

November 2017

Top Services Requested – Licking County

Individual, Family & Community Support	256
Health Care	207
Mental Health/Addictions	164
Income Support Assistance	126
Legal, Consumer & Public Safety Services	119
Food/Meals	93
Housing	82
Information Services	37
Utility Assistance	23

Top Services Requested – Knox County

Mental Health/Addictions	105
Individual, Family & Community Support	83
Legal, Consumer & Public Safety Services	55
Housing	53
Health Care	40
Income Support Assistance	26
Food/Meals	11
Information Services	9
Utility Assistance	9

	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17
Total Calls: <i>Includes Follow-ups</i>	2731	2479	3088	3185	3006	2539	2514	2572	2722	2699	2653	2486	2296
Knox	372	408	318	354	401	345	315	323	433	359	336	318	353
Licking	1201	1100	1189	1024	1133	1154	1214	1187	1202	1208	1282	1254	1002
Other Counties	1158	971	1581	1807	1472	1040	985	1062	1087	1132	1035	914	941

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

Mount Vernon
 Newark
 Pataskala
 Hebron
 Heath



Unique Visitors 831
 Total Site Visits 2190
 Total Searches 1594

Top Searches by Service

Assistive Technology Equipment Loan
 Mammograms
 Medical Care Expense Assistance
 Food Pantries
 Holiday Donations

Top Searches by Agency

Salvation Army of Licking County
 Food Pantry Network of Licking County
 Licking County Court of Common Pleas
 LEADS Community Action
 Ohio State Highway Patrol

Top Unmet Needs

Holiday Programs (*special assistance, services or special events*)
 Christmas Baskets
 Christmas Programs (*seasonal assistance, services or events*)
 Holiday Gifts/Toys

Christmas Meals on a walk-in basis

Licking:

Crossroads Baptist Church at American Legion Post 85
 85 South Sixth St – Newark
12pm Saturday, December 16

First Church – Newark - 88 North Fifth Street
5pm-6:30pm Wednesday, December 13

Saint Francis de Sales – Curry Family Christmas Dinner
 40 Granville Street - Newark
12pm Monday, December 25

Skip Salome Family Dinner & Home Delivered Meals
 Call ahead for Home Delivery - Cathey at 614-989-2417
 Elks Lodge at 73 North 3rd Street - Newark
11am-2pm Monday, December 25

Community Meals on a walk-in basis

Knox:

First Congregational Church - 200 N. Main St., Mt. Vernon
Tue. Dec 26: 5:30pm-6:30pm

First Nazarene Church – 807 Coshocton Ave., Mt. Vernon
Weds. Dec 20 & 27: 5:30pm-6:30pm

Fredericktown UMC Peace Meal – 123 Columbus Rd.
Wed. Dec. 20: 5pm

St Paul's Episcopal Church - 100 E High St., Mt. Vernon
Sun. Dec. 24: 5pm-6pm



Top Agency Referrals	Licking	Top Agency Referrals	Knox
Saint Vincent de Paul Center – Newark	103	Behavioral Healthcare Partners	73
Licking County Coalition of Care	92	City of Mount Vernon Police Department	33
Licking Memorial Health Systems	83	Winter Sanctuary Homeless Shelter	30
Behavioral Healthcare Partners	75	Knox Community Hospital	27
Look Up Center	73	Interchurch Social Services	24
City of Newark Division of Police	72	Knox County Department of Job/Family Services	21
Food Pantry Network of Licking County	62	New Directions – Domestic Abuse Shelter	21
Salvation Army of Licking County	61	Kno-Ho-Co-Ashland Community Action	20



HOMEOWNERSHIP

Habitat for Humanity’s homeownership program brings the dream of homeownership to qualifying partner families. Applicants must demonstrate a need for housing, the ability to pay a mortgage, and the willingness to partner with Habitat. Habitat invites families who desire to become homeowners to partner with them in a 12-18 month process that includes construction on their own home and other Habitat homes, financial and home maintenance classes, and serving in their communities.

Download the [Homeowner Services](#) Brochure

HOME REPAIR

As part of Habitat for Humanity MidOhio’s commitment to sustained neighborhood revitalization, they offer a home repair program to current homeowners in Franklin, Licking, and Madison counties. This program enables families to continue living in and maintaining a safe, decent, and affordable home. Homes must be owner-occupied, and owners must be current on property taxes and mortgage payments.

Download the [2017 Home Repair](#) Brochure

VETERANS BUILD

As part of a national initiative, “Veterans Build” encourages veterans and members of the military and their families to access affordable housing through Habitat for Humanity MidOhio. Habitat MidOhio Veterans will also qualify for additional mortgage discounts based on years of active service. The initiative also aims to create awareness of the opportunity to productively engage in the community alongside fellow veterans and to promote the value of volunteering in service to others.

For more information, visit www.habitatmidohio.org.

2-1-1 Resource Database November 2017 Updates

2-1-1 Online
Resource
Directory

New Agencies	1	Formal Agency Updates	56
New Sites	6	Formal Site Updates	109
New Services	45	Formal Service Updates	140

Does your agency offer Tax Preparation Assistance? Are your services listed in our database?

As tax season approaches, we know that there will be callers asking where they can go for help with their tax preparation. If your program is already listed in our database, please take a moment to verify the dates, times and eligibility requirements. You can do this by going to the **Online Resource Directory** to update your information so we are providing callers with the most accurate, up-to-date resources at all times. Thank you!

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	176	609	838	1623
Crisis	25	125	36	186
Disaster Recovery	0	0	0	0
Recovery/Warm Line	56	165	0	221
After Hours Answering Services	96	103	67	199
Suicide	2	9	3	14
Suicide Follow-Ups	1	7	0	8

2-1-1 Crisis Hotline & Information Center

A PROGRAM OF
PATHWAYS
OF CENTRAL OHIO



Administrative Offices:
1627 Bryn Mawr Drive
Newark, Ohio 43055

Phone: 740-345-6166 • Fax: 740-349-9894
www.211pathways.org
mail@pathwaysco.org

