

The Crisis Hotline & Information Center of Pathways

Top Services Requested – Licking County				
Information Services	607			
Mental Health/Addictions	416			
Health Care	209			
Individual, Family & Community Support	196			
Income Support Assistance	171			
Legal, Consumer & Public Safety Services	110			
Housing	101			
Food/Meals	92			
Other Government/Economic Services	58			

#### 2-1-1 Crisis Hotline & Information Center Monthly Report

# June 2016

Top Services Requested – Knox County	
Information Services	185
Mental Health/Addictions	181
Individual, Family & Community Support	85
Legal, Consumer & Public Safety Services	55
Health Care	43
Housing	34
Income Support Assistance	23
Other Government/Economic Services	19
Food/Meals	16

	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16
Total Calls: Includes Follow-ups	2980	3122	3146	2814	2778	2639	2446	2732	2628	2502	2543	2580	2598
Knox	411	470	490	406	414	431	416	429	427	433	411	357	364
Licking	1397	1511	1504	1364	1303	1308	1195	1362	1360	1270	1278	1282	1157
Other Counties	1172	1141	1152	1044	1061	900	835	941	841	799	854	941	1077

### 2-1-1/Crisis Hotline Online Resource Directory Report

#### **Top Searches by City**

- 162 Newark
- 74 Mount Vernon
  - 6 Heath
- 6 Utica
- 4 Buckeye Lake

# Resource Directory

Unique Visitors 770
Total Site Visits 1353
Total Searches 1374

#### **Top Searches by Service**

- 105 Food Pantries
- 78 Summer Food Service Programs
- 43 Safety Town Programs
- 38 General Clothing Provision
- 31 Utility Service Payment Assistance
- 27 Volunteer Opportunities

#### **Top Searches by Agency**

- 50 Food Pantry Network of Licking County
- 43 Mount Vernon City School District
- 33 Interchurch Social Services of Knox County
- 30 Salvation Army of Licking County
- 28 American Red Cross National
- 28 LEADS Incorporated

#### **Top Unmet Needs**

Household Goods Vouchers
Rent Deposit Assistance



Free Produce Markets

**Knox County** 

Centerburg Senior Center 501 South Main Street, Mt. Vernon Tuesday, July 12 - 10:00am-2:00pm

Station Break Senior Center 160 Howard Street, Mt. Vernon Tuesday, August 9 - 10:00am-2:00pm

Centerburg Church of Christ 3830 South Columbus Road, Centerburg Tuesday, September 13 - 10:00am-2:00pm

Station Break Senior Center 160 Howard Street, Mt. Vernon Tuesday, October 11 - 10:00am-2:00pm

Centerburg - Fuller Center (behind First Knox Bank) Tuesday, November 8 - 10:00am-2:00pm

Eligibility is based on 200% or below FPG.

Licking	Top Agency Referrals	Knox
148	Behavioral Healthcare Partners	93
105	City of Mount Vernon Police Department	32
102	Interchurch Social Services	28
93	Salvation Army of Mount Vernon	28
87	Kno-Ho-Co-Ashland Community Action	25
80	Knox County Department of Job/Family Services	23
74	Knox Community Hospital	17
67	New Directions Domestic Violence Shelter	18
	105 102 93 87 80 74	148 Behavioral Healthcare Partners 105 City of Mount Vernon Police Department 102 Interchurch Social Services 93 Salvation Army of Mount Vernon 87 Kno-Ho-Co-Ashland Community Action 80 Knox County Department of Job/Family Services 74 Knox Community Hospital

## Free Produce Markets

### **Licking County**



Food Pantry Network Facility 1025 Brice Street, Newark - Open Year Round Every Tuesday, 9:00am-11:00am Every Thursday 2:00pm-5:00pm

Washington Square Plaza 340 Eastern Avenue, Newark - Open Year Round Every Tuesday 1:00pm-2:00pm

Kirkersville United Methodist Church 108 East Main Street, Kirkersville Seasonal: Open March thru November Wednesdays 9:30am-11:00am

Faithcare Food Bank 140 Platt Street, Johnstown - Open Year Round Every Thursday 10:00am-12:00pm

Alexandria United Methodist Church 72 Church Street, Alexandria. Seasonal: Open March thru November Thursdays 10:30am-12:00pm

Alexandria Fire House 25 E. Main Street, Alexandria Seasonal: Open November thru March Thursdays 10:30am-12:00pm

Christ Lutheran Church 732 Hebron Road, Heath Seasonal: Open April thru November Fridays 9:30am-11:00am

Eligibility is based on 200% or below FPG.







# 2-1-1 Resource Database June 2016 Updates



New Agencies	67	Formal Agency Updates	65
New Sites	107	Formal Site Updates	134
New Services	332	Formal Service Updates	364

#### **Free School Supply Programs**

2-I-I has already started receiving calls from families looking for school supplies, backpacks, haircuts, shoes, etc. for the upcoming school year. We are contacting agencies that have offered this service in the past, to update information, but if you will be offering these items to Knox and/or Licking County students, and haven't heard from us, please contact me ASAP so we are sure to be giving out current instructions.

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	185	664	1051	1900
Crisis	36	231	21	288
Disaster Recovery	0	11	1	12
Recovery/Warm Line	53	119	0	172
After Hours Answering Services	90	132	4	226
Suicide	2	6	4	12
Suicide Follow-Ups	0	52	0	52

2-1-1 Crisis Hotline & Information Center



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