

*September 2015*

Top Services Requested – Licking County

Information Services	682
Mental Health/Addictions	630
Individual, Family & Community Support	330
Health Care	281
Legal, Consumer & Public Safety Services	208
Income Support Assistance	198
Housing	102
Food/Meals	101
Utility Assistance	48

Top Services Requested – Knox County

Information Services	205
Mental Health/Addictions	191
Individual, Family & Community Support	97
Legal, Consumer & Public Safety Services	47
Health Care	43
Income Support/Assistance	39
Other Government/Economic Services	37
Utility Assistance	22
Food/Meals	14

	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15
<b>Total Calls:</b> Includes Follow-ups	2360	3499	3106	3100	3194	2813	3061	3087	2855	2980	3122	3146	2814
<b>Knox</b>	387	427	332	330	403	421	430	358	395	411	470	490	406
<b>Licking</b>	1697	1594	1569	1623	1522	1441	1583	1654	1496	1397	1511	1504	1364
<b>Other Counties</b>	276	1478	1205	1147	1269	951	1048	1075	964	1172	1141	1152	1044

**2-1-1/Crisis Hotline Online Resource Directory  
 Report**

Top Searches by City

- 85 Newark
- 58 Mount Vernon
- 29 Johnstown
- 27 Zanesville



Unique Visitors 582  
 Total Site Visits 1077  
 Total Searches 1175

Top Searches by Service

- 93 Food Pantries
- 54 Urgent Care Centers
- 49 General Clothing Provision
- 40 Pregnancy Counseling
- 26 Community Meals

Top Searches by Agency

- 37 Food Pantry Network of Licking County
- 22 Main Place
- 21 Licking/Knox Goodwill Industries
- 16 LEADS
- 16 Licking Memorial Health Systems
- 12 Center for Disability Services

Top Unmet Needs

- Household Goods Vouchers
- HUD Management Companies

*If your agency has provided Thanksgiving or Christmas programs in the past, student interns from 2-1-1 may be calling your agency over the next few weeks for updates on these services for the current season. They will review the information on file from last year and will ask you for current details on the following:*



- Program Name
- Service Description
- Intake
- Location, Time, Start and End Dates
- Application Deadline (if required)
- Eligibility Requirements
- Contact Person and Phone Number
- Phone Number that can be given to callers

*If you are offering a new service, please relay that information also and it will be added to the 211 database for callers during the holiday season.*



*For those of you that have already provided updates for 2015, thank you!!*

Top Agency Referrals	Licking	Top Agency Referrals	Knox
Saint Vincent de Paul Center – Newark	163	Behavioral Healthcare Partners	59
Licking County Coalition of Care	134	Interchurch Social Services	36
Look Up Ministries	121	Kno-Ho-Co-Ashland Community Action	34
City of Newark Division of Police	111	Salvation Army of Mount Vernon	32
Behavioral Healthcare Partners	105	City of Mount Vernon Police Department	26
Licking Memorial Health Systems	91	New Directions – Domestic Abuse Shelter	25
Licking County Dept. of Job and Family Services	90	Knox County Dept. of Job/Family Services	18
Salvation Army of Licking County	68	Knox Community Hospital	14



## Mental Health & Recovery for Licking and Knox Counties

Mental Health & Recovery (MHR) for Licking and Knox Counties assures the availability of a safety net of mental health and substance abuse treatment and prevention services for our neighbors.

**MHR seeks to keep our community strong while being a trusted resource and good steward of local tax dollars**

Time and time again our community has voted to support mental health and recovery services that help children, families and adults of all ages.

Critical prevention and treatment programs such as:

- ▶ Suicide prevention 2-1-1 (24 hour) hotline
- ▶ Crisis response
- ▶ Drug and alcohol prevention programs
- ▶ Counseling services
- ▶ Anti-bullying and other violence prevention
- ▶ Safe shelter in domestic violence situations
- ▶ Additional impactful programs within our community

Currently, MHR has one 1.0 mill property tax levy which is set to expire. **the proposed levy is a Renewal of the existing levy – Not An Increase or a New Tax.** Ninety-three cents of every dollar is used to provide direct services.

**On November 3rd, vote YES to continue to support these services.**

Paid for by Neighbors for Mental Health and Recovery  
1435 West Main Street, Ste. B, Newark, OH 43055, C. Daniel Dolanides, Treasurer  
4980 Geneva Road, Mount Vernon, OH 43050, David E. Humphrey, Treasurer



### Providers of Care

MHR provides the community safety net and manages a full continuum of mental health and alcohol/drug prevention and treatment services designed to address the needs of persons in Licking and Knox Counties.

- Behavioral Healthcare Partners of Central Ohio (BHP)
- The Main Place Recovery Center of Knox County
- Licking County Alcoholism Prevention Program (LAPP)
- The Main Place of Licking County
- Mental Health of Licking County
- Pathways of Central Ohio
- Freedom Center
- New Directions
- The Woodlands



### 2-1-1 Resource Database September 2015 Updates



New Agencies	3	Formal Agency Updates	41
New Sites	5	Formal Site Updates	67
New Services	18	Formal Service Updates	103

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	209	721	1029	<b>1959</b>
Crisis	122	274	15	<b>411</b>
Disaster Recovery	0	0	0	<b>0</b>
Recovery/Warm Line	1	275	0	<b>276</b>
After Hours Answering Services	74	94	0	<b>168</b>
Suicide	24	48	12	<b>75</b>
Suicide Follow-Ups	17	26	9	<b>45</b>

2-1-1 Crisis Hotline & Information Center



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