

*July 2016*

Top Services Requested – Licking County	
Information Services	163
Mental Health/Addictions	132
Income Support Assistance	76
Health Care	72
Individual, Family & Community Support	70
Legal, Consumer & Public Safety Services	59
Food/Meals	45
Housing	43
Other Government/Economic Services	27

Top Services Requested – Knox County	
Mental Health/Addictions	70
Information Services	61
Individual, Family & Community Support	45
Health Care	31
Legal, Consumer & Public Safety Services	28
Income Support Assistance	21
Housing	15
Other Government/Economic Services	13
Utility Assistance	9

	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16
<b>Total Calls:</b> Includes Follow-ups	3122	3146	2814	2778	2639	2446	2732	2628	2502	2543	2580	2598	2777
<b>Knox</b>	470	490	406	414	431	416	429	427	433	411	357	364	381
<b>Licking</b>	1511	1504	1364	1303	1308	1195	1362	1360	1270	1278	1282	1157	1309
<b>Other Counties</b>	1141	1152	1044	1061	900	835	941	841	799	854	941	1077	1087

**2-1-1/Crisis Hotline Online Resource Directory Report**

**Top Searches by City**

- Newark
- Mount Vernon
- Pataskala
- Heath
- Utica



**Unique Visitors** 1192  
**Total Site Visits** 2216  
**Total Searches** 2220

**Top Searches by Service**

- Free School Supplies
- Food Pantries
- General Clothing Provision
- Utility Service Payment Assistance
- Homeless Shelter
- Community Meals

**Top Searches by Agency**

- Newark Church of the Nazarene
- Look Up Ministries
- Food Pantry Network of Licking County
- Newark City School District
- New Hope Lutheran Church
- Licking County Veterans Service Office

**Top Unmet Needs**

- Household Goods Vouchers
- Rent Deposit Assistance



**Look Up  
 Dental Clinic**

Licking County residents in need of extractions or other urgent dental procedures can get the help they need at the Look Up Center Dental Clinic, a facility for low-income adults that is completely staffed by volunteers. Will also serve a limited number of individuals from Knox County.

If you have urgent dental needs (pain, swelling, infection), Look Up Dental may be able to help. Please call Pathways at 740-345-4357 or simply dial 211 for screening and scheduling.



Top Agency Referrals	Licking	Top Agency Referrals	Knox
Saint Vincent de Paul Center – Newark	66	Behavioral Healthcare Partners	40
Licking County Coalition of Care	49	Interchurch Social Services	17
Licking County Board of Developmental Disabilities	41	Salvation Army of Mount Vernon	17
Licking County Department of Job/Family Services	40	City of Mount Vernon Police Department	15
Look Up Ministries	40	Knox Community Hospital	14
Salvation Army of Licking County	33	Kno-Ho-Co-Ashland Community Action	13
Behavioral Healthcare Partners	32	Knox County Department of Job/Family Services	12
City of Newark Division of Police	28	New Directions Domestic Violence Shelter	10

**Knox County** (confirmed) **Community Meals**

- Mount Vernon:
- First Presbyterian Church, 102 North Gay Street, Monday 5:30-6:30pm
  - First Congregational Church & St. Vincent's, 200 North Main Street, Tuesday 5:30-6:30pm
  - First Nazarene Church, 807 Coshocton Road, Wednesday 5:30-6:30pm
  - Salvation Army, 206 East Ohio Avenue, Thursday 5:30-6:30pm
  - Gay Street UMC, 18 North Gay Street, Friday 5:30-6:30pm
  - Seventh Day Adventist, 425 South Edgewood Drive, Saturday 5:30-6:30pm
  - St. Paul's Episcopal Church, 100 East High Street, Sunday 5-6pm
- Fredericktown:
- First Presbyterian Church, 17 South Main Street, 4th Monday 5:30-6:30pm
  - Senior Center, 2 East Sandusky Street, Monday 5:30-6:30pm on the 1st, 2nd, 3rd and 5th Monday
  - Fredericktown UMC Peace Meal, 123 Columbus Road, Wednesday 5-6pm

**Licking County** (confirmed)

- Heath:
- Christ Lutheran Church, 732 Hebron Road, 5pm-6:30pm Fourth Sunday
  - First Baptist Church of Heath, 525 South 30<sup>th</sup> Street, 5pm-6:30pm Third Tuesday
- Hebron:
- Hebron New Life Methodist Church, 925 West Main Street, 4:30pm-6pm Last Thursday
- Newark:
- Community Church of Newark, 161 Myrtle Avenue, Breakfast 7:30am-10:30am Third Saturday
  - First Baptist Church of Newark, 1000 Granville Road, 8:30am-10am Last Saturday of each month.
  - First UMC of Newark, 88 North Fifth Street, 5pm-6:30pm 2<sup>nd</sup> Wednesday
  - Last Call Outreach Ministries, 310 Everett Avenue, 4pm-5:30pm Fourth Saturday
  - Look Up Ministries, 50 O'Bannon Avenue 5:30pm-6:30pm, Monday evenings, by reservation
  - Neal Avenue United Methodist Church, 12 Neal Avenue 5pm-6pm, Last Tuesday
  - Second Baptist Church of Newark, 19 West National Drive Breakfast, 8am-10am Fourth Saturday
  - Second Presbyterian Church, 42 East Church Street 4pm-6:30pm Third Monday
  - Trinity Episcopal Church (& United Church of Granville), 76 East Main Street 2pm-3pm Fourth Sunday

- Jacksontown:
- Waters Edge Community Center, 4852 Walnut Road Supper - 6pm-7:30pm Wednesdays Lunch - 12:30pm-1:30pm Sundays

**2-1-1 Resource Database July 2016 Updates**



New Agencies	14	Formal Agency Updates	17
New Sites	25	Formal Site Updates	95
New Services	49	Formal Service Updates	153

From late June through early August, 211 took 92 calls requesting assistance with school supplies! There were 20 agencies listed in the 2-1-1 database, offering free school supplies, (some offered backpacks, haircuts, food and clothing, too) at more than 25 various locations across Knox and Licking counties. Without your help in providing current details on your programs, we couldn't have referred as many families for help. Thank you to everyone for keeping us updated so we are able to provide the most accurate information to callers.

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	180	764	1040	<b>1984</b>
Crisis	57	274	46	<b>377</b>
Disaster Recovery	0	0	0	<b>0</b>
Recovery/Warm Line	49	100	0	<b>149</b>
After Hours Answering Services	95	171	1	<b>267</b>
Suicide	8	23	7	<b>38</b>
Suicide Follow-Ups	4	70	4	<b>113</b>

2-1-1 Crisis Hotline & Information Center



Administrative Offices:  
 1627 Bryn Mawr Drive  
 Newark, Ohio 43055  
 Phone: 740-345-6166 • Fax: 740-349-9894  
 www.211pathways.org  
 mail@pathwaysco.org

