

*October 2015*

Top Services Requested – Licking County

Information Services	684
Mental Health/Addictions	553
Individual, Family & Community Support	269
Health Care	242
Income Support Assistance	195
Legal, Consumer & Public Safety Services	163
Housing	92
Food/Meals	86
Other Government/Economic Services	56

Top Services Requested – Knox County

Information Services	245
Mental Health/Addictions	179
Individual, Family & Community Support	95
Legal, Consumer & Public Safety Services	65
Income Support/Assistance	55
Housing	52
Health Care	40
Other Government/Economic Services	18
Utility Assistance	18

	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15
<b>Total Calls:</b> Includes Follow-ups	3499	3106	3100	3194	2813	3061	3087	2855	2980	3122	3146	2814	2778
<b>Knox</b>	427	332	330	403	421	430	358	395	411	470	490	406	414
<b>Licking</b>	1594	1569	1623	1522	1441	1583	1654	1496	1397	1511	1504	1364	1303
<b>Other Counties</b>	1478	1205	1147	1269	951	1048	1075	964	1172	1141	1152	1044	1061

**2-1-1/Crisis Hotline Online Resource Directory Report**

**Top Searches by City**

- 154 Newark
- 68 Mount Vernon
- 37 Zanesville
- 31 Heath



**Unique Visitors** 634  
**Total Site Visits** 1145  
**Total Searches** 1317

**Top Searches by Service**

- 99 Food Pantries
- 43 General Clothing Provision
- 37 Homeless Shelters
- 37 Urgent Care Centers
- 35 Utility Service Payment Assistance
- 29 Volunteer Opportunities

**Top Searches by Agency**

- 44 Food Pantry Network of Licking County
- 28 Salvation Army of Licking County
- 27 Interchurch Social Services
- 25 Salvation Army of Zanesville
- 23 LEADS
- 22 Licking County Dept of Job & Family Services

**Top Unmet Needs**

- Household Goods Vouchers
- Rental Deposit Assistance
- Homeless Financial Assistance Programs

**Community Thanksgiving Meals & Baskets**



First Church – Newark  
 88 North Fifth Street  
 5pm-6:30pm Wed, Nov 11

United Church of Granville &  
 Trinity Episcopal Church  
 76 East Main Street - Newark  
 2pm Sunday, Nov 22

Salvation Army of Licking County  
 250 East Main Street - Newark  
 11:30am-1:30pm Thanksgiving Day

Veterans Thanksgiving Dinner sponsored by  
 Chalmers P Wylie Ambulatory Care Center  
 American Legion Hall on So. High Street – Columbus  
 11:30am-1pm Friday, Nov 21  
 Shuttle service from clinic is available for those in need  
 of transportation and will leave the clinic at 11am

Thanksgiving Food Basket Project  
 Spring Hills Baptist Church - Granville  
 Call 740-587-4423, and follow the prompts to sign up  
 for food baskets

### Top Agency Referrals

Saint Vincent de Paul Center – Newark	153
Licking County Coalition of Care	122
Look Up Ministries	121
Behavioral Healthcare Partners	119
Licking County Dept. of Job and Family Services	96
City of Newark Division of Police	90
Salvation Army of Licking County	82
Licking Memorial Health Systems	80

### Licking

### Top Agency Referrals

Behavioral Healthcare Partners	85
Interchurch Social Services	48
Kno-Ho-Co-Ashland Community Action	44
Salvation Army of Mount Vernon	38
City of Mount Vernon Police Department	34
Knox County Dept. of Job/Family Services	21
New Directions – Domestic Abuse Shelter	18
Knox Metropolitan Housing Authority	15

### Knox



## Health Insurance Marketplace Is Now Open!

### Get 2016 Health Insurance Coverage Now

The 2016 enrollment period for health insurance has begun. Visit [healthcare.gov](http://healthcare.gov) to apply for a 2016 health plan, renew your current plan, or pick a new plan through the Health Insurance Marketplace.

The health care law makes health insurance coverage more affordable for individuals, families, and small business owners. It also includes prevention, early intervention, and treatment of mental and/or substance use disorders as an "essential health benefit" that must be covered by health plans that are offered through the [Health Insurance Marketplace](#).

SAMHSA has tools and resources to help you learn about mental health and substance use treatment options:

- [Health Financing Page](#)
- [YouTube: ACA Playlists](#)
- [Behavioral Health Treatment Locator](#)

Thanks to the Affordable Care Act (ACA), recovery is in reach for more Americans. Visit [HealthCare.gov](http://HealthCare.gov) to learn how to sign up for coverage through the Health Insurance Marketplace.

Pathways would like to thank our supporters in Licking and Knox Counties that voted for the Mental Health and Recovery Levy renewal on November 3, 2015. The levy passed with 63.87% of the vote in Licking County and 67.56% of the vote in Knox County. These are remarkable percentages!



This is a tremendous vote of confidence in the services the behavioral health system provides and recognition that these services are needed. It could also mean the stigma around mental illness and chemical dependency is lessening and what a wonderful thing that would be. For more information about the behavioral health system in Licking and Knox Counties, visit [www.mhrlk.org](http://www.mhrlk.org).

### 2-1-1 Resource Database October 2015 Updates



New Agencies	3	Formal Agency Updates	17
New Sites	12	Formal Site Updates	59
New Services	54	Formal Service Updates	45

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	231	744	1046	<b>2021</b>
Crisis	100	265	15	<b>380</b>
Disaster Recovery	0	1	0	<b>1</b>
Recovery/Warm Line	2	170	0	<b>172</b>
After Hours Answering Services	20	77	0	<b>97</b>
Suicide	3	23	0	<b>24</b>
Suicide Follow-Ups	8	17	7	<b>32</b>

2-1-1 Crisis Hotline & Information Center



Administrative Offices:  
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Newark, Ohio 43055

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