

October 2017

Top Services Requested – Licking County

Individual, Family & Community Support	310
Health Care	287
Mental Health/Addictions	242
Legal, Consumer & Public Safety Services	202
Income Support Assistance	163
Housing	88
Food/Meals	75
Clothing/Personal/Household Needs	36
Information Services	34

Top Services Requested – Knox County

Mental Health/Addictions	102
Individual, Family & Community Support	79
Legal, Consumer & Public Safety Services	63
Health Care	42
Housing	37
Food/Meals	14
Income Support Assistance	13
Other Government/Economic Services	12
Information Services	7

	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17
Total Calls: <i>Includes Follow-ups</i>	2879	2731	2479	3088	3185	3006	2539	2514	2572	2722	2699	2653	2486
Knox	405	372	408	318	354	401	345	315	323	433	359	336	318
Licking	1242	1201	1100	1189	1024	1133	1154	1214	1187	1202	1208	1282	1254
Other Counties	1232	1158	971	1581	1807	1472	1040	985	1062	1087	1132	1035	914

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

Mount Vernon
 Newark
 Pataskala
 Buckeye Lake
 Heath



Unique Visitors 865
 Total Site Visits 2162
 Total Searches 1460

Top Searches by Service

Assistive Technology Equipment Loan
 Mammograms
 Medical Care Expense Assistance
 Utility Service Payment Assistance
 Food Pantries

Top Searches by Agency

Food Pantry Network of Licking County
 Salvation Army of Licking County
 Last Call Outreach Ministries
 First Church - Newark
 Ohio State Highway Patrol

Top Unmet Needs

Medical Care Expense Assistance
 Health/Disability Related Support Groups
 Food Banks/Food Distribution Warehouses
 Abuse Counseling

Thanksgiving



Meals:

Crossroads Baptist Church
 at American Legion Post 85
 85 So. Sixth St – Newark
12pm Saturday, November 18

Salvation Army of Licking County
 250 East Main Street - Newark
11:30am-1:30pm Thanksgiving Day

United Church of Granville & Trinity Episcopal Church
 76 East Main Street - Newark
2pm Sunday, November 26

Veterans Thanksgiving Dinner
 sponsored by Chalmers P Wylie Ambulatory Care Center
 American Legion Hall 3253 South High Street – Columbus
 11:30am-1pm Friday, November 17
 Call 888-615-9448 to sign up. Shuttle service from Wylie clinic is available for those in need of transportation and will leave the clinic at 11am

Baskets:

Thanksgiving Food Basket Project
 Spring Hills Baptist Church - Granville
 Call 740-587-4423 and follow the prompts to sign up for a food basket

Top Agency Referrals

City of Newark Division of Police	Licking	135
Saint Vincent de Paul Center – Newark		135
Licking Memorial Health Systems		128
Licking County Coalition of Care		112
Look Up Center		112
Behavioral Healthcare Partners		99
Licking County Department of Job/Family Services		75
Licking County Office of Homeland Security/EMA		67

Top Agency Referrals

Behavioral Healthcare Partners	Knox	68
City of Mount Vernon Police Department		35
Interchurch Social Services		28
Salvation Army of Mount Vernon		24
Knox County Department of Job/Family Services		21
New Directions – Domestic Abuse Shelter		20
Kno-Ho-Co-Ashland Community Action		16
Knox Community Hospital		16

TEXTING IS NOW AVAILABLE 24/7/365!

TEXT 2-1-1

GET CONNECTED. GET ANSWERS.

FOOD | HOUSING | UTILITIES | EMERGENCY SHELTER
 CLOTHING | LEGAL AID | LITERACY | TRANSPORTATION
 SUBSTANCE ABUSE | CHILD CARE | SENIOR ISSUES
 DISABILITY INFORMATION | MENTAL HEALTH | HEALTH CARE
 VOLUNTEER OPPORTUNITIES

TEXT

Text your zipcode to 898211

Introducing confidential two-way texting! Now we are better connected than ever. TEXT us your questions. Call Specialists will answer your texts 24 hours a day, seven days a week.

Easy, convenient and always at your fingertips.

**2-1-1 Resource Database
October 2017 Updates**



New Agencies	3	Formal Agency Updates	52
New Sites	9	Formal Site Updates	92
New Services	41	Formal Service Updates	181

A Special **“Thank You”** to all agencies that have responded to our calls regarding Holiday Programs, and to those using the Web Survey Online system to update!! This not only speeds up the updating process, it allows agencies the ability to explain their services and how to access them, using their own words, and it’s done directly into the 2-1-1 database.

Web Survey Online Requests are sent out annually to agencies that have given Pathways a current email address. The Subject line will read: 2017 Agency Update for 2-1-1 Database and it will come from Iromano@pathwaysco.org.

If you are interested in learning more about the online updating process, please contact Lyn, Mon-Fri 8am-4:30pm, using the information at the bottom of this page.

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	165	640	774	1579
Crisis	39	199	52	290
Disaster Recovery	0	1	0	1
Recovery/Warm Line	54	285	0	339
After Hours Answering Services	60	129	88	277
Suicide	2	13	10	25
Suicide Follow-Ups	0	29	3	32

2-1-1 Crisis Hotline & Information Center



Administrative Offices:
1627 Bryn Mawr Drive
Newark, Ohio 43055

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mail@pathwaysco.org



Black Friday. Cyber Monday.

#GIVINGTUESDAY™

November 28, 2017

