

Top Services Requested – Licking County	
Individual, Family & Community Support	297
Health Care	259
Legal, Consumer & Public Safety Services	218
Mental Health/Addictions	204
Income Support Assistance	147
Food/Meals	91
Housing	83
Utility Assistance	40
Information Services	35

Top Services Requested – Knox County	
Mental Health/Addictions	108
Legal, Consumer & Public Safety Services	53
Individual, Family & Community Support	52
Housing	32
Health Care	26
Income Support Assistance	21
Food/Meals	11
Other Government/Economic Services	9
Information Services	5

	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17
Total Calls: <i>Includes Follow-ups</i>	2580	2598	2777	3071	2664	2879	2731	2479	3088	3185	3006	2539	2514
Knox	357	364	381	378	347	405	372	408	318	354	401	345	315
Licking	1282	1157	1309	1406	1200	1242	1201	1100	1189	1024	1133	1154	1214
Other Counties	941	1077	1087	1287	1117	1232	1158	971	1581	1807	1472	1040	985

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

- Mount Vernon
- Newark
- Granville
- Buckeye Lake
- Hebron



Unique Visitors 851
 Total Site Visits 1902
 Total Searches 1200

Top Searches by Service

- Mammograms
- Assistive Technology Equipment Loan
- Food Pantries
- Medical Care Expense Assistance
- General Clothing Provision
- Food Pantries

Top Searches by Agency

- Food Pantry Network of Licking County
- LEADS Community Action Agency
- Salvation Army of Licking County
- Salvation Army of Mount Vernon

Top Unmet Needs

- Vocational Rehabilitation
- Adult Residential Care Homes
- Home Based Parenting Education
- Transportation

The **Home Energy Assistance Summer Crisis Program** provides a one-time benefit to eligible Ohioans with cooling assistance during the summer months.



The Summer Crisis Program applies to electric utilities only and is available from July 1 through August 31. Eligible Ohioans with a household income at or below 175 percent of the federal poverty guidelines, and that have a member of the household who is at least 60 years old, or can provide physician documentation that cooling assistance is needed for a household member's health, may qualify for this service.

Contacts:

- Knox County –
 Kno-Ho-Co-Ashland Community Action Commission
 740-397-0378
- Licking County –
 LEADS Community Action Agency
 740-349-8606

Top Agency Referrals	Licking	Top Agency Referrals	Knox
City of Newark Division of Police	166	Behavioral Healthcare Partners	74
Saint Vincent de Paul Center – Newark	133	New Directions – Domestic Abuse Shelter	33
Licking County Coalition of Care	120	City of Mount Vernon Police Department	25
Licking Memorial Health Systems	113	Interchurch Social Services	22
Behavioral Healthcare Partners	101	Salvation Army of Mount Vernon	18
Look Up Center	99	Knox County Department of Job/Family Services	15
Food Pantry Network of Licking County	63	Kno-Ho-Co-Ashland Community Action	12
Licking County Office of Homeland Security/EMA	58	Main Place	10

2017 Summer Food Programs

All locations run Monday-Friday,
June 5-Aug. 11 *unless otherwise noted.



Knox:

- Riverside Park 11:30am-1pm
 - Hiawatha Park 11:30am-1pm
- Lunches will be served in the picnic pavilions.
(Both locations will be closed July 3rd and 4th).
- Salvation Army Breakfast 8am-9am; Lunch 12pm-1pm

Licking:

Buckeye Lake:

- Ryan Braden Park, 121 West Third Street
11:30am-12:30pm

Newark:

- Freedom School, 1350 Granville Road
11:30am-12:30pm (runs June 19- July 28)*
 - Licking County Main Library, 101 West Main Street
12pm-1pm
 - YES Clubhouse, 100 East Church Street
12pm-12:30pm
 - Salvation Army, 250 East Main Street
11:30am-1pm
 - Carson Elementary, 549 East Main Street
11:30am-12:30pm
 - Shiloh Baptist Church, 383 Washington Street
12pm-1pm
 - Florence Coble Park, Ohio Street
11:30am-12:30pm
 - Newark Townhomes, 11 Daugherty Circle
12pm-1pm
- Utica:
- Miller Park, 3 Crestview Drive
12pm-1pm

2-1-1 Resource Database May 2017 Updates

2-1-1 Online
Resource
Directory

New Agencies	<u>1</u>	Formal Agency Updates	<u>85</u>
New Sites	<u>9</u>	Formal Site Updates	<u>157</u>
New Services	<u>16</u>	Formal Service Updates	<u>233</u>

Did you know that you can login to the 2-1-1 database at any time to review your service information? Just click the dark blue 2-1-1 Online Resource Directory button above, then scroll down and click **Service Provider Tools**.

If you don't know your login/password (sent with Web Survey Request email), click the **Request Password** button to request a user name and password. You will receive a reply within 48 hours.

Don't forget to check your email for the *2017 Agency Update Request* from mail@pathwaysco.org (check your Junk Mail folder, also). Requests are sent out annually to agencies that have given us a current email address.

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	149	631	835	1615
Crisis	29	204	46	279
Disaster Recovery	0	0	1	1
Recovery/Warm Line	38	257	0	295
After Hours Answering Services	99	122	103	324
Suicide	0	16	13	29
Suicide Follow-Ups	7	42	10	59

2-1-1 Crisis Hotline & Information Center

A PROGRAM OF
PATHWAYS
OF CENTRAL OHIO



Administrative Offices:

1627 Bryn Mawr Drive

Newark, Ohio 43055

Phone: 740-345-6166 • Fax: 740-349-9894

www.211pathways.org

mail@pathwaysco.org

