

July 2015

Top Services Requested – Licking County

Information Services	814
Mental Health/Addictions	558
Income Support/Assistance	308
Health Care	282
Individual, Family & Community Support	255
Legal, Consumer & Public Safety Services	154
Food/Meals	131
Housing	118
Other Government/Economic Services	69

Top Services Requested – Knox County

Information Services	258
Mental Health/Addictions	196
Individual, Family & Community Support	94
Legal, Consumer & Public Safety Services	64
Income Support/Assistance	63
Health Care	58
Housing	50
Other Government/Economic Services	36
Food/Meals	19

	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15
Total Calls: Includes Follow-ups	2392	2480	2360	3499	3106	3100	3194	2813	3061	3087	2855	2980	3122
Knox	384	388	387	427	332	330	403	421	430	358	395	411	470
Licking	1783	1818	1697	1594	1569	1623	1522	1441	1583	1654	1496	1397	1511
Other Counties	225	274	276	1478	1205	1147	1269	951	1048	1075	964	1172	1141

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

- 158 Newark
- 69 Mount Vernon
- 29 Zanesville
- 19 Frazeytsburg



Unique Visitors 739
Total Site Visits 1206
Total Searches 1389

Top Searches by Service

- 228 Free School Supplies
- 83 Food Pantries
- 59 General Clothing Provision
- 55 Urgent Care Centers
- 33 Summer Food Service Programs

Top Searches by Agency

- 116 Food Pantry Network of Licking County
- 85 Salvation Army of Licking County
- 56 Licking County Veterans Service Office
- 55 Newark Church of the Nazarene
- 49 Christ Evangelical Lutheran Church

Top Unmet Needs

- Rental Deposit Assistance
- Food Cooperatives
- Personal/Grooming Supplies

BHP is a private nonprofit agency serving the behavioral healthcare needs of more than 6,000 people annually across Central Ohio.

Behavioral Healthcare Partners of Central Ohio, Inc. offers a range of services for youth, adults and families that are designed to treat mental health issues and addiction-related conditions. The organization prides itself on offering affordable and easily accessible services such as crisis intervention, case management, outpatient therapy, school-based programming, among others.

Most insurance is accepted, including Medicaid.



For more information, visit www.bhcpartners.org or call 740-522-8477.

Top Agency Referrals	Licking	Top Agency Referrals	Knox
Saint Vincent de Paul Center – Newark	179	Behavioral Healthcare Partners	81
Licking County Coalition of Care	150	Interchurch Social Services	57
Look Up Ministries	150	Salvation Army of Mount Vernon	46
Behavioral Healthcare Partners	137	City of Mount Vernon Police Department	35
Salvation Army of Licking County	116	New Directions – Domestic Abuse Shelter	35
Licking County Dept. of Job and Family Services	105	Kno-Ho-Co-Ashland Community Action	32
Food Pantry Network of Licking County	92	Knox County Dept. of Job/Family Services	31
City of Newark Division of Police	75	Knox Community Hospital	26

Youth Mental Health First Aid

Youth Mental Health First Aid is designed to teach parents, family members, caregivers, teachers, school staff, peers, neighbors, health and human services workers, and other caring citizens how to help an adolescent (age 12-18) who is experiencing a mental health or addictions challenge or is in crisis. **Youth Mental Health First Aid** is primarily designed for adults who regularly interact with young people. The course introduces common mental health challenges for youth, reviews typical adolescent development, and teaches a 5-step action plan for how to help young people in both crisis and non-crisis situations. Topics covered include anxiety, depression, substance use, disorders in which psychosis may occur, disruptive behavior disorders (including AD/HD), and eating disorders. For more information about **Youth Mental Health First Aid** training call Kim Foster, Mental Health & Recovery for Licking and Knox Counties at 740-522-1234.



Youth Mobile Crisis Team

The **Youth Mobile Crisis Team** assists Licking and Knox County youth ages 8-24 and their families who are either not already engaged with or are underutilizing mental health, alcohol and drug and/or developmental disability services. It is for youth experiencing a mental health or addictions challenge or crisis. The **Youth Mobile Crisis Team** meets youth and their families in locations comfortable to them instead of expecting them to go to an office. The team is available 24/7 by dialing 2-1-1 or 1-800-544-1601 and asking for the **Youth Mobile Crisis Team**.

2-1-1 Resource Database July 2015 Updates



New Agencies	7	Formal Agency Updates	88
New Sites	21	Formal Site Updates	187
New Services	37	Formal Service Updates	139

Please remember to notify 2-1-1 if you have any program changes for the new fiscal year. You can call, email, fax or simply log in to the 2-1-1 website at <http://www.referweb.net/chic/> and click Service Provider Tools to begin the update process.

Your agency/program information can be updated at any time through the website, not just during the annual update request! Thank you for providing current information so we can provide the same to our callers!

NOTE: Don't forget to check your email periodically for the Web Survey Update. Requests are sent out annually to agencies that have given Pathways a current email address.

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	251	897	1119	2267
Crisis	121	298	19	438
Disaster Recovery	0	0	0	0
Recovery/Warm Line	0	161	0	161
After Hours Answering Services	47	53	1	101
Suicide	7	14	9	28
Suicide Follow-Ups	12	43	5	57

2-1-1 Crisis Hotline & Information Center



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