

*November 2015*

Top Services Requested – Licking County

Information Services	701
Mental Health/Addictions	536
Individual, Family & Community Support	319
Health Care	252
Income Support Assistance	179
Legal, Consumer & Public Safety Services	173
Housing	101
Food/Meals	96
Other Government/Economic Services	50

Top Services Requested – Knox County

Information Services	209
Mental Health/Addictions	170
Individual, Family & Community Support	85
Housing	67
Legal, Consumer & Public Safety Services	62
Health Care	60
Other Government/Economic Services	28
Income Support/Assistance	24
Food/Meals	16

	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15
<b>Total Calls:</b> Includes Follow-ups	3106	3100	3194	2813	3061	3087	2855	2980	3122	3146	2814	2778	2639
<b>Knox</b>	332	330	403	421	430	358	395	411	470	490	406	414	431
<b>Licking</b>	1569	1623	1522	1441	1583	1654	1496	1397	1511	1504	1364	1303	1308
<b>Other Counties</b>	1205	1147	1269	951	1048	1075	964	1172	1141	1152	1044	1061	900

**2-1-1/Crisis Hotline Online Resource Directory Report**

Top Searches by City

- 80 Newark
- 80 Mount Vernon
- 31 Pataskala
- 28 Heath



Top Searches by Service

- 129 Food Pantries
- 76 Holiday Programs
- 47 Holiday Donations
- 44 Urgent Care Centers
- 42 General Clothing Provision
- 32 Homeless Shelter

Unique Visitors 736  
 Total Site Visits 1299  
 Total Searches 1396

Top Searches by Agency

- 95 Food Pantry Network of Licking County
- 43 Salvation Army of Licking County
- 42 LEADS
- 25 Christ Evangelical Lutheran Church
- 19 Interchurch Social Services
- 19 Jacksontown United Methodist Church

Top Unmet Needs

- Household Goods Vouchers
- Rental Deposit Assistance
- General Furniture Provision

Organizations that are still in need of holiday donations to help those in need in our communities:



- City of Newark Police Division** thru December 24  
 Drop off - 39 South Fourth Street or at Mathews Ford, Hebron  
**Need:** Unwrapped, new and gently used toys, books, games or items for children ages birth to 10, cash donations.
- Center for New Beginnings** thru December 18  
 Call The Woodlands at 740-349-7066 for drop-off info.  
**Need:** Toys for children of all ages, gifts for women, personal hygiene items, coats, gift cards, gas cards, cash.
- YES Clubhouse** through December 14  
 Drop-off unwrapped items at 100 East Church Street  
**Need:** Makeup kits, bath products, hoodies, scarves, socks, watches, jewelry, gift cards for sportswear, haircuts or clothing, for at-risk youth.
- Food Pantry Network** through Christmas Eve  
 Drop-off on the Courthouse Square 6-8pm each evening  
**Need:** cash and non-perishable food donations.
- Food for the Hungry Drive** – Mount Vernon - December 12<sup>th</sup>  
 Visit website at [www.foodforthehungrycares.org](http://www.foodforthehungrycares.org) for complete list of Collection Points and items needed
- Interchurch Social Services** through December 15  
 Drop off at 306 West Gambier Street, Mount Vernon  
**Need:** Cash, gift and toy donations.

Top Agency Referrals	Licking	Top Agency Referrals	Knox
Saint Vincent de Paul Center – Newark	143	Behavioral Healthcare Partners	69
Salvation Army of Licking County	114	Winter Sanctuary Homeless Shelter	48
City of Newark Division of Police	110	City of Mount Vernon Police Department	35
Behavioral Healthcare Partners	101	Knox County Dept. of Job/Family Services	30
Look Up Ministries	97	Interchurch Social Services	29
Licking County Coalition of Care	92	Kno-Ho-Co-Ashland Community Action	27
Licking Memorial Health Systems	91	Knox Community Hospital	23
Licking County Dept. of Job and Family Services	86	Salvation Army of Mount Vernon	23

### Need a volunteer or Want to volunteer?

The 2-1-1 online resource database includes over 200 listing for volunteer opportunities in our community. However, most people don't think of it as a resource for volunteer opportunities.

To remedy that, Pathways is promoting the 2-1-1/Crisis Hotline and the online resource database as the way to get connected to volunteer opportunities in Licking and Knox Counties.

In addition, we are encouraging all organizations to make sure their volunteer listings are up to date. We want to help connect volunteers to your organization.

If your opportunities are not listed in the database, or you need to update your listing, click here to go to the [Online Resource Directory](#). Scroll down and click [Service Provider Tools](#) and follow the instructions.

If you don't know your login/password, click the [Request Password](#) button to request a user name and password. You will receive a reply normally within 24 hours. Once you have a login/password, you can use it at any time to update your information.

As always, don't forget to check your email for the 2-1-1 Web Survey Update Request.

These requests are sent out annually to agencies that have given Pathways a current email address.

You may contact Lyn at [lromano@pathwaysco.org](mailto:lromano@pathwaysco.org) any time you have a questions about updates.



### **When you give your agency phone number, consider adding 2-1-1.**

A quick, easy way to make sure radio listeners or newspaper readers remember how to contact your organization is to include 2-1-1 when you give your agency information. For example, we would say "you can reach Pathways at 740-345-6166 or 2-1-1". Listeners or readers are more likely to remember 2-1-1 than other numbers. Be sure community members know how to reach you even if they forget your number!



### **2-1-1 Resource Database November 2015 Updates**



New Agencies	2	Formal Agency Updates	17
New Sites	3	Formal Site Updates	20
New Services	24	Formal Service Updates	36

Type of Call Received	Knox	Licking	Other Counties	Total
Information & Referral	201	776	874	<b>1851</b>
Crisis	103	178	9	<b>290</b>
Disaster Recovery	0	0	0	<b>0</b>
Recovery/Warm Line	1	222	0	<b>223</b>
After Hours Answering Services	112	102	2	<b>216</b>
Suicide	9	17	5	<b>31</b>
Suicide Follow-Ups	14	14	5	<b>33</b>

2-1-1 Crisis Hotline & Information Center



Administrative Offices:  
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[www.211pathways.org](http://www.211pathways.org)

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