

August 2015

Top Services Requested – Licking County	
Information Services	743
Mental Health/Addictions	383
Individual, Family & Community Support	335
Health Care	315
Income Support Assistance	181
Legal, Consumer & Public Safety Services	173
Housing	123
Food/Meals	99
Other Government/Economic Services	54

Top Services Requested – Knox County	
Information Services	227
Mental Health/Addictions	217
Individual, Family & Community Support	100
Legal, Consumer & Public Safety Services	67
Health Care	64
Other Government/Economic Services	50
Income Support/Assistance	33
Housing	24
Utility Assistance	23

	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15
Total Calls: Includes Follow-ups	2480	2360	3499	3106	3100	3194	2813	3061	3087	2855	2980	3122	3146
Knox	388	387	427	332	330	403	421	430	358	395	411	470	490
Licking	1818	1697	1594	1569	1623	1522	1441	1583	1654	1496	1397	1511	1504
Other Counties	274	276	1478	1205	1147	1269	951	1048	1075	964	1172	1141	1152

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

- 99 Mount Vernon
- 89 Newark
- 24 Fredericktown
- 19 Centerburg



Unique Visitors 713
Total Site Visits 1348
Total Searches 1390

Top Searches by Service

- 312 Free School Supplies
- 83 Food Pantries
- 54 Adult Probation
- 54 Urgent Care Centers
- 38 General Clothing Provision

Top Searches by Agency

- 77 Newark Church of the Nazarene
- 67 Look Up Ministries
- 62 Licking County Veterans Service Office
- 58 Food Pantry Network of Licking County
- 45 Hebron New Life Methodist Church

Top Unmet Needs

- Ramp Construction Services
- Household Goods Vouchers
- Adult Probation

Thanksgiving will be here before we know it...

and many individuals in our communities will be looking for help in providing dinner for their families or for a place to go for a good meal.



If your organization will be providing turkeys, Thanksgiving Baskets, offering financial assistance, or having a dinner that is open to the community, please let 211 know as soon as possible. Last year, we referred over 200 callers to programs offered in Knox, Licking, Morgan, Muskingum and Perry Counties.

You can call or email the information directly to Lyn at 740-345-6166 x 200 or lromano@pathwaysco.org.

We will need to know the following:

- Program Name
- Service Description
- Intake
- Location, Date, Time & Deadline (if applicable)
- Eligibility Requirements
- Contact Person
- Phone Number that can be given to callers

Top Agency Referrals	Licking	Top Agency Referrals	Knox
Look Up Ministries	178	Behavioral Healthcare Partners	87
Saint Vincent de Paul Center – Newark	154	City of Mount Vernon Police Department	35
Behavioral Healthcare Partners	127	Interchurch Social Services	35
Licking County Coalition of Care	112	Kno-Ho-Co-Ashland Community Action	30
Licking County Dept. of Job and Family Services	104	Salvation Army of Mount Vernon	29
City of Newark Division of Police	96	New Directions – Domestic Abuse Shelter	28
Licking Memorial Health Systems	96	Knox Community Hospital	27
Salvation Army of Licking County	83	Knox County Dept. of Job/Family Services	27

Suicide Prevention Services for Youth

Mental Health America of Licking County's Suicide Prevention Program provides depression and suicide prevention education to middle and high school students in Licking County. The SOS program which is recommended by the Suicide Prevention Resource Center (SPRC) as an Evidence-Based Practice teaches students to recognize signs of depression in themselves and classmates; discusses the link between depression and suicide; and provides resources for help.



MHA provides training to agencies, civic groups, educators, parents, or anyone else who is interested in being made aware of the signs of depression and suicide for any age group.

If you are interested in training, please contact Mental Health America of Licking County at 740-522-1341 or by email at suicideprevention@mhalc.org

Pathways of Central Ohio's 2-1-1/Crisis Hotline provides crisis intervention for suicidal youth and adults in Licking and Knox Counties. The 2-1-1/Crisis Hotline also offers a Suicide Follow-Up Program to suicidal youth and adults within the community. Callers from the National Suicide Prevention Lifeline and the 2-1-1/Crisis Hotline who were suicidal at the time of, or shortly before the call are offered enrollment in the program. Crisis intervention specialists, mental health care providers, and hospital staff in Licking and Knox Counties are able to refer suicidal clients to the Suicide Follow Up Program as well.



Both programs are available 24/7/365 and are at no cost to the recipient. Call 2-1-1, 345-HELP, or 800-544-1601 for assistance.

National Suicide Prevention Lifeline - 800-273-8255



2-1-1 Resource Database August 2015 Updates



New Agencies	3	Formal Agency Updates	37
New Sites	11	Formal Site Updates	124
New Services	17	Formal Service Updates	119

Please remember the information we provide to callers is only as current as the updates you have provided. If you have had a program/service change recently, make sure that have let us know so we aren't giving callers the incorrect information. To make changes to your agency's programs at any time, you can call, email, fax or simply log in to the 2-1-1 website at www.referweb.net/chic and click Service Provider Tools to begin the update process.

Your agency/program information can be updated at any time through the website, not just during the annual update request! Thank you for providing current information so we can provide the same to our callers!

NOTE: Don't forget to check your email periodically for the Web Survey Update. Requests are sent out annually to agencies that have given Pathways a current email address.

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	225	819	1141	2185
Crisis	123	234	4	361
Disaster Recovery	0	0	0	0
Recovery/Warm Line	1	281	0	282
After Hours Answering Services	114	134	4	252
Suicide	10	10	3	23
Suicide Follow-Ups	24	26	3	53

2-1-1 Crisis Hotline & Information Center



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