

**2-1-1 Crisis Hotline & Information Center
 Monthly Report
 August 2014**

Top Services Requested – Licking County	
Information Services	829
Mental Health/Addictions	824
Individual, Family & Community Support	453
Income Support/Assistance	328
Health Care	301
Housing/Utilities	152
Legal, Consumer & Public Safety Services	140
Food/Meals	123

Top Services Requested – Knox County	
Information Services	237
Mental Health/Addictions	110
Income Support/Assistance	76
Legal, Consumer & Public Safety Services	69
Health Care	55
Housing/Utilities	49
Individual, Family & Community Support	49
Other Government/Economic Services	39

	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	June 14	Jun 14	Jul 14	Aug 14
Total Calls: Includes Follow-ups	2738	2652	2742	2584	2316	2613	2134	2232	2218	2275	2321	2392	2480
Knox	411	503	562	462	462	464	354	338	368	390	416	384	388
Licking	2158	1985	2010	1934	1712	1916	1610	1634	1644	1708	1704	1783	1818
Other Counties	169	164	170	188	142	233	170	156	206	177	201	225	274

2-1-1/Crisis Hotline Online Resource

Directory Report

Top Searches by City

- 130 Newark
- 93 Mount Vernon
- 26 Pataskala

Top Searches by Service

- 223 Free School Supplies
- 56 Food Pantries
- 29 General Clothing Provision
- 29 Volunteer Opportunities
- 18 Rent Payment Assistance
- 13 Utility Service Payment Assistance

Top Searches by Agency

- 93 Food Pantry Network
- 85 Salvation Army of Licking County
- 63 Community Church of Newark
- 59 Interchurch Social Services
- 51 Licking County Veterans Service Office

Top Unmet Needs

- Low Income/Subsidized Rental Housing
- Household Goods
- Rental Deposit Assistance



Unique Visitors 481
Total Site Visits 821
Total Searches 1009



Newborns in Need

Would you like to volunteer to help serve the babies in your area? Can you sew, crochet, or knit? Are you available to come to a chapter work meeting? Or make things from home to donate?

If so, check out our website at www.grnewark.newbornsinneed.org.

Sleepers in September Event

The winter months can cause hardships for babies who do not have cold weather clothing. Babies are at risk when loose blankets are placed inside the crib for warmth. They can burrow into comforters and blankets which can cause suffocation or which can deprive them of fresh air – a suspected cause of Sudden Infant Death Syndrome (SIDS). Babies should have sleepers or sleep sacks to keep them warm throughout the winter months. Our chapter is asking groups and individuals to come together as a community and collect new sleepers during the month of September.



NIN of Greater Newark works with agencies in the Central Ohio area including Heartbeats of Licking County, Licking Memorial Hospital, Leads Head Start, Wright United Methodist Church Baby Pantry, Pathways of Central Ohio - Help Me Grow, Salvation Army Shelter, Licking County Job and Family Services, PDHC (Pregnancy Decision Help Center) Lancaster Ohio, New Life Baby Pantry Hebron Ohio, Mount Carmel Outreach Help Me Grow, Joseph's Coat, Back In His Arms Again, and Knox Community Hospital.

Contact Marty Hupp at 614-774-4150 or Dawn Kibler at 614-989-2227 for information on volunteering.

Top Agency Referrals for August 2014	Licking
Saint Vincent de Paul Center	174
Behavioral Healthcare Partners	148
Look Up Ministries	148
Licking County Dept. of Job/Family Services	140
Licking County Coalition of Care	127
Food Pantry Network of Licking County	110
Licking Memorial Health Systems	93
Salvation Army of Licking County	81

Top Agency Referrals for August 2014	Knox
Knox County Dept. of Job/Family Services	51
Interchurch Social Services	45
Kno-Ho-Co-Ashland Community Action	36
Behavioral Healthcare Partners	35
City of Mount Vernon Police Department	34
Salvation Army of Mount Vernon	30
Look Up Ministries (Dental)	25
Knox Community Hospital	24

Senior Community Service Employment Program

The Senior Community Service Employment Program (SCSEP) is a community service and work-based job training program for older Americans. Authorized by the Older Americans Act, the program provides training for low-income, unemployed seniors. Participants also have access to employment assistance through the American Job Centers.

SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, child care centers, and senior centers. The program provides over 40 million community service hours to public and non-profit agencies, allowing them to enhance and provide needed services. Participants work an average of 20 hours a week, and are paid the highest of federal, state or local minimum wage. This training serves as a bridge to unsubsidized employment opportunities for participants.

Participants must be at least 55, unemployed, and have a family income of no more than 125% of the federal poverty level. Enrollment priority is given to veterans and qualified spouses, then to individuals who are over 65, have a disability, have low literacy skills or limited English proficiency, reside in a rural area, are homeless or at risk of homelessness, have low employment prospects, or have failed to find employment after using services through the American Job Center system.

For more information, call 211 or contact the location serving your county directly:

Knox County – Call Experience Works (Lima) at 877-496-6439.
Licking County – Call AARP (Newark) at 740-670-8873.

2-1-1 Resource Database Information for August 2014



Updates completed -

- 39 Agencies**
- 87 Sites/Locations**
- 57 Services**

New agencies added -

- Experience Works – Lima (serves Knox County)**
- Hobby Horse Hill Equestrian Center - Fredericktown**
- Newborns in Need – Newark**

Over the next 2-4 weeks, we will be adding Morgan, Muskingum, and Perry County resources to our database.

To view our Online Resources, visit 211pathways.com and click on “2-1-1 Online Resource Directory”

Any time you have questions, please feel free to contact Lyn, using the information located at the bottom of this page.

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	237	935	179	1351
Crisis	93	346	30	469
Disaster Recovery				
Recovery/Warm Line	3	385	65	453
After Hours Answering Services	55	152		207
Suicide	7	19	5	31
Suicide Follow-Ups	16	50	16	82

2-1-1 Crisis Hotline & Information Center



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