

October 2018

Top Services Requested – Licking County	
Health Care	177
Individual, Family & Community Support	168
Mental Health/Addictions	133
Income Support Assistance	111
Legal, Consumer & Public Safety	85
Food/Meals	77
Housing	63
Information Services	35
Transportation	25

Top Services Requested – Knox County	
Mental Health/Addictions	104
Individual, Family & Community Support	96
Health Care	44
Legal, Consumer & Public Safety Services	36
Housing	29
Income Support Assistance	18
Utility Assistance	16
Information Services	11
Food /Meals	10

	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18
Total Calls: <i>Includes Follow-ups</i>	2486	2296	2373	3037	2869	2586	2067	2156	2159	2437	2349	2028	2285
Knox	318	353	329	298	285	317	313	328	315	362	328	333	351
Licking	1254	1002	1149	1208	923	1041	840	863	864	991	935	829	896
Other Counties	914	941	895	1531	1661	1228	932	965	980	1084	1086	866	1038

**2-1-1/Crisis Hotline Online
 Resource Directory Report**



Top Searches by City

Newark	Unique Visitors	1196
Mount Vernon	Total Site Visits	2708
Pataskala	Total Searches	1994
Heath		
Hanover		

Top Searches by Service

- Assistive Technology Equipment Loan
- Food Pantries
- Rent Payment Assistance
- Undesignated Temporary Financial Assistance

Top Searches by Agency

- Food Pantry Network of Licking County
- Ohio State Highway Patrol
- Crossroads Baptist Church - Newark
- Salvation Army of Licking County

Top Unmet Needs

- Medical Care Expense Assistance
- Food Banks/Food Distribution Warehouses
- Gas Money
- Christmas Programs/Services

2018



Knox County:

- Gay Street UMC – 5:30pm Fri. Dec. 7
- Weekly Community Meal Christmas Dinner
- Gay Street UMC – - 5:30pm Christmas Day, Dec. 25
- Special Christmas Dinner
- both at 18 North Gay Street, Mount Vernon

- Station Break - 10:30am-12:30pm Fri. Dec. 7
- County-Wide Christmas Party for Seniors - Reservations are required and will be taken Monday, Nov. 26 through Tuesday, Dec 4. Transportation to the party will be provided for a small fee.
- at 160 Howard Street - Mount Vernon

Licking County:

- First Church – Newark - 5pm-6:30pm, Wed. Dec. 12,
- Weekly Community Meal Christmas Dinner
- at 88 North Fifth Street - Newark

Top Agency/Service Referrals	Licking	Top Agency/Service Referrals	Knox
Saint Vincent de Paul Center – General Dispatch		BHP – Crisis Intervention	29
Look Up Center – Emergency Dental Clinic		A&D Freedom Center – Overdose Response	24
Licking Cty Coalition of Care – Financial Assistance		Kno-Ho-Co CAC – Utility Payment Assistance	23
City of Newark Division of Police – Municipal Police		Knox Community Hospital – Emergency Services	13
Food Pantry Network – Food Pantries		Saint Vincent de Paul Church – SVdP Society	11
BHP – Crisis Intervention		Mount Vernon PD – Municipal Police	10
Licking Memorial Hospital – ER		New Directions – Domestic Violence Shelter	9
Salvation Army – Emergency Homeless Shelter		Knox County Sheriff’s Office – Sheriff	9



2018

All meals are open to the community at no cost and no reservations are needed

Knox County:

Gay Street UMC - 5:30pm Thanksgiving Day, Nov. 22
@ 18 North Gay Street, Mount Vernon

Licking County:

Crossroads Baptist Church - 12pm Saturday, Nov. 17
@ American Legion Post 85, 85 South Sixth Street, Newark

First Church Newark - 5pm-6:30pm Wednesday, Nov. 14
@ 88 North Fifth Street, Newark

Salvation Army-11:30am-1:30pm, Thanksgiving Day, Nov. 22
@ 250 East Main Street, Newark

Trinity Episcopal Church - 2pm Sunday, Nov. 25
@ 76 East Main Street, Newark

Veteran's:

Columbus VA - 11:30am-1pm Friday, Nov. 16, 2018.
Free Thanksgiving Dinner for *veterans only*. Shuttle service from clinic is available for those in need of transportation and will leave the Chalmers Wylie VA Clinic at 11am.
@ Post 144, American Legion Hall, South High St., Cols.

**2-1-1 Resource Database
October 2018 Updates**



New Agencies	2	Formal Agency Updates	68
New Sites	19	Formal Site Updates	82
New Services	127	Formal Service Updates	157

We've added several new Holiday Programs and also updated most of the ones that were already listed. We are still making calls and appreciate your assistance as we gather information on 2018 programs! There is still time to update and/or list Holiday Programs your agency may be offering. Please don't hesitate to contact me at lromano@pathwaysco.org as soon as possible, especially if you have a deadline for access to the service(s). Your help is always appreciated in keeping programs up-to-date so that we are giving the correct information to callers, *Thank you again!!*

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	158	524	899	1581
Crisis	42	183	63	288
Disaster Recovery	0	0	0	0
Recovery/Warm Line	62	121	0	183
After Hours Answering Services	89	68	76	233
Suicide	4	16	12	32
Suicide Follow-Ups	2	2	3	7

2-1-1 Crisis Hotline & Information Center



Administrative Offices:
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