

January 2017

Top Services Requested – Licking County	
Individual, Family & Community Support	288
Health Care Housing	270
Mental Health/Addictions	208
Income Support Assistance	165
Legal, Consumer & Public Safety Services	154
Housing	111
Food/Meals	97
Information Services	39
Utility Assistance	38

Top Services Requested – Knox County	
Mental Health/Addictions	84
Housing	61
Health Care	53
Individual, Family & Community Support	44
Legal, Consumer & Public Safety Services	32
Income Support Assistance	30
Food/Meals	18
Utility Assistance	9
Information Services	8

	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17
Total Calls: <i>Includes Follow-ups</i>	2732	2628	2502	2543	2580	2598	2777	3071	2664	2879	2731	2479	3088
Knox	429	427	433	411	357	364	381	378	347	405	372	408	318
Licking	1362	1360	1270	1278	1282	1157	1309	1406	1200	1242	1201	1100	1189
Other Counties	941	841	799	854	941	1077	1087	1287	1117	1232	1158	971	1581

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

- Newark
- Mount Vernon
- Heath
- Buckeye Lake
- Johnstown



Unique Visitors 826
Total Site Visits 2036
Total Searches 1840

Top Searches by Service

- Food Pantries
- Mammograms
- Medical Care Expense Assistance
- General Clothing Provision
- Homeless Shelter
- Children's Protective Services

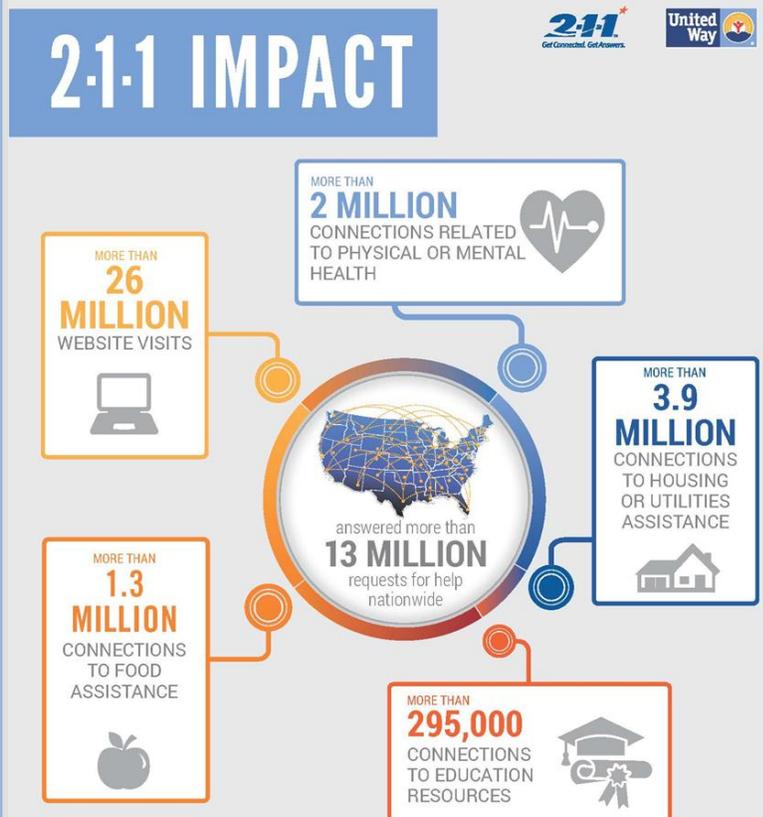
Top Searches by Agency

- Food Pantry Network of Licking County
- Licking/Knox Goodwill Industries
- Salvation Army of Licking County
- Interchurch Social Services

Top Unmet Needs

- Household Goods Vouchers
- Food Banks/Food Distribution Warehouses
- Career Development
- Alternative/Contingent Employment Situations

February 11th is National 2-1-1 Day!!! Some National statistics:



Top Agency Referrals	Licking	Top Agency Referrals	Knox
City of Newark Division of Police	106	Behavioral Healthcare Partners	62
Saint Vincent de Paul Center – Newark	105	Winter Sanctuary Homeless Shelter	39
Licking Memorial Health Systems	102	Interchurch Social Services	30
Licking County Coalition of Care	101	Knox County Department of Job/Family Services	26
Food Pantry Network of Licking County	75	Salvation Army of Mount Vernon	22
Behavioral Healthcare Partners	72	Knox Community Hospital	16
Look Up Ministries	66	New Directions – Domestic Abuse Shelter	16
Salvation Army of Licking County	65	Kno-Ho-Co-Ashland Community Action	13

Free Tax Preparation Assistance locations (confirmed)

Some agencies have specific guidelines for appointments, please call ahead for more information.



Knox:

Centerburg Senior Services
119 South Preston Street, Centerburg
Call 740-625-5056 for appointment.

Sanctuary Community Action
302 South Market Street, Danville
Call 740-599-7224 for appointment.

United Way of Knox County
110 East High Street, Mount Vernon
Call 740-397-5721 for appointment.

City of Mount Vernon Tax Department
3 North Gay Street
Call 740-393-9524 for appointment.

Licking:

AARP Tax Aide Program Site
Buckeye Lake Public Library
4455 Walnut Road (Route 79) King's Plaza, Buckeye Lake
Call 740-928-0472 for appointment.

Licking County Coalition for Housing
23 South Park Place, Suite 200, Newark
Call 740-345-1970 for appointment.

Vineyard Community Church
15187 Palmer Road SW, Etna
Call 740-927-7729 for appointment.

City of Newark Tax Department
40 West Main Street, First Floor
Call 740-670-7580 for appointment.

2-1-1 Resource Database January 2017 Updates

2-1-1 Online
Resource
Directory

New Agencies	<u>1</u>	Formal Agency Updates	<u>21</u>
New Sites	<u>1</u>	Formal Site Updates	<u>30</u>
New Services	<u>4</u>	Formal Service Updates	<u>48</u>

Some Resource Database facts:

Total Agencies:	1100
Total Sites (Locations):	2155
Total Services:	4951

Breakdown by County:

	Knox	Licking	Other Counties
Agencies:	110	221	769
Sites (Locations):	233	546	1376
Services:	1296	1812	1843



Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	156	635	1426	2217
Crisis	37	198	26	261
Disaster Recovery	0	0	2	2
Recovery/Warm Line	21	250	1	272
After Hours Answering Services	104	106	128	338
Suicide	4	14	2	20
Suicide Follow-Ups	5	11	5	21

2-1-1 Crisis Hotline & Information Center

A PROGRAM OF
PATHWAYS
OF CENTRAL OHIO



Administrative Offices:
1627 Bryn Mawr Drive
Newark, Ohio 43055

Phone: 740-345-6166 • Fax: 740-349-9894

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