

Top Services Requested – Licking County

Information Services	684
Mental Health/Addictions	553
Individual, Family & Community Support	269
Health Care	242
Income Support Assistance	195
Legal, Consumer & Public Safety Services	163
Housing	92
Food/Meals	86
Other Government/Economic Services	56

2-1-1 Crisis Hotline & Information Center Monthly Report



Top Services Requested – Knox County

Information Services	245
Mental Health/Addictions	179
Individual, Family & Community Support	95
Legal, Consumer & Public Safety Services	65
Income Support/Assistance	55
Housing	52
Health Care	40
Other Government/Economic Services	18
Utility Assistance	18

	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15
Total Calls: Includes Follow-ups	3499	3106	3100	3194	2813	3061	3087	2855	2980	3122	3146	2814	2778
Knox	427	332	330	403	421	430	358	395	411	470	490	406	414
Licking	1594	1569	1623	1522	1441	1583	1654	1496	1397	1511	1504	1364	1303
Other Counties	1478	1205	1147	1269	951	1048	1075	964	1172	1141	1152	1044	1061

2-1-1/Crisis Hotline Online Resource Directory	Community Thanksgiving Meals & Baskets
2-1-1/Crisis Hotline Online Resource Directory Report Top Searches by City 154 Newark 68 Mount Vernon 37 Zanesville 31 Heath Top Searches by Service 99 Food Pantries 43 General Clothing Provision 37 Homeless Shelters 37 Urgent Care Centers 35 Utility Service Payment Assistance 29 Volunteer Opportunities Top Searches by Agency	First Church – Newark 88 North Fifth Street 5pm-6:30pm Wed, Nov 11 United Church of Granville & Trinity Episcopal Church 76 East Main Street - Newark
 44 Food Pantry Network of Licking County 28 Salvation Army of Licking County 27 Interchurch Social Services 25 Salvation Army of Zanesville 23 LEADS 22 Licking County Dept of Job & Family Services Top Unmet Needs Household Goods Vouchers Rental Deposit Assistance Homeless Financial Assistance Programs 	Chalmers P Wylie Ambulatory Care Center American Legion Hall on So. High Street – Columbus 11:30am-1pm Friday, Nov 21 Shuttle service from clinic is available for those in need of transportation and will leave the clinic at 11am Thanksgiving Food Basket Project Spring Hills Baptist Church - Granville Call 740-587-4423, and follow the prompts to sign up for food baskets

Top Agency Referrals	Licking	
Saint Vincent de Paul Center – Newark	153	
Licking County Coalition of Care	122	
Look Up Ministries	121	
Behavioral Healthcare Partners	119	
Licking County Dept. of Job and Family Services	96	
City of Newark Division of Police	90	
Salvation Army of Licking County	82	
Licking Memorial Health Systems	80	



Health Insurance Marketplace Is Now Open!

Get 2016 Health Insurance Coverage Now

The 2016 enrollment period for health insurance has begun. Visit <u>healthcare.gov</u> to apply for a 2016 health plan, renew your current plan, or pick a new plan through the Health Insurance Marketplace.

The health care law makes health insurance coverage more affordable for individuals, families, and small business owners. It also includes prevention, early intervention, and treatment of mental and/or substance use disorders as an "essential health benefit" that must be covered by health plans that are offered through the Health Insurance Marketplace.

SAMHSA has tools and resources to help you learn about mental health and substance use treatment options:

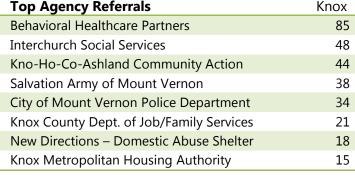
- Health Financing Page
- YouTube: ACA Playlists
- Behavioral Health Treatment Locator

Thanks to the Affordable Care Act (ACA), recovery is in reach for more Americans. Visit HealthCare.gov to learn how to sign up for coverage through the Health Insurance Marketplace.









Pathways would like to thank our supporters in Licking and Knox Counties that voted for the Mental Health and Recovery Levy renewal on November 3, 2015. The levy passed with 63.87% of the vote in Licking County and 67.56% of the vote in Knox County. These are remarkable percentages! Mental Health



This is a tremendous vote of confidence in the services the behavioral health system provides and

recognition that these services are needed. It could also mean the stigma around mental illness and chemical dependency is lessening and what a wonderful thing that would be. For more information about the behavioral health system in Licking and Knox Counties, visit www.mhrlk.org.

2-1-1 Resource Database **October 2015 Updates**



New Agencies	3	Formal Agency Updates	17
New Sites	12	Formal Site Updates	59
New Services	54	Formal Service Updates	45

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	231	744	1046	2021
Crisis	100	265	15	380
Disaster Recovery	0	1	0	1
Recovery/Warm Line	2	170	0	172
After Hours Answering Services	20	77	0	97
Suicide	3	23	0	24
Suicide Follow-Ups	8	17	7	32

2-1-1 Crisis Hotline & Information Center



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For questions regarding the 2-1-1 database, please contact Lyn Romano, 2-1-1 Database Administrator at: Iromano@pathwaysco.org or call 740-345-6166 x200