

May 2015

| Top Services Requested – Licking County | |
|--|-----|
| Mental Health/Addictions | 776 |
| Information Services | 548 |
| Individual, Family & Community Support | 395 |
| Health Care | 275 |
| Legal, Consumer & Public Safety Services | 213 |
| Income Support/Assistance | 207 |
| Housing | 84 |
| Food/Meals | 71 |
| Other Government/Economic Services | 52 |

| Top Services Requested – Knox County | |
|--|-----|
| Mental Health/Addictions | 179 |
| Information Services | 164 |
| Individual, Family & Community Support | 75 |
| Legal, Consumer & Public Safety Services | 72 |
| Health Care | 50 |
| Other Government/Economic Services | 41 |
| Income Support/Assistance | 34 |
| Housing | 32 |
| Food/Meals | 10 |

| | May 14 | Jun 14 | Jul 14 | Aug 14 | Sep 14 | Oct 14 | Nov 14 | Dec 14 | Jan 15 | Feb 15 | Mar 15 | Apr 15 | May 15 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total Calls: Includes Follow-ups | 2275 | 2321 | 2392 | 2480 | 2360 | 3499 | 3106 | 3100 | 3194 | 2813 | 3061 | 3087 | 2855 |
| Knox | 390 | 416 | 384 | 388 | 387 | 427 | 332 | 330 | 403 | 421 | 430 | 358 | 395 |
| Licking | 1708 | 1704 | 1783 | 1818 | 1697 | 1594 | 1569 | 1623 | 1522 | 1441 | 1583 | 1654 | 1496 |
| Other Counties | 177 | 201 | 225 | 274 | 276 | 1478 | 1205 | 1147 | 1269 | 951 | 1048 | 1075 | 964 |

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

- 93 Mount Vernon
- 21 Newark
- 13 Zanesville
- 10 Heath



Top Searches by Service

- 78 Food Pantries
- 63 Urgent Care Centers
- 18 Summer Food Service Programs
- 16 General Clothing Provision
- 15 Bereavement Support Groups

| | |
|--------------------------|-----|
| Unique Visitors | 492 |
| Total Site Visits | 737 |
| Total Searches | 731 |

Top Searches by Agency

- 54 Food Pantry Network of Licking County
- 27 Licking Memorial Health Systems
- 12 Salvation Army of Licking County
- 10 Hospice of Knox County
- 10 Hot Meals Project of Knox County

Top Unmet Needs

- Electric Service Payment Assistance
- Amputee Rehabilitation
- Assertive Community Treatment



The Ohio Department of Education's Summer Food Service Program, for all children ages 1-18 provides free meals during the summer months at several participating program sites. Individuals ages 19 through 21 who have been

identified as having mental or physical disabilities and are following Individualized Education Programs (IEPs) through their current enrollment in educational programs also are eligible for free summer meals. Locations that are currently serving lunches:

Knox County: (Contact - Dawn Snyder at 740-392-8716)

Salvation Army Gym

206 East Ohio Ave., Mount Vernon -Breakfast 8-9am; Lunch 12-1pm

Licking County: (Contact – Kaye Hartman at 740-345-8120)

Carson Elementary, 549 East Main St., - Lunch 11:30am-12:30pm

Community Park, St. Louisville - Lunch 11:30am-12:30pm

Miller Park, Utica - Lunch 12pm-1pm

Ryan-Braden Park, Buckeye Lake - Lunch 11:30am-12:30pm + Snacks

Salvation Army, Newark - Lunch 11:30am-1pm

Shiloh Baptist, 383 Washington St., Newark - Lunch 11:30am-12:30pm

*YES Clubhouse, 39 North 1st St., Newark - Lunch 11:30am-12:30pm

YMCA, 470 West Church St., Lunch 11am-1pm + Snacks

*Begins Monday, June 15.

| Top Agency Referrals | Licking |
|---|---------|
| Behavioral Healthcare Partners | 155 |
| City of Newark Division of Police | 144 |
| Look Up Ministries | 122 |
| Saint Vincent de Paul Center - Newark | 115 |
| Licking Memorial Health Systems | 108 |
| Licking County Dept. of Job and Family Services | 87 |
| Licking County Coalition of Care | 85 |
| Salvation Army of Licking County | 85 |

| Top Agency Referrals | Knox |
|--|------|
| Behavioral Healthcare Partners | 82 |
| City of Mount Vernon Police Department | 32 |
| New Directions – Domestic Abuse Shelter | 23 |
| Kno-Ho-Co-Ashland Community Action | 22 |
| Knox Community Hospital | 22 |
| Interchurch Social Services | 18 |
| Knox County Dept. of Job/Family Services | 16 |
| Salvation Army of Mount Vernon | 16 |

RX COLLECT+ *Licking County Drug Take Back Day*

Saturday, June 20th from 10am-2pm!

Licking County residents have a safe and easy way to dispose of unused, unwanted or expired prescription and over-the-counter medicines: The Licking County RxCollect program!

Join us on **Saturday, June 20th from 10am-2pm** at the locations listed below:

Pataskala Police Department

430 South Main Street, Pataskala

Hebron Police Department

934 West Main Street, Hebron

Ross' Granville Market IGA

484 South Main Street, Granville

Hosted by: Granville Police Department

Best Buy

701 Hebron Road, Heath

Hosted by: Licking County Sheriff's Office

Kohl's

1041 Mount Vernon Road, Newark

Hosted by: Newark Police Department

Johnstown Police Department

599 South Main Street, Johnstown

Can't attend the Take-Back Day? Click [HERE](#) to view a list of permanent disposal sites.

Knox County -

Drop-off locations that are available 24/7/365:

Knox County Sheriff's Office

11540 Upper Gilchrist Road, Mount Vernon

Mount Vernon Police Department

5 North Gay Street, Mount Vernon

2-1-1 Resource Database May 2015 Updates

2-1-1 Online
Resource
Directory

| | | | |
|--------------|----|------------------------|-----|
| New Agencies | 3 | Formal Agency Updates | 40 |
| New Sites | 14 | Formal Site Updates | 142 |
| New Services | 81 | Formal Service Updates | 152 |

Did you know that you can login to the 2-1-1 database at any time to review your service information? Just click the dark blue 2-1-1 Online Resource Directory button above and scroll down and click **Service Provider Tools**.

If you don't know your login/password, click the **Request Password** button to request a user name and password. You will receive a reply within 24 hours.

Don't forget to check your email for the Web Survey Update. Requests are sent out annually to agencies that have given Pathways a current email address.

| Type of Call Received | Knox | Licking | Other Counties | Total |
|--------------------------------|------|---------|----------------|-------------|
| Information & Referral | 158 | 629 | 952 | 1739 |
| Crisis | 139 | 390 | 7 | 536 |
| Disaster Recovery | 0 | 0 | 0 | 0 |
| Recovery/Warm Line | 0 | 328 | 0 | 328 |
| After Hours Answering Services | 98 | 149 | 5 | 252 |
| Suicide | 14 | 19 | 2 | 35 |
| Suicide Follow-Ups | 28 | 72 | 1 | 101 |

2-1-1 Crisis Hotline & Information Center

A PROGRAM OF
PATHWAYS
OF CENTRAL OHIO



Administrative Offices:

1627 Bryn Mawr Drive
Newark, Ohio 43055

Phone: 740-345-6166 • Fax: 740-349-9894

www.211pathways.org

mail@pathwaysco.org

