



Top Services Requested – Licking County	
Information Services	798
Mental Health/Addictions	673
Individual, Family & Community Support	360
Income Support/Assistance	307
Health Care	297
Legal, Consumer & Public Safety Services	148
Food/Meals	117
Housing	111

Top Services Requested – Knox County	
Information Services	258
Mental Health/Addictions	132
Individual, Family & Community Support	74
Legal, Consumer & Public Safety Services	74
Income Support/Assistance	71
Health Care	66
Other Government/Economic Services	38
Housing	35



	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14
Total Calls: Includes Follow-ups	2742	2584	2316	2613	2134	2232	2218	2275	2321	2392	2480	2360	3499
Knox	562	462	462	464	354	338	368	390	416	384	388	387	427
Licking	2010	1934	1712	1916	1610	1634	1644	1708	1704	1783	1818	1697	1594
Other Counties	170	188	142	233	170	156	206	177	201	225	274	276	1478

2-1-1/Crisis Hotline Online Resource

Directory Report

Top Searches by City

- 155 Newark
- 136 Mount Vernon
- 25 Johnstown
- 20 Zanesville



Unique Visitors 470
Total Site Visits 934
Total Searches 1112

Top Searches by Service

- 56 Food Pantries
- 33 General Clothing Provision
- 27 Urgent Care Centers
- 26 Utility Service Payment Assistance
- 22 Homeless Shelter

Top Searches by Agency

- 28 Salvation Army – Licking County
- 27 Licking County Court of Common Pleas
- 26 Food Pantry Network of Licking County
- 25 Salvation Army – Mount Vernon
- 20 Station Break Senior Center

Top Unmet Needs

- Household Goods
- Rental Deposit Assistance
- Food Banks/Food Distribution Warehouses



In the
Spotlight



**Mid Ohio
Psychological
Services Inc.**

Mid-Ohio Psychological Services (MOPS) offers mental health counseling and therapy services through a variety of programs including, but not limited to: Behavioral Health Counseling, Forensic Mental Health Services and Sex Offender Treatment for adults and youth and Survivor Treatment.

Based in Fairfield County, MOPS operates an office in Newark, providing services for individuals in Knox and Licking Counties. If you would like more information regarding MOPS and the services they provide, please contact Misty Coleman, MSW, LISW-S Site Supervisor, at 740-281-1777 or visit their website www.mopsohio.com.

The Licking County office is located in the PNC Building at 68 W. Church Street Suite 318.

Top Agency Referrals for October 2014	Licking
Look Up Ministries	176
Saint Vincent de Paul Center	160
Behavioral Healthcare Partners	145
Licking County Coalition of Care	132
Licking County Dept. of Job and Family Services	124
Licking Memorial Health Systems	96
Salvation Army of Licking County	91
Food Pantry Network of Licking County	81

Top Agency Referrals for October 2014	Knox
Interchurch Social Services	56
Salvation Army of Mount Vernon	55
Behavioral Healthcare Partners	52
Kno-Ho-Co-Ashland Community Action	40
Knox Community Hospital	34
City of Mount Vernon Police Department	31
Knox County Dept. of Job/Family Services	24
Look Up Ministries (Dental)	19

Thanksgiving Meals in Knox and Licking Counties



Knox: All known Thanksgiving programs have reached full capacity or deadlines have expired.

Licking:

LEADS Incorporated - Call 740-927-9861.

Providing Thanksgiving Food Baskets for families in need who reside in the Western Licking County area. Food Pantry guidelines apply. Call to apply.

Look Up Ministries - 740-345-6026.

Thanksgiving meal delivery provided to homebound residents or persons unable to prepare a meal themselves on Thanksgiving Day. Registration Deadline: Nov. 21st

Salvation Army of Licking County - 740-345-8120.

11:30am-1:30pm Thanksgiving Day Dinner provided to individuals in need and held on Thanksgiving Day. No reservation required.

Chalmers P. Wylie Veterans Center - 614-388-7874.

11:30am-1pm 11/21. Free Thanksgiving Dinner for veterans will be held at Post 144, American Legion Hall on South High Street in Columbus. Shuttle service from the clinic is available for those in need of transportation and will leave the clinic at 11am.

2-1-1 Resource Database Information for October 2014



2-1-1 Online Resource Directory

**Have your service hours changed?
Are you moving to a new location?
Is there a new phone number/contact person?**

All of these things are vital information given to our callers and need to be as current as possible. Any time you make a change that you want callers to be aware of, please make sure and let 2-1-1 know. Call or email Lyn, (see contact info below) or go to the Online Resource Directory to update your information so we are providing callers with the most accurate, up-to-date resources at all times!!

To view our Online Resources, visit 211pathways.com and click on "2-1-1 Online Resource Directory"

Any time you have questions, please feel free to contact Lyn, using the information located at the bottom of this page.



Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	262	902	1446	2610
Crisis	115	319	30	464
Disaster Recovery				
Recovery/Warm Line	6	262		268
After Hours Answering Services	44	111	2	157
Suicide	30	47	17	94
Suicide Follow-Ups	37	46	20	103

2-1-1 Crisis Hotline & Information Center

A PROGRAM OF
PATHWAYS
OF CENTRAL OHIO



Administrative Offices:
1627 Bryn Mawr Drive
Newark, Ohio 43055

Phone: 740-345-6166 • Fax: 740-349-9894

www.211pathways.org
mail@pathwaysco.org



United Way
of Licking County



United Way
of Knox County