

March 2015

Top Services Requested – Licking County	
Mental Health/Addictions	813
Information Services	573
Individual, Family & Community Support	431
Health Care	273
Income Support/Assistance	230
Legal, Consumer & Public Safety Services	198
Food/Meals	92
Housing	84
Other Government/Economic Services	66

Top Services Requested – Knox County	
Mental Health/Addictions	187
Information Services	185
Individual, Family & Community Support	80
Legal, Consumer & Public Safety Services	62
Health Care	52
Other Government/Economic Services	44
Housing	41
Income Support/Assistance	41
Utility Assistance	14

	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15
Total Calls: Includes Follow-ups	2232	2218	2275	2321	2392	2480	2360	3499	3106	3100	3194	2813	3061
Knox	338	368	390	416	384	388	387	427	332	330	403	421	430
Licking	1634	1644	1708	1704	1783	1818	1697	1594	1569	1623	1522	1441	1583
Other Counties	156	206	177	201	225	274	276	1478	1205	1147	1269	951	1048

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

- 138 Newark
- 76 Mount Vernon
- 43 Saint Louisville
- 20 Zanesville



Unique Visitors 517
Total Site Visits 860
Total Searches 1103

Top Searches by Service

- 61 Urgent Care Centers
- 37 Food Pantries
- 27 Homeless Shelter
- 25 Donation Drop Off Points
- 16 Volunteer Opportunities

Top Searches by Agency

- 61 Food Pantry Network of Licking County
- 25 Licking Memorial Health Systems
- 16 Alcohol and Drug FREEDOM Center
- 15 Salvation Army of Licking County
- 13 Interchurch Social Services of Knox County

Top Unmet Needs

- Transportation
- Alternative/Contingent Employment Situations
- Career Development



Hospice of Central Ohio

offers access to end-of-life care to individuals, regardless of their ability to pay, complexity of care, or severity of need. They want to ensure that all eligible patients have a meaningful end-of-life experience and the opportunity to write the last chapter of their life. They not only provide end-of-life care services for patients and their families, they offer numerous bereavement programs to help friends and family members cope with their feelings and learn to express themselves in a healthy, healing manner. Hospice offers a Kids' Bereavement Camp, Support Groups for friends and family members, Holiday Programs for bereaved individuals, Annual Celebration of Life event and much more. To learn more, or find ways to explore volunteer opportunities, call 740-788-1400 or visit <https://hospiceofcentralohio.org>.

Top Agency Referrals for March 2015	Licking	Top Agency Referrals for March 2015	Knox
Behavioral Healthcare Partners	168	Behavioral Healthcare Partners	69
Look Up Ministries	151	New Directions – Domestic Abuse Shelter	38
City of Newark Division of Police	126	City of Mount Vernon Police Department	36
Licking County Dept. of Job and Family Services	120	Knox Community Hospital	32
Saint Vincent de Paul Center - Newark	104	Knox County Dept. of Job/Family Services	28
Licking County Coalition of Care	79	Interchurch Social Services	27
Licking Memorial Health Systems	76	Salvation Army of Mount Vernon	12
Food Pantry Network of Licking County	60	Kno-Ho-Co-Ashland Community Action	19

Pathways of Central Ohio thanks Licking Memorial Hospital for promoting the 2-1-1/Crisis Hotline on the billboard located behind its 2000 Tamarack Road, Newark building during February and March. The billboard faced West Main Street and was seen by hundreds of drivers every day. This is a great example of how an organization can be a “2-1-1 Community Steward” by helping to promote 2-1-1 in our community. Give us a call at 740-345-6166 x229 to find out more about being a “2-1-1 Community Steward”.



2-1-1 Resource Database March 2015 Updates



New Agencies -	3
Formal Agency Updates -	44
Site Updates -	101
Service Updates -	185

Did you know that you can login to the 2-1-1 database at any time to review your service information? Just click the dark blue 2-1-1 Online Resource Directory button above and scroll down and click **Service Provider Tools**.

If you don't know your login/password, click the **Request Password** button to request a user name and password. You will receive a reply within 24 hours.

Don't forget to check your email for the Web Survey Update. Requests are sent out annually to agencies that have given Pathways a current email address.

Tips for Summer Travelers

2-1-1 Services:

Knox and Licking County residents know that when they dial 2-1-1, their 740 area code connects them locally to information and referral services, but what about when you're traveling outside of the county? Or what if you need information services in another state? The easiest way to connect with the 2-1-1 service in the area where you are traveling is by visiting www.211.org and simply entering the City, Zip Code or State.

Severe Weather apps

WBNS 10-TV Weather App – 10TVtogo Breaking News and Weather Alerts, Business/School Closing alerts. www.10tv.com

WSYX 6 App – Breaking news, Severe weather reports, and school closings. abc6onyourside.com

NBC4i – Breaking news, Weather alerts for important local weather events. Business/School Closing alerts. www.nbc4i.com

Red Cross – The American Red Cross has a variety of weather and safety apps to download from iTunes or Google Play. www.redcross.org/prepare/mobile-apps

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	179	666	1026	1871
Crisis	134	395	22	551
Disaster Recovery				
Recovery/Warm Line	5	369		374
After Hours Answering Services	112	153		265
Suicide	9	33	2	44
Suicide Follow-Ups	27	80	11	114

2-1-1 Crisis Hotline & Information Center



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