

Top Services Requested – Licking County	
Individual, Family & Community Support	339
Health Care	266
Legal, Consumer & Public Safety Services	227
Mental Health/Addictions	166
Income Support Assistance	144
Housing	88
Food/Meals	79
Information Services	39
Clothing/Personal/Household Needs	34

Top Services Requested – Knox County	
Mental Health/Addictions	114
Individual, Family & Community Support	84
Legal, Consumer & Public Safety Services	58
Housing	49
Health Care	41
Income Support Assistance	20
Food/Meals	11
Other Government/Economic Services	11
Utility Assistance	9

	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17
Total Calls: <i>Includes Follow-ups</i>	2543	2580	2598	2777	3071	2664	2879	2731	2479	3088	3185	3006	2539
Knox	411	357	364	381	378	347	405	372	408	318	354	401	345
Licking	1278	1282	1157	1309	1406	1200	1242	1201	1100	1189	1024	1133	1154
Other Counties	854	941	1077	1087	1287	1117	1232	1158	971	1581	1807	1472	1040

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

- Newark
- Mount Vernon
- Heath
- Pataskala
- Granville



Unique Visitors 842
Total Site Visits 1956
Total Searches 1197

Top Searches by Service

- Mammograms
- Assistive Technology Equipment Loan
- Medical Care Expense Assistance
- Donation Drop Off Points
- Community Meals
- Food Pantries

Top Searches by Agency

- Food Pantry Network of Licking County
- LEADS Community Action Agency
- Licking/Knox Goodwill Industries
- Mount Vernon City School District

Top Unmet Needs

- Disability Related Center Based Employment
- Rental Deposit Assistance
- Formula/Baby Food
- General Clothing Provision

When your agency is referring clients to 2-1-1, please make sure that you're telling them to call 2-1-1 and not the main office number for Pathways of Central Ohio. Callers get frustrated when they're told to call Pathways and then we in turn, have to tell them to call 2-1-1. Just remember that Pathways is the business office for 2-1-1, but we're not the actual call center. Thank you!!

Knox County Family and Children First Council has moved their offices into the American Red Cross of East & South Central Ohio building, effective immediately.
 300 North Mulberry Street
 New Main Phone: 740-397-6300



Knox County United Way has also moved, effective immediately.
 305 East High Street
 Main Phone: 740-397-5721

Top Agency Referrals	Licking	Top Agency Referrals	Knox
City of Newark Division of Police	182	Behavioral Healthcare Partners	90
Licking Memorial Health Systems	125	City of Mount Vernon Police Department	32
Saint Vincent de Paul Center – Newark	125	Kno-Ho-Co-Ashland Community Action	26
Licking County Coalition of Care	95	New Directions – Domestic Abuse Shelter	25
Look Up Center	81	Knox Community Hospital	24
Behavioral Healthcare Partners	71	Interchurch Social Services	23
Licking County Department of Job/Family Services	63	Salvation Army of Mount Vernon	23
Salvation Army of Licking County	58	Knox County Department of Job/Family Services	13

2016 Farmer's Markets



Knox:

Knox County Health Department Market

Parking lot on the south side of the building
4pm-6pm First & Third Tuesdays, July-September

OSU Extension Office Market

Public Square in Mount Vernon
9am-12pm Saturdays, May-October

Licking:

Buckeye Lake Market

10933 Hebron Road, in front of Goodwill store
4pm-6pm Every Thursday, late May-October

Canal District Market

24 East Canal Street, Newark
4pm-7pm Tuesdays and Fridays, beginning May 5 & 9
Will accept SNAP, WIC and Senior coupons

Granville Markets

Downtown on brick section of North Main Street between Broadway and College Street
8:30am-12pm Every Saturday, May 6-October 28
*Market will be held in St. Edward's Church parking lot 785 Newark Granville Rd., on May 13, July 1, July 22 and September 2

Ross' Granville Market parking lot
3-6pm Every Tuesday, June 13-September 26

Johnstown Market

On the Square
9am-12pm Every Saturday, June 10-September 16

Pataskala Market

Veteran's Green at Route 310 And Front Street
4pm-7pm Every Friday, June 2-September 4

Contact your local market for SNAP availability if not shown.

2-1-1 Resource Database April 2017 Updates

2-1-1 Online
Resource
Directory

New Agencies	2	Formal Agency Updates	51
New Sites	15	Formal Site Updates	97
New Services	55	Formal Service Updates	186

Does your organization offer special programs during the summer months? Are those services listed, with current information, in the 2-1-1 database??

We have *Summer Day Camps*, *Summer Food Service Programs* and *Summer Activities* for several agencies, but most of them still reflect last year's information. Now is the perfect time to log in to the Online Resource Directory and update your services before summer actually arrives! Click the blue button above to access the directory.



Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	164	603	887	1654
Crisis	32	191	52	275
Disaster Recovery	0	0	0	0
Recovery/Warm Line	52	283	0	335
After Hours Answering Services	97	77	101	275
Suicide	3	29	11	43
Suicide Follow-Ups	2	33	6	41

2-1-1 Crisis Hotline & Information Center

A PROGRAM OF
PATHWAYS
OF CENTRAL OHIO



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Newark, Ohio 43055

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www.211pathways.org
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