

- Total Incoming Calls 2001
- Follow Up Calls* 133
- Total Calls 2134

*Follow-up calls are made to clients who have given permission during their original call, for our staff to follow-up with the caller to see how they are doing, if referrals worked out, etc.

Top Services Requested - February 2014

Information Services	983
Mental Health/Addictions	711
Health Care	423
Individual, Family & Community Support	401
Income Support/Assistance	386
Housing/Utilities	170
Legal, Consumer & Public Safety Services	156
Government/Economic Services	99

NEWS



Visit www.playitsafeohio.org for information on March Madness and Problem Gambling.

	Feb 13	Mar 13	Apr 13	May 13	Jun 13	Jul 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14
Total Calls: Includes Follow-ups	2420	2547	2621	2450	2381	2808	2738	2652	2742	2584	2316	2613	2134
Knox	323	293	276	315	340	455	411	503	562	462	462	464	354
Licking	1932	2068	2163	1925	1879	2154	2158	1985	2010	1934	1712	1916	1610
Other Counties	165	186	182	162	141	199	169	164	170	188	142	233	170

Severe Weather Awareness Mobile Apps

Red Cross – The American Red Cross has a variety of weather and safety apps to download from iTunes or Google Play.
www.redcross.org/prepare/mobile-apps

FEMA Smartphone App – Contains disaster safety tips, an interactive emergency kit list, emergency meeting location information, and a map with open shelters and open FEMA Disaster Recovery Centers. Apps available for the iPhone, Android and Blackberry.
<http://www.fema.gov/smartphone-app>

WBNS 10-TV Weather App – 10TVtogo provides Breaking News and Weather Alerts for the Central Ohio area.
www.10tv.com

WSYX 6 App – Text message alerts sent directly to your phone, for important breaking news, severe weather reports, and school closings.
abc6onyourside.com

NBC4i – Offers alerts from breaking news to national weather alerts for important weather events happening locally. Business/School Closing alerts are also available.
www.nbc4i.com

Newark Advocate –

The Advocate's app provides News/Weather alerts as well as information on local breaking news and weather related issues.
m.newarkadvocate.com

Knox Alerts –

Knox County EMA provides an emergency mass notification system to notify residents and businesses via phone messages, text messages, and emails in case of emergency or tornado warning and other emergencies or critical situations. Also provides information regarding necessary actions, such as evacuations.
 Register: http://entry.inspironlogistics.com/knox_co_oh/wens.cfm

Insure U Online –

Offers the myHOME Scr.APP.book app that allows users to photograph items, capturing images, descriptions, bar codes and serial numbers to store electronically for safekeeping. Organizes information room-by-room, and creates a backup file for e-mail sharing and helps to make important insurance decisions easier.
www.insureuonline.org

Insurance Information Institute –

Offers multiple apps and software to help homeowners plan, prepare, respond, and restore after an emergency or disaster.
www.iii.org

Top Agency Referrals for February 2014	Licking
Licking County Dept. of Job/Family Services	201
Behavioral Healthcare Partners	154
Saint Vincent de Paul Center	107
Licking County Coalition of Care	82
Licking Memorial Health Systems	70
Licking County Coalition for Housing	67
Salvation Army of Licking County	56
LEADS Incorporated	47

Top Agency Referrals for February 2014	Knox
New Directions Domestic Violence Shelter	47
Knox County Dept. of Job/Family Services	41
Behavioral Healthcare Partners	35
City of Mount Vernon Police Department	25
Interchurch Social Services	22
Salvation Army of Mount Vernon	20
Knox Community Hospital	19
Kno-Ho-Co-Ashland Community Action	12



Executive Director Leigh Ann Miller and the staff and volunteers at Granville Senior Center provide numerous wellness classes, activities, trips and programs designed specifically toward meeting the needs of seniors in their community. Anyone interested in becoming a member of the Fellowship or seeking more information on the services they offer, is encouraged to call them at 740-587-1333.

2-1-1 Resource Database Information for February 2014



In order to keep our 211 database as current as possible, the goal is to update each agency and services once per year. The only way to accomplish that goal is through your cooperation with responding to Web Survey email, fax or mail requests.

Some agencies, due to the nature and demand of their services may be asked to update twice per year, or whenever a service change is made within the agency.

Please be sure to watch your email for a message titled: *2013 Agency Update for 2-1-1 Database*. Your login and password information will be included and once you complete the request, the email messages will stop. Keep this login information handy and you can go in and make edits any time you have a change.

For questions regarding the update process, please contact:

Lyn Romano - 2-1-1 Database Administrator
 email: lromano@pathwaysco.org
 phone: 740-345-6166 ext 200

The Station Break Senior Citizens Center of Knox County

The Station Break is a community agency that provides a wide variety of services for older adults of Knox County. Executive Director Kelly Lybarger-Dewitt and her dedicated staff work to enhance the dignity of each person by allowing self-determination and independence in choices that provide for continued involvement in the community and in normal daily living activities within their own capabilities.

Call Station Break at 740-397-2417 if you would like more information on their services.



2-1-1 Crisis Hotline & Information Center



Administrative Offices:
 1627 Bryn Mawr Drive
 Newark, Ohio 43055

Phone: 740-345-6166 • Fax: 740-349-9894

www.211pathways.org
mail@pathwaysco.org

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	175	753	156	1084
Crisis	49	379	9	437
Disaster Recovery	3	2		5
Recovery/Warm Line		282		282
After Hours Answering Services	66	127		193
Suicide	6	16	1	23
Suicide Follow-Ups	47	42	5	94

Health insurance Deadline – March 31, 2014

WASHINGTON — Americans have until March 31 to sign up for health insurance or face a penalty when they file their 2014 taxes next April.

Millions of uninsured people qualify for subsidies to pay for their insurance, but there are still — even after months of advertising, community meetings, door-to-door information sessions and even speeches by the president — many who don't know about the exchanges, don't know they're eligible for financial help, or who don't know the Affordable Care Act still stands. Others simply haven't gotten around to enrolling yet.

For more of this article, click [here](#).

After March 31, you will not be able to enroll in any health insurance plan — through the exchanges or through the insurers — unless you have a big life change, such as a new job or adding a member to your family.

"The mandate is a reason to enroll, but it's a missed opportunity for insurance, too," Hempstead said. At tax time next year, those who did not buy health insurance in 2014 will pay either 1% of their yearly household income or \$95 per person for the year — whichever amount is higher.

In 2015, the fine increases to 2% of your income or \$325 per person. The penalty continues to increase after that. People who have insurance for nine months or more do not have to pay a penalty. Remember, to have coverage beginning April 1, you must choose a plan by March 15.

Kelly Kennedy, USA TODAY, March 8, 2014

Here's a quick rundown on the most important things to know about the Health Insurance Marketplace, sometimes known as the health insurance "exchange." Follow the links for more information on each topic.



The Health Insurance Marketplace helps uninsured people find health coverage. Fill out the Marketplace application and we'll tell you if you qualify for:

- * **Private health insurance.** Plans cover [essential health benefits](#), [pre-existing conditions](#), and [preventive care](#).
- * **Lower costs based on your household size and income.** You can [preview plans](#) available in your area right now, with prices based on your income and household size. Most people who apply will qualify for lower costs.
- * **Medicaid and the Children's Health Insurance Program (CHIP).** These programs cover millions of families with limited income. If it looks like you qualify, we'll share information with your state agency and they'll contact you. Many but not all states are expanding Medicaid in 2014 to cover more people. Find out what [Medicaid expansion](#) means for you.

Most people must have health coverage in 2014 or pay a penalty. If you don't have coverage, you'll pay a penalty of either 1% of your income, or \$95 per adult (\$47.50 per child), whichever is higher. You'll pay the penalty on your 2015 income taxes.

Marketplace open enrollment ends March 31, 2014. The proposed open enrollment period for 2015 coverage is from November 15, 2014 to January 15, 2015.

If you don't enroll by March 31, 2014, you can't get private health insurance inside the Marketplace until the next open enrollment period starts. If you're uninsured you may be subject to the penalty for all of 2014. You can buy a health plan outside Open Enrollment if you qualify for a [special enrollment period](#).

LOCAL ASSISTANCE:



Licking County

Community Health Clinic - provides an ACA Navigator to assist consumers wanting to purchase private insurance through the marketplaces. Call 740-345-1113 to schedule an appointment. Hours: Mon 12-8pm; Wed 9am-5pm; or Thu 9am-5pm



Knox County
Community Hospital -

offers a Certified Application Counselor to answer questions or provide assistance with your health coverage and ensure that you remain eligible for any financial assistance for which you may qualify. Call KCH at 740-393-9000 to speak with a counselor. Hours: Mon-Fri 8am-4:30pm

