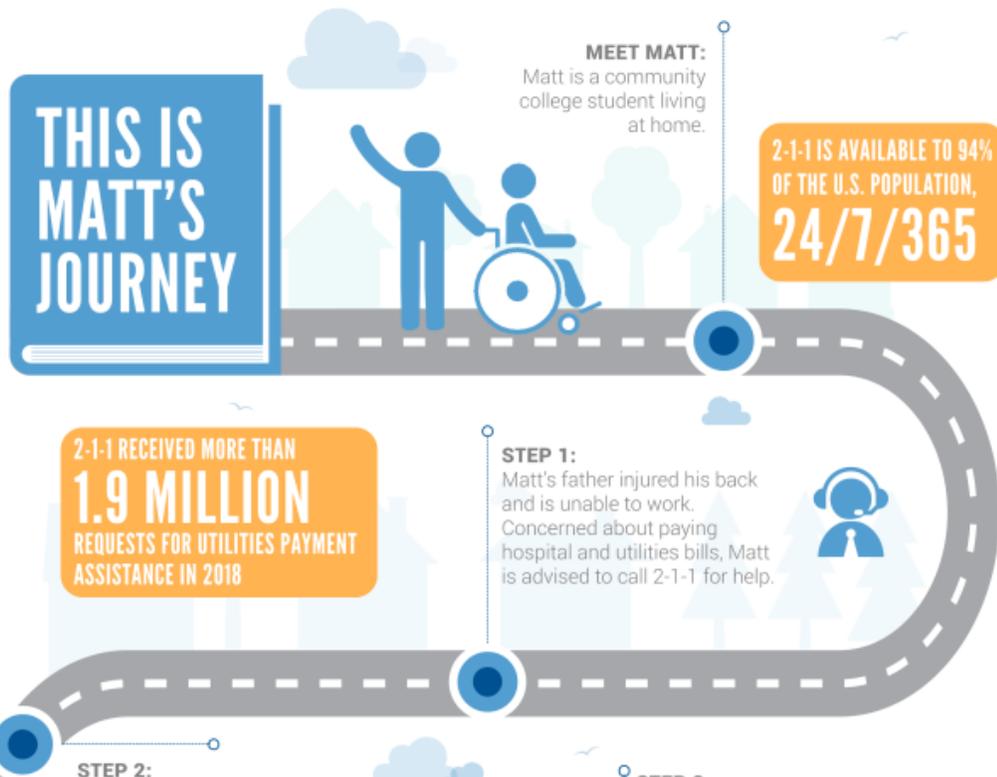
Data produced by UWW and ATRS, June 2018

*Coverage is calculated by U.S. Census data.



HOW DOES 2-1-1 WORK?

2-1-1 is a free and confidential service in that helps people find the local resources they need 24/7.



A 2-1-1 specialist helps Matt find financial assistance to pay their utilities bill, plus connects him to an agency that helps patients navigate complicated hospital bills.



STEP 3:

When 2-1-1 follows up with Matt via text, he mentions that he cannot take his father to physical therapy appointments and continue attending classes.



2-1-1 RECEIVED MORE THAN
350,000
REQUESTS FOR TRANSPORTATION
ASSISTANCE, MANY RELATED TO
MEDICAL APPOINTMENTS, IN 2018.



STEP 4:

A 2-1-1 specialist arranges for his father to access free transportation to and from his appointments, so Matt can focus on attending class.

Matt finishes his semester's coursework, and his father is back on his feet. Help people like Matt achieve financial stability by supporting 2-1-1's employment assistance efforts and other services.

www.211.org



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The 2-1-1 /Crisis Hotline Program Director, Walt Zang, is available to answer questions and provide public awareness to your organization about the 2-1-1 / Crisis Hotline and the services provided.

Walt Zang, LSW, CIRS | 740-345-6166

wzang@pathwaysco.org

The 2-1-1 /Crisis Hotline Resource Database Administrator, Lyn Romano, can assist agencies with questions about service and program listings in the Resource Database. Call or email her when you need assistance.



Lyn Romano, CRS | 740-345-6166

PATHWAYS

OF CENTRAL OHIO
Serving Licking & Knox Counties



United Way of
Licking County



Mental Health & Recovery
for Licking and Knox Counties



United Way
of Knox County

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