

March 2016

Top Services Requested – Licking County

Mental Health/Addictions	593
Information Services	537
Individual, Family & Community Support	280
Health Care	245
Legal, Consumer & Public Safety Services	175
Income Support Assistance	113
Food/Meals	73
Housing	71
Other Government/Economic Services	53

Top Services Requested – Knox County

Mental Health/Addictions	187
Information Services	170
Individual, Family & Community Support	91
Legal, Consumer & Public Safety Services	68
Housing	67
Health Care	43
Other Government/Economic Services	32
Income Support Assistance	19
Utility Assistance	10

	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16
Total Calls: Includes Follow-ups	3061	3087	2855	2980	3122	3146	2814	2778	2639	2446	2732	2628	2502
Knox	430	358	395	411	470	490	406	414	431	416	429	427	433
Licking	1583	1654	1496	1397	1511	1504	1364	1303	1308	1195	1362	1360	1270
Other Counties	1048	1075	964	1172	1141	1152	1044	1061	900	835	941	841	799

2-1-1/Crisis Hotline Online Resource Directory Report

Top Searches by City

- 86 Newark
- 83 Mount Vernon
- 32 Heath
- 7 Johnstown



Unique Visitors 703
Total Site Visits 1461
Total Searches 1467

Top Searches by Service

- 97 Food Pantries
- 35 Recovery Homes/Halfway Houses
- 34 Urgent Care Centers
- 28 Homeless Shelter
- 28 General Clothing Provision
- 27 Utility Service Payment Assistance

Top Searches by Agency

- 24 Main Place – Licking County
- 20 Food Pantry Network of Licking County
- 14 Licking Memorial Health Systems
- 11 LEADS Incorporated
- 11 Salvation Army of Mount Vernon
- 9 Knox County Health Department

Top Unmet Needs

- Medical Care Expense Assistance *Veterans
- Comprehensive Outpatient Substance Abuse Treatment
- Rental Deposit Assistance

Tips for Summer Travelers

2-1-1 Services:

Knox and Licking County residents know that when they dial 2-1-1, their 740 area code connects them locally to information and referral services, but what about when you're traveling outside of the county? Or what if you need information services in another state? The easiest way to connect with the 2-1-1 service in the area where you are traveling is by visiting www.211.org and simply entering the City, Zip Code or State.

Severe Weather/Safety apps

WBNS 10-TV Weather App – 10TVtogo Breaking News and Weather Alerts, Business/School Closing alerts.
www.10tv.com

WSYX 6 App – Breaking news, Severe weather reports, and school closings. abc6onyourside.com

NBC4i – Breaking news, Weather alerts for important local weather events. Business/School Closing alerts.
www.nbc4i.com

Red Cross – The American Red Cross has a variety of weather and safety apps to download from iTunes or Google Play.

www.redcross.org/prepare/mobile-apps
Licking County - [Rave Mobile Alert System](#)

Knox County – [Knox County Alerts](#)



Top Agency Referrals	Licking	Top Agency Referrals	Knox
Look Up Ministries	111	Behavioral Healthcare Partners	77
Saint Vincent de Paul Center – Newark	104	City of Mount Vernon Police Department	45
Behavioral Healthcare Partners	101	Winter Sanctuary Homeless Shelter	38
Licking County Dept. of Job and Family Services	89	New Directions Domestic Violence Shelter	34
City of Newark Division of Police	76	Kno-Ho-Co-Ashland Community Action	22
Licking Memorial Health Systems	73	Knox Community Hospital	19
Licking County Coalition of Care	63	Knox County Dept. of Job and Family Services	15
Licking County Board of DD	56	Salvation Army of Mount Vernon	12

Summer Programs/Day Camps for Children & Youth

Licking County:

Dawes Arboretum - Camp Dawes ages 6-8 and 9-11
Register online at <https://dawesarb.org/camp-dawes/>

Salvation Army - Summer Adventure Day Camp ages 6-12
Contact: Lt. Denise Martin 740-345-8120

YMCA - Summer Day Camp ages 5-15
Newark Branch -470 West Church Street
Contact: Heather Hawkins 740-345-9622

Pataskala Branch - 6623 Summit Road
(Licking Heights South Elementary)
Contact: 740-964-1674

The Works - Summer Camps ages 3-17
Registration information for specific camps can be found at <http://www.attheworks.org/>

Knox County:

Salvation Army - Adventure Summer Day Camp ages K-5th
Contact: Lydia Behr 740-392-8716

YMCA - Summer Child Care available ages 3-5
Contact: Denise Patrick 740-392-9622

Many Child Care Centers in both counties offer special summer day camp programs for school-age children. Call the centers directly for more information.



2-1-1 Resource Database March 2016 Updates



New Agencies	1	Formal Agency Updates	39
New Sites	9	Formal Site Updates	76
New Services	24	Formal Service Updates	71

Does your organization offer special programs during the summer months?

Are those services listed, with current information, in the 2-1-1 database??

We have Summer Day Camps, Summer Food Service Programs and Summer Activities for several agencies, but most of them still reflect last year's information. Now is the perfect time to log in to the Online Resource Directory and update your services before summer actually arrives! Click the blue button above to access the directory.

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	173	564	758	1495
Crisis	48	327	35	410
Disaster Recovery	0	0	0	0
Recovery/Warm Line	64	257	0	321
After Hours Answering Services	148	122	6	276
Suicide	7	30	8	45
Suicide Follow-Ups	5	87	15	107

2-1-1 Crisis Hotline & Information Center

A PROGRAM OF
PATHWAYS
OF CENTRAL OHIO



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www.211pathways.org

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